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November 10, 2016

Mr. Jeff Collins
President / CEO
Innovative Management Solutions
7160 N. Dallas Pkwy., Suite 320
Plano, TX 75024

Dear Jeff,

METRO has had the pleasure of working with Innovative Management Solutions since October 2010. During this time our team members has describe IMS as being very straight forward, professional and knowledgeable company to work with. METRO is proud to be continuing this relationship for another 4 contractual years.

I would like to take this opportunity to thank you and your staff for the professionalism during the installation of Primavera Contract Manager and for your continued support. Throughout our working relationship IMS has proven to be knowledgeable of the product, flexible to work with our specific business needs and reliable enough to do the job on time and within budget.

METRO has worked with IMS during one of the largest projects in METRO history to date (A 15 mile extension of our transit rail system at a cost of approximately \$2 billion). And due to the foresight of IMS, METRO was able to move forward expeditiously.

METRO has been very pleased with the services provide by IMS and we are please to recommend them to other companies in need of Project Management Services.

If you have any questions or need additional information, please contact Jose Castellanos at 713-739-3727 or by email Jose.Castellanos@ridemetro.org.

Sincerely,



Jose A. Castellanos, P.E.
Director of Program Management Support Services

Metropolitan Transit Authority of Harris County, Texas

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APTA 2015 OUTSTANDING PUBLIC TRANSPORTATION SYSTEM