

## MLPB'S 8<sup>TH</sup> ANNUAL CONFERENCE

### Rising to the Challenge of Health-related Social Needs:

What the Health Workforce Needs to Screen, Problem-Solve,  
and Reality Check in 2017 and Beyond

Monday, October 30, 2017 | 8:30 AM – 4:30 PM | Federal Reserve Bank of Boston

### BIOS

#### Plenary Panel A - *Innovating Risk Adjustment: Strategies to Account for Disproportionate Need*

#### Moderator:



**Samantha Morton, JD**  
CEO, MLPB

Samantha J. Morton is CEO of MLPB. Ms. Morton is a national expert on how upstream problem-solving strategies can address people's health-related social needs (HRSN), and on the power of the healthcare and human services workforces to reduce health disparities and advance health equity for individuals, families and communities. She is leading MLPB's evidence-based participation in accountable care and patient-centered medical home transformation across the country. Before joining MLPB, Ms. Morton was a litigation associate at Hale & Dorr LLP (now WilmerHale) and a judicial clerk at the United States District Court for the District of Maine. She received her law degree from the University of Michigan School of Law and her BA from Cornell University.

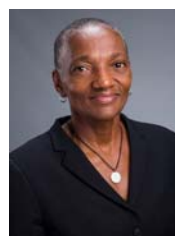
#### Panelists:



**Arlene Ash, PhD**

*Professor and Division Chief, Biostatistics and Health Services Research  
University of Massachusetts Medical School  
UMass Medical School project lead, MassHealth's Social Determinants of Health Payment Model*

Dr. Arlene Ash is Professor and Division Chief of Biostatistics and Health Services Research (Dept. of Quantitative Health Sciences, UMass Medical School) and a methods expert on risk adjustment – tools for predicting how a patient's medical conditions and other factors affect health outcomes, health care utilization, and cost. Dr. Ash pioneered such tools to monitor and manage health care delivery systems, including those now relied upon by the US Medicare program. In 1996, she co-founded DxCG, Inc. (now part of Vercend Technologies) to promote "fair and efficient health care" via predictive software. Dr. Ash has recently worked with MassHealth to include social determinants of health factors (such as problems with housing) in its rate calculations. Many of Dr. Ash's over 200 research publications reflect long-standing interests in quality, equity, and efficiency in health care financing and delivery; gender, age, and racial disparities; and women's health. She has also used her statistical expertise to advance gender equity in pay and to improve the integrity of elections in the US. Her academic degrees are in Mathematics: PhD (University of Illinois, Chicago); MA (Washington University, St. Louis); BA (Harvard).



**Thea James, MD**

*Vice President of Mission and Associate Chief Medical Officer, Boston Medical Center*

Dr. James is Associate Professor of Emergency Medicine, VP of Mission and Associate Chief Medical Officer at Boston Medical Center and Director of the Violence Intervention Advocacy Program there. She is a founding member of the National Network of Hospital-Based Violence Intervention Advocacy Programs. In 2011, Dr. James was appointed to Attorney General Eric Holder's National Task Force On Children Exposed To Violence. She was the 2014 recipient of the Schwartz Center Compassionate Care Award.

Dr. James is the 2008 awardee of the Boston Public Health Commission's Mulligan Award for public service. In February 2012, she was a recipient of the Suffolk County District Attorney's Role Model Award. In 2012, The Boston Business Journal honored Dr. James with its Health Care Hero Award. She was the 2014 recipient of the Schwartz Center Compassionate Care Award. The Boston Chamber of commerce awarded Dr. James with the Pinnacle Award in 2015, which honors women in business and the professions. She was also named a 2015 Boston Business Journal Healthcare Hero. Dr. James is the 2016 awardee of the Boston Medical Center Jerome Klein Award.

Dr. James' passion is in Public Health both domestically and globally. She is a Supervising Medical Officer on the Boston Disaster Medical Assistance Team (MA-I DMAT), under the Department of Health and Human Services. She has deployed to New York City post 9/11, New Orleans after Hurricane Katrina, Bam, Iran after the earthquake in 2003 and Port-Au-Prince Haiti after the earthquake of 2010.

For many years Dr. James has traveled to Haiti, to partner with Haitian colleagues in sustainable medical education projects. She has also worked in Africa and India.

