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**THANK YOU, speakers and participants,  
for making MLPB'S 7th annual conference on November 10 a great success!**



Top left (l-r): Sabrina Morton, Nikki Spencer and Penny Price-Johnson, all of Boston Medical Center.

Top right: Attendees at Plenary Panel A: *Risk Stratification and the Future of Person-Centered Healthcare*.

Bottom left: Plenary A Panelists (l-r): **Samantha Morton**, MLPB, **Barrie Baker**, Tufts Health Public Plans, **Monica Valdes Lupi**, Boston Public Health Commission, **Sophie Jones**, MassHealth, **Kalpana Narayan Shankar**, Boston University School of Medicine/BMC, **Katharine London**, Center for Health Law and Economics - Commonwealth Medicine. Bottom right: Attendees at Plenary Panel A.

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### **MLPB CONSULTATION MAKING A DIFFERENCE: A COLLABORATIVE VICTORY ON BEHALF OF A PATIENT WITH BRAIN INJURY**

An elderly patient with acquired brain injury was confronting aggressive cancer in a most inhospitable setting: a subsidized apartment with a bed bug infestation and a management company that blamed his visitors for it. They even tried to charge him for extermination fees and threatened to evict him.

MLPB coached a [Dana-Farber Cancer Institute](#) social worker on an advocacy strategy that included bringing together the patient's head injury program case manager, the Board of Health inspector, and the Fair Housing Manager for the

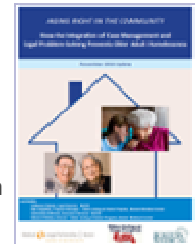
large developer that owned the building. Together these stakeholders helped redirect front-line management at the building regarding their responsibilities.

Over the course of several months the bed bug infestation was addressed successfully, and the tenant no longer feels harassed by front-line management. He feels at peace at home again which is essential for both his mental health and cancer care.

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## IN THE NEWS

- **Updated Issue Brief!** [Aging Right in the Community: How the Integration of Case Management and Legal Problem-Solving Prevents Older Adult Homelessness \(Nov. 2016 update\)](#). During Year 1 of the *Aging Right in the Community* initiative, coordinated services from the [Elders Living at Home Program](#) and MLPB prevented homelessness for 91% of medically complex older adults served. During Year 2, this percentage rose to 93%, and then to 96% in Year 3. Of those cases successfully resolved in Years 1 & 2, 96% of clients remained housed at the end of Year 3.
- In late July, the MA Health Policy Commission [Health Care Innovation Investment Program](#) (HCII) awarded a [Targeted Cost Challenge Investment](#) to [Boston Medical Center](#) for an SDOH initiative that is hypothesized to improve patient health and reduce the total cost of care. ([Read the MLPB press release here](#)). This initiative will deploy MLPB-backed community health workers in the BMC Emergency Department to better engage a subset of patients with community services and primary care.
- [Disrupting the Pathway - A Prevention Approach to Medical High Utilization](#). This May 2016 paper authored by the [Prevention Institute](#) presents an approach for disrupting the pathway that leads to high medical utilization – importantly, one that applies a "community-wide prevention lens to the challenges of high utilization." **Medical-legal partnership** is cited as one strategy that can address housing instability among high utilizers.



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## RESOURCES FOR IMMIGRANT FAMILIES

- Over the last week, many of our partners have reported that immigrant patients are fearful and anxious about possible threats to family unity and economic stability in the coming months. You can encourage your patients to consult the following resources for support:
  - Regional resources
    - [International Irish Immigration Center](#)
    - [Massachusetts Immigrant Refugee Advocacy Coalition](#) (MIRA)
    - [The National Immigration Legal Services Directory \(list of MA organizations\)](#)
    - [The Political Asylum Immigration Representation \(PAIR\) Project](#)
  - National resources
    - [KNOW YOUR RIGHTS: Everyone has certain basic rights, no matter who is president](#) (National Immigration Law Center, 11/10/16)
    - [Immigration Advocates Network](#)
    - [Immigration Law Help](#)
    - [United We Dream](#)
    - [Immigration Law and Policy After the Election: Six Key Points](#)

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## IT TAKES TWO! *New Guides for Patients and Providers*

- [Keeping a Kid's Home Safe and Healthy \(Boston ed.\) - IN SPANISH](#)  
[Cómo mantener la casa de un niño segura y saludable](#)
- [Demystifying Disability Benefits](#)
- [Getting Special Formula to Kids Who Need it: An Overview](#)



- [Getting Well While Keeping the Job](#)
  - [Navigating Access to Emergency Assistance Shelter](#)
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## NEW TEAM MEMBERS



**Susan Anderson** will be an Access to Justice Fellow with MLPB for the next year. The [Access to Justice Fellows Program](#) is a project of the [Massachusetts Access to Justice Commission](#) and the [Lawyers Clearinghouse](#), which enables senior lawyers and retired judges to partner with nonprofit organizations, courts, and other public interest entities to increase equal justice for all. Susan will work with MLPB to refine metrics to assess the collateral impacts of upstream, "low dose" provision of legal information, advice and assistance to consumers on broader healthcare and social service costs. Her measurement work will focus on barriers to housing quality and stability.

In addition to her fellowship, Susan is a consultant to the Office of the State Treasurer, where she manages and conducts administrative hearings for the State Board of Retirement. Previously, Susan was General Counsel of the Executive Office of Elder Affairs. Before joining Elder Affairs, Susan served the Commissioner of Insurance as Senior Counsel and Chief Hearing Officer, directing a group that issued regulatory decisions on statewide insurance rates, including health and workers' compensation insurance, with amounts in controversy each year exceeding one billion dollars. Previous to her service at the Division of Insurance, Susan was Supervising Attorney at the Legal Assistance Corporation of Central Massachusetts (now, Community Legal Aid, Inc.), and a staff attorney at Southeastern Mass. Legal Assistance Corporation (now, South Coastal Counties Legal Services, Inc.).

**Kendall Gedeon** has joined MLPB for a 14-week internship. She currently is in her senior year at [Tufts University](#), where she is majoring in Community Health and Psychology. Kendall has a special interest in health disparities and is passionate about working towards mitigating the social and environmental factors that interact to worsen the health outcomes of minority and low-income individuals. Through her internship at MLPB, she hopes to explore the ways in which law can be used to promote the health of underserved populations.



**Anya Rogala** has joined MLPB as our new Training Coordinator and [New Sector RISE Fellow](#). Anya served as a Community Health Educator for the Marion County Health Department in Oregon, teaching sexuality education in juvenile detention facilities and producing a qualitative evaluation of the curriculum. She also supported the children's program at the Riley Center, a resource center and shelter for survivors of domestic violence in San Francisco. Anya is a graduate of Willamette University, where she majored in Cultural Anthropology. She is passionate about social justice, bioethics, and advocacy, and soon plans to pursue a master's in clinical social work with a concentration in health.

*Welcome Susan, Kendall and Anya!*

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