



Department of Veterans Affairs
Health Admin Center
www.va.gov

Industry:
 Government

Products & Services:
 Oracle Primavera Enterprise
 Project Portfolio Management

Oracle Partner:
 Innovative Management
 Solutions (IMS)
www.ims-web.com

About the Department of Veterans Affairs

Established in 1989, the Department of Veterans Affairs (VA) provides federal benefits to US military veterans and their families. The agency is the second largest of the 15 cabinet departments and offers health-care, financial assistance, and burial benefits programs. More than 60 million people -- veterans, their family members, and survivors of veterans -- are eligible for the VA's benefits. The VA's annual budget is more than \$126 billion, but the agency is seeking some \$132 billion for 2012. That includes about \$41 billion for health benefits and the rest for disability and pensions. Other benefits include education assistance, home loans, life insurance, and vocational rehabilitation.

Business Challenge

The Health Administration Center (HAC) is migrating applications and databases for claims processing and supporting systems for tracking beneficiaries, vendors, claim payments, and authorization from a legacy system to an Oracle database and Java application system. The migration will include a redesign of the data structures, business process reengineering, addition of new processes and conversion of data from existing to new structures. To accomplish this goal, a full life-cycle development effort will be undertaken by an alliance between Oracle and HAC personnel.

Solution

IMS is providing guidance and consulting services to the VA and it's system integrator, Oracle, to initiate and implement standardized project management practices and migrate their preliminary schedules from Microsoft Project into Primavera's IT Project Office (formerly TeamPlay). Once migrated, the largest effort was to take the existing project schedule and enhance them to show an true critical path, resource requirements and appropriate project cost so that deliverable dates were realistic and achievable. Additionally, we supported the efforts to accurately report Earned Value report. Currently, the tool allows the Rehost team to make informed project decisions, thereby decreasing risk and increasing the likelihood the project will be delivered on time and within budget.

Impact

IMS successfully assisted the HAC Rehost project team with migrating their project team from Microsoft Project to Primavera's IT Project Office software suite in early December 2004. Through collaboration with the alliance member, IMS consultants created and maintained the project schedule in accordance with the VA Project Management Procedures. Interconnected activities and tasks including resources and cost were created to develop a network model of the project. The model is periodically reviewed and analyzed in Primavera to ensure that current and valid management information is provided to the project team.