TOWN OF WEBB UNION FREE
SCHOOL DISTRICT
INCREASED TEACHER PRODUCTIVITY AND GUARANTEED STUDENT SAFETY

TOWN OF WEBB UNION FREE SCHOOL DISTRICT

❝ *Any district in the cloud, or moving to the cloud, should make it a high priority to implement a product like Syscloud.* ❞

- Robert Schafer
Director of Technology,
Town of Webb Union Free
School District

Rated as one the best schools to teach in New York state, the Town of Webb Union Free School District plays an important role in a small community.

Location: Old Forge, NY
Platform used: G Suite for Education

KEY CHALLENGES

1. Staff exits created issues in transferring knowledge
2. IT department was struggling to manage data backups
3. Lack of visibility into student's activities on the cloud

Town of Webb UFSD plays an outsized role in the lives of the community it serves in the picturesque central Adirondacks area. The school district had already implemented G Suite for its students, teachers, and staff to provide a cloud-based productivity and collaboration platform to foster learning.

However, Town of Webb UFSD was grappling with many challenges. The most pressing issues were:

Staff Exits: First among the challenges included the problem of handling staff exits. Extracting data associated with a staff member who is no longer a part of the school was turning out to be a headache.

Managing Backups & Restores: Assisting teachers, staff, and students who needed help in restoring files and emails threads that were accidentally deleted resulted in a lot of workload for the IT team at the school district.

Student Safety: Monitoring student activities on the cloud and ensuring the school remains compliant to some of the regulations such as FERPA (The Family Educational Rights and Privacy Act) and CIPA (Children's Internet Protection Act) was becoming impossible.

"Safety was always our number one priority. however, while G Suite gives our students, teachers, and staff an amazing way to collaborate, it was actually turning into a big challenge to monitor what was happening in every student's Drive documents, chat messages, or emails.

We faced significant challenges in maintaining a backup of critical information that our teachers and staff members were handling. Accidental deletions, teacher and staff reassignments, and managing teacher transfers was becoming a nightmare."

Robert Schafer
Director of Technology

TOWN OF WEBB UFSD CHOSE SYSCLOUD?

" One of the biggest factors in considering SysCloud was their machine learning software. Instead of just alerting for basic keywords, the context of the keywords are considered for flagging violations. For example, is a student cyberbullying someone else, or writing a paper on cyberbullying?

SysCloud will let you know."

- Robert Schafer
Director of Technology

Town of Webb UFSD wanted a comprehensive solution that will offer them a simple way to tackle all their cloud data management challenges on G Suite. Only SysCloud gave them all the features in a unified solution that worked seamlessly with G Suite.

The school saw a significant benefit in leveraging SysCloud's intelligent machine learning algorithm for student safety monitoring and compliance.

Also, SysCloud's cost-effective pricing plans, a no-hassle option to test-drive the product and evaluate all the features proved to be a key reason why the Town of Webb UFSD chose SysCloud.

SOLUTION HIGHLIGHTS

Automated cloud-to-cloud backup solution for G Suite applications - Gmail, Google Drive, Contacts, Calendar and Sites.

Student Safety monitoring solution that flags incidents related to cyberbullying, objectionable content, life threat, and violence.

Monitoring compliance for FERPA, CIPA, COPPA, PII, and HIPAA.

KEY RESULTS DELIVERED

1. Guaranteed and fast data restore dramatically improved the productivity of teachers and staff.

2. SysCloud's threat cards and backup dashboards gave the IT team quick access to issues that needed attention and not be bogged down in dealing with false alarms.

3. Flexible policy management features allowed the school district to fine-tune compliance monitoring and handle violations almost instantly.

4. The school district was able to identify several instances of objectionable content, cyberbullying, and life threats.

"We've had a lot of teachers retire or leave the district for another job this past summer. The teaching content stored in SysCloud's backup tool allows the new teacher to restore the data into their own account. After the restore is complete, the new teacher now has access to all of the previous teachers' documents and lesson plans. This allows for the easiest transition possible.

With Syscloud, we were able to gather accurate information and increase the visibility of our student's digital footprint. Over 100,000 files have already been scanned this year alone. The alerts generated by SysCloud allow us to proactively address student safety and compliance issues."

Robert Schafer
Director of Technology