As the VP of Mission, Dr. James will work closely with the wide range of programs and agencies that partner with BMC to meet the full spectrum of our patients' needs, with a goal of improving coordination and fostering innovative and effective new models of care. Working with caregivers throughout BMC, she will have primary responsibility for coordinating and maximizing BMC's relationships and strategic alliances with organizations including community agencies, housing advocates, community mental health providers, as well as substance abuse and violence prevention programs. As essential as these services are to our patients today, integrating them into our clinical care model will be critical as we assume responsibility for managing the health of the population in our system.



**Megan Sandel, MD, MPH**

*Associate Director, GROW clinic, Boston Medical Center  
Principal Investigator, Children's Health Watch  
Co-chair, MA Asthma Action Partnership (MAAP) Health Committee*

Megan Sandel, MD MPH, is Associate Director of the GROW clinic at Boston Medical Center, Principal Investigator with Children's HealthWatch and Associate Professor of Pediatrics at Boston University Schools of Medicine and Public Health.

She is the former pediatric medical director of Boston Healthcare for the Homeless, and is a nationally recognized expert on housing and child health. In 1998, she published with other doctors at Boston Medical Center, the DOC4Kids report, a national report on how housing affected child health, the first of its kind, and over the course of her career, Dr. Sandel has written numerous peer-reviewed scientific articles on this subject. In 2001, she became the first medical director of the founding site for medical-legal partnerships, Medical-Legal Partnership-Boston, and from 2007-2016 she served as the Medical Director of the National Center for Medical-Legal Partnership.

She served as Principal Investigator for numerous NIH, HUD and foundation grants, working with the Boston Public Health Commission and Massachusetts Department of Public Health to improve the health of vulnerable children, particularly with asthma. She has served on national boards, including Enterprise Community Partners, and national advisory committees at American Academy of Pediatrics and CDC Advisory Committee for Childhood Lead Poisoning Prevention.



**Christina Severin, MPH**

*President and CEO, Community Care Cooperative*

Christina Severin is an accomplished health care executive with more than 20 years of experience in managed care, delivery systems, health insurance, Accountable Care Organizations, quality, public policy, and public health. Christina's prior leadership experience includes having served as President

and Chief Executive Officer of Beth Israel Deaconess Care Organization and as President of Network Health, a nonprofit Massachusetts health plan.

She is widely recognized, including by the Boston Globe as a Top 100 Women-Led Business, October, 2015. The Boston Business Journal has recognized Christina as a “40 Under 40” honoree, profiled her in its “Women Up” feature, and named her to its list of top health care executives to change roles in 2013.

Christina has taught classes in health care administration and management at Boston University, Harvard University, and Northeastern University. Christina earned a Master of Public Health with a concentration in Health Services from Boston University School of Public Health, and a Bachelor of Arts in Political Economy from the University of Massachusetts at Amherst.

#### Interactive Session #1

### **Immigration Status and Health: How You Can Support Individuals in the Current Policy Landscape TRACK A – Adults**

#### **Co-Trainers:**



#### **Rachel Allende, LICSW**

*Clinical Social Worker, Dana-Farber Cancer Institute*

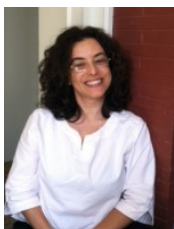
Rachel Allende is a Licensed Independent Clinical Social Worker at Dana-Farber Cancer Institute in Boston, MA. She has been at Dana-Farber since 2009, working with adult Spanish and Portuguese-speaking patients and families across all the disease centers at the Institute. Ms. Allende provides patients and their families with both psychosocial support around coping with cancer as well as referrals to government and community-based resources. Ms. Allende previously worked with Spanish and Portuguese-speakers covering an outpatient primary care clinic and inpatient units including surgery, general medicine and cardiology at Brigham and Women’s Hospital in Boston. Prior to her employment in medical social work she has held positions in both a community mental health center and a refugee resettlement agency in Boston. Ms. Allende, a Massachusetts native, speaks Spanish and Brazilian Portuguese. She is a member of the Association of Oncology Social Workers.



#### **Daniel Hyman, JD**

*Program Manager, MLPB*

Daniel Hyman is a Staff Attorney at MLPB. Prior to joining MLPB, he was a litigator focused on foreclosure defense and consumer protection in both private practice and legal services. During two stints as an AmeriCorps member, he conducted fair housing litigation and supported public health approaches to HIV/AIDS prevention. Dan is a graduate of Brandeis University and Northeastern University School of Law. As a law student, he interned with the United States Department of Labor, the National Labor Relations Board, and Community Catalyst, as well as with a mid-sized private firm.



