

NOVA CLINICAL CONSULTING SERVICES

NOVA

HELPING MANAGE THE DETAILS TO ENSURE SUCCESS

Planning for Success

Implementing the correct process and procedures roadmap is key to effectively deploying a **Virtual Patient Observation (VPO)** System that benefits clinicians, nurses, and observation technicians — and helps drive patient satisfaction.

Clinical Support Specialists (CSS) and **Product Trainers** help hospitals and networks enhance existing clinical procedures, patient alarm responses, and patient safety guidelines — which increase operational efficiencies — and provide training during implementation, and support after launch.



SUPPORT INCLUDES

- Evidence-based falls risk reduction consultation
- One-on-one challenges and solutions session
- Observation technician training
- Nursing staff training on virtual patient observation
- Patient falls reduction practices
- Patient alarm fatigue consultation
- Remote and onsite telemedicine and telehealth consulting and training
- Grant writing for various healthcare technology systems
- Grant research for specific solutions and technologies
- Audit and compliance consulting
- Using technology for faster alarm response
- Average, efficient, and expedient alarm response
- Patient characteristics to monitor and alarm
- Observation protocol help

NOVA CLINICAL OUTCOMES

- Reduce 1:1 patient sitters
- Decrease patient falls and injuries
- Enhance workflow efficiency
- Increase patient satisfaction
- Improve staff safety
- Reduce patient wandering and elopement
- Reduce strain on overtaxed nursing staff resources
- Accelerate bedside response by providing the caregiver with more information
- Improve reliability of handoff communication
- Provide direct and immediate ROI and cost savings

NOVA STANDS FOR

Nursing
Observation and
Virtual
Assistant



Wachter's **NOVA** family of solutions gives your facility a **complete virtual window** into the patient's condition and status.

NOVA frees up nursing staff to do what they do best — **care for patients** — improving both **patient satisfaction** and **employee morale**.

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