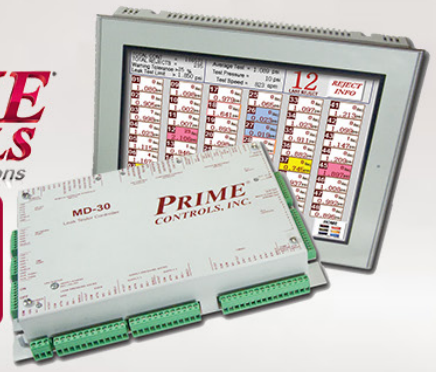
MD30 TestAlert by PRIME CONTROLS
Metal Sensing Solutions



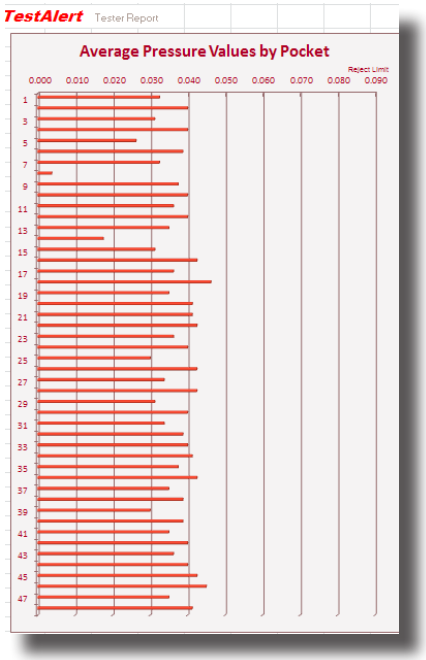
TESTER EVALUATION AND TRAINING CAPABILITIES

THE WORLD'S LEADING BORDEN LEAK TEST EXPERTS

At Prime Controls we want to ensure not only that you have world-class products but also the training and support necessary to operate and deliver ***PRIME*** performance. To ensure this, Prime Controls offers on-site support and training services for Borden Leak Testers helping you get the most out of your tester.

TRAINING AND TESTER EVALUATION CAPABILITIES

Training for MD20 or MD30 Tester Systems

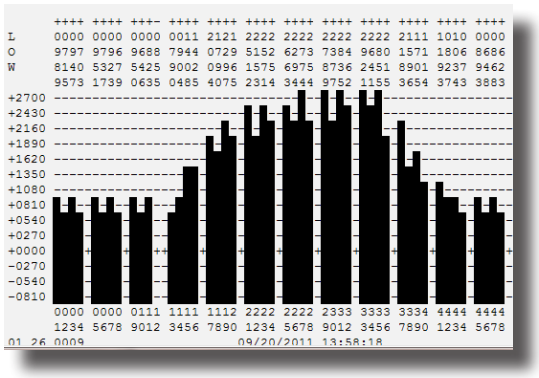


Basic (1 hour) – Typically for everyone working with the tester. In this class, we go over the main screens of the system, low pressure check, how to set the reject limit and some troubleshooting tips. There is no limit to the number of people who can attend the Basic class.

Advanced (3 hours) – This class is intended for the Electricians or Mechanics that need access to the higher levels of the system. Typically this class is held directly following the Basic session so the Electricians can transition right into the Advanced session. The Advanced class is generally held for a small group of people so they have access to the control. In this class, we go over all of the parameters of the system, and set the system up on our simulator, then go into diagnostic screens and other troubleshooting tips.

Tester Evaluation

During a tester evaluations, we typically find that many diagnostic/fault parameters are disabled in the MD20 or MD30 systems. The first goal is to check these and enable the critical parameters based on guidance from the plant. After this is completed, a backup of the configuration is made so there is a copy in case it is needed by the plant. From there, a low pressure check is ran, and screenshots are made from each tester along with recommendations of pockets to check and problems that may occur in the future. If plant personnel are available, many of these problems can be fixed right away.



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PRIME CONTROLS
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ADDITIONAL SERVICES

ADDITIONAL PRIME CONTROLS OFFERINGS

Complimentary Tester Software Upgrade

Now included with an onsite training package, Prime Controls will upgrade your MD30 TestAlert system with the latest software upgrade complimentary. We recently made additional enhancements to the MD30 TestAlert system based on customer feedback to better assist in your leak detection needs. Featured enhancements include:

- Improved reporting capabilities
- Detailed reject information screen
- Ability to identify 8 different reject limit settings
- Expanded capabilities of the remote indicator light outputs
- Added password levels for diagnostic screen
- New master and maintenance counters

To learn more about the new enhancements, click here.

Upgrading your current unit is QUICK and EASY. In less than 10 minutes your Borden Leak Tester will be back up and running with all the new features that will enhance and provide a longer life for your leak tester.

Stock

Prime Controls maintains a stock of the MD30 TestAlert system and associated components in-house at all times. We understand that problems can happen and are ready to ship out a needed part the same day to save you from expensive downtime. Many companies charge extra for rushing a shipment. Not Prime Controls. We just want to make sure our customer is taken care of.

Repairs

Prime Controls not only services and supports our own products, but we also service obsolete Hyde Park controls. Our repair department is able to repair many of the issues with the MD20, along with the MD2 and MD3 controls that may be in your plant. Additionally, we repair the TD5 transducers along with supplying new units when needed.

Charges

The cost of the on-site training and/or support is based on the length of time required in plant, along with travel time and expenses. Contact **Prime Controls** today to get a quote.

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