

# Loss Prevention Solution for QSR Leader

New system guards against shrinkage and theft



## The Customer

Wachter's Client is a **global QSR leader** with over 35,000 stores worldwide and 15,000 restaurants throughout the U.S.

## Industry

QSR

## Location

Nationwide

## Duration

Ongoing

## Services

- IP HDTV CCTV
- Remote viewing/unified mobility
- Enterprise cloud access
- Real-time health monitoring
- Back door monitoring & reporting
- Analytical capabilities
- POS integration
- IoT sensor-ready

## The Challenge

Wachter's client implemented a strategy to address three major security challenges in the QSR space: prevent shrinkage, guard against in-store and drive-thru robberies, and protect the company from fraudulent lawsuits.

The client wanted to refresh its analog video surveillance systems in both corporate and franchise locations. The solution needed to leverage the latest in technology while providing enhanced video usability and greater network security.

Due to the scale and complexity of their brand initiatives, the client needed a partner large enough to handle a large and complex network, yet agile enough to respond quickly.

## The Solution

Wachter designed a solution that exceeded all the client's security requirements. The system utilizes leading VMS and camera components, providing the client with a lightweight, intuitive, and scalable user interface — along with the highest quality HD IP video.

With IP video technology, systems scale to meet the unique needs of each individual restaurant/application — as opposed to the rigid channel structure of traditional analog systems. This flexibility translates into cost savings that span departments.

Wachter also integrated POS transactional data, door monitoring sensors, kitchen temperatures, facility power, and other data points — tapping into the system's open API architecture and using intelligent sensors at the edge.

## The Results

In addition to meeting all current and anticipated security requirements, the new systems provide actionable business intelligence, enabling the client to make revenue-generating and cost-saving decisions — playing a key role in facilitating corporate initiatives today and into the future.

I've never walked into a restaurant post-technology deployment and been not only thanked — but hugged — by an internal client.

Customer's  
Director of U.S. Technology



wachter

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