

# Plan Ahead for WMATA's Platform Improvement Project

You've got options and goDCgo can help.

# **BLUE / YELLOW** STATION CLOSURES TOOLKIT FOR RIDERS

Brought to you by goDCgo

## WHAT IS goDCgo?

goDCgo is an initiative of the District Department of Transportation (DDOT) focusing on reducing solo-driving trips within the District of Columbia and its surrounding communities. goDCgo encourages employees, residents, and visitors to use more sustainable, affordable, and healthy transportation options such as bicycling, walking, carpooling, and using public transit.

## WHAT IS THE PLATFORM IMPROVEMENT PROJECT?

Starting Saturday, May 25, the six Blue and Yellow line stations south of Ronald Reagan Washington National Airport will be closed for full platform reconstruction and major station improvements. The station closures are part of Metro's three-year Platform Improvement Project (PIP) that will completely reconstruct the outdoor platforms at 20 Metrorail stations, making platforms safer and more accessible for customers with disabilities, while also addressing safety concerns and longstanding structural issues. The six stations that will be affected from Saturday, May 25 to September 2019 are Braddock Road, King Street, Eisenhower Ave, Huntington, Van Dorn Street, and Franconia-Springfield. During this time, free shuttle buses will replace trains between Huntington/Franconia-Springfield and Reagan National Airport.

To best handle the station closures, commuters should prepare and educate themselves by knowing their transportation options. goDCgo provides individual trip planning services for commuters to help plan the quickest and most affordable route to work.

## **UPCOMING METRO SERVICE DISRUPTIONS**

# **NO METRORAIL SERVICE**

## DATES AND LINE IMPACT AREAS May 25 - September 2019



## For more information, visit wmata.com/platforms

Riders are encouraged to sign up for MetroAlerts to receive updates about service disruptions by text or email.

platforms.godcgo.com

goDCgo has cut right to the chase and identified transportation options that will get you between DC and the impacted area. For general transportation options, check out goDCgo.com





#### **OPTIONS TO/FROM METRORAIL**

#### BUS

**FREE SHUTTLE SERVICE** will be available at all times Metrorail is open between stations. Four shuttle routes will operate every five minutes during rush hour and every 10 minutes midday, except the Blue Line Shuttle, which will run every 10-12 minutes during midday. Visit wmata.com/platforms for detailed shuttle schedules.









#### **OPTIONS TO/FROM METRORAIL**

## BUS

**METROBUS** provides five routes that connect Alexandria and Southern Fairfax residents to nearby Metrorail stations. Fares start at \$2, cash or SmarTrip card, and service will be added on these lines during the project period.

- » 8Z Quaker Lane to Pentagon Station
- » 10A Huntington Station North to Pentagon Station
- » 10E Hunting Point to Pentagon Station
- » 21A Landmark to Pentagon Station
- » Metroway Braddock Road Station to Crystal City & Pentagon City Stations

**DASH** is the City of Alexandria's local bus service. Two DASH routes provide connections to nearby Metrorail stations. Fares start at \$1.75, cash or SmarTrip card.

- » DASH AT3 Hunting Point to Parkfairfax and Pentagon Metro
- » DASH AT4 Parkfairfax and Pentagon Metro via Slaters Lane

**FAIRFAX CONNECTOR** provides bus service in Fairfax County and one line that services Springfield and a nearby Metrorail station. Local fares start at \$2.00 and Express fares start at \$4.25, cash or SmarTrip card.

» Fairfax Connector Express 393/394/395 – Springfield to Pentagon Station

## **BIKING**

**CAPITAL BIKESHARE** rates start at \$2 for a Capital Bikeshare trip. With 31 stations in Alexandria and over 250 in the District, Capital Bikeshare is an easy and cost-effective way to navigate station closures and connect to the nearest open Metrorail stations.

- » Crystal City 18th St and Bell St
- » Pentagon City 12th St and S Hayes St

**DOCKLESS SCOOTERS** are currently available in the District and Alexandria. Scooters can easily be located and unlocked using the mobile app provided by the dockless scooter company.

**WASHINGTON AREA BICYCLISTS ASSOCIATION (WABA)** offers courses for bicyclists of all skill levels to help adults ride more comfortably and confidently.



#### **OPTIONS TO/FROM DC**

**METROBUS** offers two routes that connect directly from Alexandria to downtown DC. Metrobus Express pricing applies to the 11Y, which will also have additional service during the project period. Metrobus Express fares start at \$4.25, cash or SmarTrip card.

- » 11Y Mt Vernon to Potomac Park (19th St NW & Virginia Ave) [Express bus pricing]
- » 7Y Southern Towers to Farragut West (H & 17th St NW)

#### RAIL

- » VRE provides service Monday-Friday on its Fredericksburg and Manassas lines from Northern Virginia suburbs to Union Station and L'Enfant Station.
- » Amtrak routes passengers to and from the King Street station and Union Station (WAS).



## WATER TAXI

**The Potomac Riverboat Company's** fleet of seven water taxis have routes connecting Old Town Alexandria to The Wharf and Georgetown, and to the Navy Yard on Nationals and DC United game days. You can choose from oneday, two-day, and single-ride ticket options. From the Water Taxi docks, you can connect to nearby local transit options.

