

Oxbow Animal Health 11902 S. 150th St. Omaha, NE 68138 USA (800) 249 0366 www.oxbowanimalhealth.com

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Dear Valued Partner,

At Oxbow Animal Health, the health and safety of our employees, partners, and customers is our top priority as we respond to COVID-19. We know that our products are critical to the health and wellbeing of small pets all over the world, and we're committed to continuing to produce our products in an environment that is safe for our employees, and in a manner that strictly follows the guidance and recommendations from public health authorities to ensure the health and safety of the general public.

We are certainly hoping to avoid interruptions to our manufacturing process and supply chain during this challenging time. If, however, we experience a disruption that threatens the production and delivery of Oxbow products, we will communicate the details promptly and thoroughly via all available channels of communication.

Oxbow has enacted a companywide COVID-19 response plan designed to keep the work environment safe for our employees while helping prevent community spread of the virus. This plan includes employee education and several provisions to support employees who are confronting illness, directed or self-quarantine, and other COVID-19-related disruptions.

Thank you for your support and understanding. We look forward to continuing to partner with you to help people and pets live happy, healthy lives.

Best Regards,

Jeremy Baker Vice President of Strategic Business Development Oxbow Animal Health