#### **JoHanna Flacks, JD**

*Legal Director, MLPB*

JoHanna Flacks is the Legal Director at MLPB and in this role links MLPB's workforce capacity-building services to broader opportunities to inform public policy in ways that will reduce health disparities. Before joining MLPB, JoHanna was in private practice, and provided *pro bono* services to the Cape Cod Anti-Discrimination Task Force in its successful campaign to establish the Barnstable County Human Rights Commission. Prior to that, she served as Assistant General Counsel for the Boston

Public Health Commission and Senior Investigator for the Boston Fair Housing Commission. She began her career as a labor-side employment discrimination litigation associate. JoHanna graduated from the University of Oklahoma College of Law and Brandeis University.

Interactive Session #1

**Immigration Status and Health: How You Can Support Individuals in the Current Policy Landscape  
TRACK B – Families with Children**

**Co-Trainers:**



**Jeannine Casselman, JD**  
*Program Manager, MLPB*

Attorney Jeannine Casselman is a Program Manager at MLPB. She was previously with the Rhode Island Center for Law and Public Policy and served as the Program Director for the Rhode Island Medical-Legal Partnership from 2011-2016. Ms. Casselman graduated from Roger Williams University School of Law in 2009 where she focused on public interest law. She interned with the Rhode Island Commission for Human Rights, South Coastal Counties Legal Services and the Community Mediation Center of Rhode Island.



**Coleen Deems, MSN, CPNP**  
*Director, Fostering Health Program, Hasbro Children's Hospital Primary Care*

Colleen Deems, MSN, CPNP is the Director of the Fostering Health Program and a Primary Care Pediatric Nurse Practitioner at Hasbro Children's Hospital. The Fostering Health Program is an integrated medical and behavioral health program that provides primary care to over 200 children in the Rhode Island foster care system. Colleen previously worked as a Pediatric Nurse Practitioner at Lincoln Pediatrics in Lincoln, RI. Colleen graduated from Providence College with a Bachelors degree in Health Policy and Management before moving on to receive her Bachelors and Masters degrees in Nursing from Regis College in MA.



**Kara Hurvitz, JD, MSW**  
*Program Manager, MLPB*

Kara joined MLPB as an attorney serving the Department of Pediatrics at Boston Medical Center, continuing one of our organization's oldest and most formative partnerships. Prior to joining MLPB, Kara worked as a Social Services Advocate at the Committee for Public Counsel Services. In that generalist role, she assisted court-involved individuals and families with a broad range of high-stakes needs at the intersection of civil and criminal law. Kara is a graduate of Pennsylvania State University, Boston College Law School, and Boston College Graduate School of Social Work.



**Tatiana Saenz Bilbao, BSN, RN**  
*Co-chair of The Immigrant Health Committee  
HIV/AIDS Nurse Case Manager  
Boston Health Care for the Homeless Program*

Tatiana Saenz BSN, RN is currently a registered nurse with the HIV team at Boston Health Care for the Homeless Program, where she currently is co-chair of the Immigrant Health Committee. She obtained her Bachelors of Science of Nursing from University of Massachusetts graduating summa cum laude, and her Associate in Science of Nursing and Associate in Arts from Bunker Hill Community College.

Tatiana was first involved with the immigrant rights movement as founding member of the Student Immigrant Movement – an undocumented youth led organization known for its work advocating for the Dream Act, and fighting anti-immigrant amendments in the Massachusetts State House. She was also an organizer with United We Dream a Washington, D.C.-based organization advocating for DACA (Deferred Action for Childhood Arrivals) in 2012 and the passage of driver license bill for undocumented D.C residents in 2013. Tatiana currently is part of the Greater Boston Health and Law immigrant Solidarity Network, a group of Boston Area health care providers, legal aid, and social services providers working to coordinate resources and advocacy efforts supporting the health and well-being of immigrant communities.

She is also part of the Pre-Health network, comprised by undocumented students who come together to support other undocumented youth to attend health allied training programs. In addition to her organizing experience, Tatiana also brings knowledge of immigration law through her own personal experiences by being an immigrant from Colombia, as well as through attending DREAM Summer – the UCLA Labor Center fellowship program where participants engage in social justice work and movement building by addressing the intersections of immigrant rights issues with queer and transgender communities, the Asian Pacific Islander community, mass incarceration and deportations perpetuated by the criminalization of people of color.