The Wharf:	Georgetown:	Old Town Alexandria:
Waterfront Metrorail station	DC Circulator – Georgetown to Union Station	King St Trolley (FREE)
SW Neighborhood Shuttle to L'Enfant Plaza (FREE)	Metrobus 30 – Friendship Heights to Southeast	DASH AT2 – Lincolnia to Braddock Metro
Metrobus 74 – Convention Center	Metrobus 31/33 – Wisconsin Ave	DASH AT3 – Hunting Point to Parkfairfax and Pentagon Metro
Metrobus 52 – Takoma Station (14th St Line)	Metrobus 38B – Ballston to Farragut Square	DASH AT3/4 – Old Town Alexandria via Parkfairfax
DC Circulator – Eastern Market to L'Enfant Plaza	Metrobus D5 – MacArthur Blvd to Georgetown	DASH AT4 – Parkfairfax and Pentagon Metro via Slaters Lane
		DASH AT8 – Van Dorn Metro



## RIDESHARING

**Commuter Connections' Ridematching** program will match you with a carpool or vanpool – reducing road congestion and freeing up parking.

**The Vanpool Alliance** helps riders find vanpools that start or terminate in Northern VA through their free Vanpool Finder service. Vanpools are eligible for federal tax benefits if your employer allows you to elect a pre-tax transit benefit or employer-paid subsidy.

**Rideshare by Enterprise** can help commuters form a vanpool of 4-15 commuters.

**Sluglines** assists drivers bound on the I-395/I-95 and I-66 corridors by reaching the HOV passenger requirements. Riders receive a free ride.

**uberPOOL, Lyft Line & Via** allow you to share your ride with others in the same direction and pay less for your trip.

eRideShare, SAMERIDE, and Waze Carpool are mobile apps that connect commuters going the same way in DC and Virginia.

**Taxis** can be easily located and hailed around the DC Metro area with 24-hour dispatch service.



## CARSHARING

**Zipcar** allows members to reserve and rent a car for as little as an hour and never requires members to pay for gas.

## **ADDITIONAL OPTIONS**



## **TELEWORK**

Telework is a work arrangement in which employees can work from home or an alternate location and do not have to commute to their usual place of employment. By establishing a telework policy during the platform closures, employees are able to maximize productivity while allowing for business continuity. Ask your employer about a telework arrangement.

If your employer needs assistance revamping or implementing a telework policy, they can contact goDCgo at 202-299-2186 or info@goDCgo.com.



## **FLEXIBLE SCHEDULE**

Instead of requiring employees to report to work during standard hours, employees can avoid peak commute hours by implementing flexible work options. Ask your employer about non-traditional flexible options by either developing non-peak schedules for specific teams who consistently work together or by establishing midday core hours for all employees so meetings can be held regardless of start or end times.

If your employer needs assistance developing a flexible schedule policy, they can call goDCgo at 202-299-2186 or email info@goDCgo.com.



**CITYMAPPER** Integrate all public transit in DC and get realtime options for getting from point A to B.



**DC RIDER** Learn the nearest Metrorail station, when trains will arrive, and fare information.

**TRANSIT APPS** 



**GOOGLE MAPS** View maps and plan a trip by transit, walking, biking, (or driving).



**DC METRO TRANSIT** Real-time predictions for the DC Metrorail, Metro Bus, Circulator, and more.



WAZE Navigate your driving route with peer recommendations on detours and road troubles.



EU

**TRANSIT** Plan your trip, set reminders, and get notifications about disruptions.



#### TRIPGO

Get around DC in either the cheapest, quickest, or most eco-friendly way possible.

## CAPITAL BIKESHARE APP

Download the app for current bike and station availability. Users can also access bikes and ride stats within app.

platforms.godcgo.com

## RESOURCES

# metroAlerts

#### METROALERTS

Free alert service that delivers Metro information to your desktop or mobile device.



#### VRE

Purchase fares for the VRE train, which eliminates the need to visit a vending location. It's important that you know about service changes. As the disruption continues, goDCgo will expand resources to provide you with the most updated and helpful information.



#### GODCGO 202-299-2186, info@goDCgo.com, platforms.godcgo.com

goDCgo, a program of the District Department of Transportation (DDOT), provides complimentary support to employers starting or enhancing a commuter benefits program.

# d.

## DISTRICT DEPARTMENT OF TRANSPORTATION (DDOT) (202) 671-2700,

#### ddot.dc.gov

The District Department of Transportation (DDOT) manages and maintains publicly owned transportation infrastructure in the District and ensures people, goods, and information move efficiently and safely.



## WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY (WMATA)

202-637-7000, wmata.com/platforms

The station closures are part of Metro's three-year Platform Improvement Project that will completely reconstruct the outdoor platforms at 20 Metrorail stations, making platforms safer and more accessible for customers with disabilities, while also addressing safety concerns and longstanding structural issues.

## COMMUTER CONNECTIONS

#### **COMMUTER CONNECTIONS 1-800-745-RIDE (7433), commuter connections.org** Commuter Connections provides ride-matching services for individuals wishing to join a carpool or vanpool and administers the region's free Guaranteed Ride Home.



#### GO ALEX 703-626-7247, Alexandria.gov/GOAlex

GO ALEX encourages reducing automobile dependence, increasing mobility, and improving air quality through the promotion of public transit, ridesharing, bicycling, and walking as money and time-saving alternatives. GO Alex also works to improve the commuter experience, assisting employers with creating customized commuter programs for their employees.

## FAIRFAX COUNTY COMMUTER SERVICES (FCCS)

## 703-877-5900,

fairfaxcounty.gov/transportation

FCCS is a Transportation Demand Management program that advocates alternatives to drivealone commuting for residents and employees in the County.