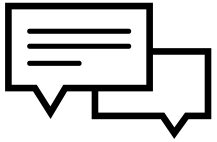


# 5 WAYS TO BE A GREAT PROPERTY MANAGER



# BECOME A GREAT PROPERTY MANAGER

## 1. Get to Know Your Tenants

Great property managers have and maintain a relationship with their customers. Knowing your tenants' companies in and out will show that you really care about them. Having a property manager that cares will influence you tenants to lay roots down in your building. A business proposal is a written offer from a seller to a prospective buyer. Business proposals are often a key step in the complex sales process—i.e., whenever a buyer considers more than price in a purchase.

## 2. Keep communication open

Update your tenants on what's happening in your building; a new project, an incoming tenant, an event, etc. You want to be open to their feedback on what's going on around the building.

## 3. Be Flexible & Compassionate

Remember that all your tenants are people and are running real companies from inside your building. Things are bound to go wrong—it's how you handle it that shows you are a great property manager. Try to be understanding and compassionate as you solve problems your property faces.





This will allow them to effectively compete in today's market. When your tenants are pleased with the internet your building has, they are likely to stick around..

## Next steps...

Want to become a great property manager as soon as possible? Here are some quick changes you can make:



- To quickly build a close relationship your tenants, give them a call and check in. See how business is going and ask if they have any recommendations for the building.
- Send out an email to your tenants about the latest happenings in the building. This will help you and your tenants stay connected.
- Try hosting lunch for your tenants. Everyone gets a chance to get to know their neighbors, building a community in your building.
- Get your internet up to speed. You can contact local providers to see options that best fit your building's needs.

## 4. Maintain & Improve the Property

To be a great property manager, you want to offer your tenants the best office space possible. You want to optimize your building's potential; whether that be making your building environmentally sustainable, keeping the decor up to date, or having an internet connecting available to your tenant upon move in. The more appealing your property is, the easier it will be to fill your space!

## 5. Provide Up to Date Technology

Speaking of having an internet connection available upon arrival, you want to provide your tenants with recent technological infrastructure.

MHO can provide your property with the internet connection it needs to draw in and maintain tenants. We build and run our own secure network, so your tenants can succeed. Being a great property manager is a lot of work, so let us help you by fulfilling all your property's internet needs.

Get in contact with us to see how we can help! Visit [MHO.com](http://MHO.com).