## Interactive Session #2

### **Care Coordinating Your Way through the Housing Wilderness: Challenges and Opportunities for Adults TRACK A – Adults**

#### **Co-Trainers:**

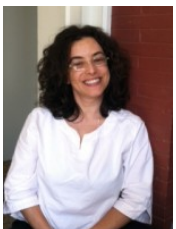


**Elizabeth Bogus, LCSW**

*Clinical Social Worker*

Hasbro Children's Hospital

Beth Bogus is a Clinical Social Worker at Hasbro Children's Hospital's Primary Care Clinic. She has spent the majority of her professional career working with children and families decreasing stress in the home. Ms. Bogus has a bachelor's degree from Pennsylvania State University in Human Development and Family Studies and graduated from Bridgewater State College with a Masters of Social Work in 2009. In addition to her current role she has worked as the Family Support Coordinator at The Arc of Bristol County and was the Children's Service Coordinator at the MA Department of Developmental Services.



**JoHanna Flacks, JD**

*Legal Director, MLPB*

See bio on page 3.



**Kara Hurvitz, JD, MSW**

*Program Manager, MLPB*

See bio on page 4.



**Julian A. Mitton, MD, MPH**

*Primary Care Physician and Rural Health Fellow, Division of General Internal Medicine  
Massachusetts General Hospital*

Julian A. Mitton, MD, MPH, is a primary care physician and rural health fellow in the Division of General Internal Medicine at the Massachusetts General Hospital (MGH). He divides his time clinically between a community health center in Boston and the Indian Health Service in South Dakota. He has an interested in addition medicine and medical education, spending time on the inpatient addiction consult and teaching services at MGH. Julian completed medical school at the State University of New York before his residency at the Massachusetts General Hospital. He is also a graduate of the Harvard T.H. Chan School of Public Health.

Julian has a research interest in addiction medicine, community and rural health care, and physician advocacy. He has conducted research on the intersection of addiction and cardiovascular disease, including a study on smoking patterns among people living with HIV in rural Uganda as well as an ongoing qualitative study on complications of intravenous drug use. Julian has additionally published editorials on topics ranging from addiction treatment in primary care to gun violence prevention research. He leads the MGH residency elective in physician advocacy and serves as a faculty mentor for the MGH Social Justice Interest Group.

Interactive Session #2  
**Care Coordinating Your Way through the Housing Wilderness: Challenges and Opportunities for Adults  
TRACK B – Families with Children**

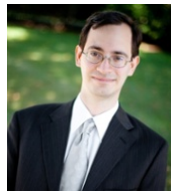
**Co-Trainers:**



**Jeannine Casselman, JD**

*Program Manager, MLPB*

See bio on page 4.



**Daniel Hyman, JD**

*Program Manager, MLPB*

See bio on page 3.



**Patricia Flanagan, MD**

*Associate Pediatrician-in-Chief, Hasbro Children’s Hospital  
Professor and Vice Chair of Pediatrics, Warren Alpert Medical School of Brown University*

Dr. Patricia Flanagan is a pediatrician specializing in adolescent medicine. She is professor and Vice Chair of The Department of Pediatrics at W. Alpert Medical School of Brown University and Hasbro Children’s Hospital. Her research, clinical and teaching has focused on the unique needs of pregnant and parenting youth and their children. Over the past 15 years she has led the transformation of primary care pediatric services at Hasbro Children’s Hospital in an effort to recognize and address the social determinants of child health. Working in collaboration with RI Center for Law and Public Policy and Brown University, services include a well-established RI Medical Legal Partnership for Children. In partnership with Brown University Swearer center, the Pediatric Primary Care hosts a Connect for Health Program in which student advocates connect families with concrete community resources (formerly HealthLeads). We have a vibrant Reach-Out-And Read program, integrated behavioral health and parenting support programs.

**Moderator:****Baraka Floyd, MD, MSc**

*Clinical Assistant Professor, Division of General Pediatrics, Stanford School of Medicine  
Co-Medical Director, Peninsula Family Advocacy Program: A Medical Legal Partnership*

Dr. Baraka D. Floyd is a pediatrician at Stanford School of Medicine and co-medical director of the Peninsula Family Advocacy Program, Stanford's Medical-Legal Partnership. In her three years of outpatient practice, she has successfully implemented local initiatives to address social determinants of health, including: Post-Partum/Perinatal Depression Screening and Referral, Pediatrician Driven Universal Social Determinants Screening and Referral, and a diaper distribution program. At Lucile Packard Children's Hospital Stanford, Dr. Floyd is spearheading an initiative for universal inpatient food insecurity screening. She also serves as a medical consultant for Project DULCE (Developmental Understanding and Legal Collaboration for Everyone), an evidence based intervention to address social determinants of health.

Dr. Floyd is recognized within her institution for her advocacy efforts, teaching, and interdisciplinary partnerships throughout Stanford and the local community. Her clinical and academic interests include: social determinants of health, community engaged research to improve systems of care and support for underserved populations, mental health, fostering cultural curiosity in medical students and residents, and diversity and inclusion.

**Panelists:****Renée Boynton-Jarrett, MD, ScD**

*Associate Professor, Pediatrics, Boston University School of Medicine  
Founding Director, Vital Village Community Engagement Network*

Renée Boynton-Jarrett is a practicing primary care pediatrician at Boston Medical Center, a social epidemiologist and the founding director of the Vital Village Community Engagement Network. Through the Vital Village Network, she is supporting the development of community-based strategies to promote child well-being in three Boston neighborhoods. She joined the faculty at Boston University School of Medicine in 2007 and is currently an Associate Professor of Pediatrics. She received her AB from Princeton University, her MD from Yale School of Medicine, ScD in Social Epidemiology from Harvard School of Public Health, and completed residency in Pediatrics at Johns Hopkins Hospital. She is nationally recognized for expertise in the role of early-life adversities as life course social determinants of health. She has a specific interest in the intersection of community violence, intimate partner violence, and child abuse and neglect and neighborhood characteristics that influence these patterns. She was honored by the Massachusetts Public Health Association with the Paul Revere Award for outstanding impact on public health in 2015 and she is featured in the signature hour of "The Raising Of America" documentary series.

**Carrie Bridges Feliz, MPH**

*Director, Community Health Institute at Lifespan*

Carrie Bridges Feliz, MPH, is the Director of the Community Health Institute at Lifespan, Rhode Island's largest health system. The Lifespan Community Health Institute works to ensure that all people have the opportunities to achieve their optimal state of health through healthy behaviors, healthy relationships and healthy environments. Bridges Feliz leads the department to demonstrate the Lifespan mission, Delivering health with care, through effective programming that serves more than 14,000 people annually and results-driven partnerships with public and private entities.

Bridges Feliz has an extensive background in public health having previously served as the team lead for Health Disparities and Access to Care at the R.I. Department of Health and as a public health prevention specialist for the Centers for Disease Control and Prevention.

In addition to public health, Bridges Feliz also has experience in education and developing partnerships. Most recently, she was the director of strategic partnerships for the Providence Public School Department where she built collaborative relationships between the district, community-based organizations and national partners to improve student wellbeing, in addition to academic performance.

A resident of Providence, R.I., Bridges Feliz earned her bachelor's degree in biology from Duke University and her master's degree in public health from the Boston University School of Public Health.



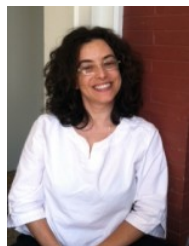
**Rita Fernandes**

*Community Health Worker*

Rita Fernandes is a Family Support Specialist at Cambridge Health Alliance. She has spent over a decade working as a family partner in the Boston area supporting Cape Verdean and Muslim populations.

Ms. Fernandes was born on a small island of Cape Verde. Her passion for supporting the families in her community and providing quality care through advocacy extends across the life span: she dedicated many years to supporting Cape Verdean seniors in their community as a case manager for Boston Senior Home Care. Rita finds it especially rewarding to working with women during their pregnancy, providing case management and advocacy services to help them stabilize their home and family – work that responds to the high rate of minority women who experience post-partum depression.

Her diverse studies include psychology, secondary trauma, and patient navigation. She is a certified Doula having trained with the Birth Sisters program at Boston Medical Center, and she is a certified Mediator having completed training through the Social Justice Mediation Institute.



**JoHanna Flacks, JD**

*Legal Director, MLPB*

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