

# Data Quality & Address Validation

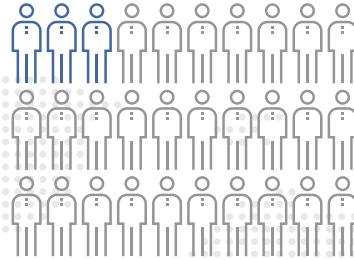
**CloverDX** provides a fast-growing logistics company with a data quality solution to replace a team of 30+ workers dedicated to manual address validation and cleansing – an automated platform that allows them to scale throughput by several orders of magnitude.

A logistics company's automated CloverDX-based solution validates, geo-locates, and repairs 80 to 90% of addresses instantly, while also providing self-learning tools that help the client's team manually work through exceptions quickly and efficiently.

0 → 85–90%

AUTOMATION COVERAGE  
Grows with self-learning

WORKFORCE SAVED  
Only the exceptions require human interaction



## The Goal

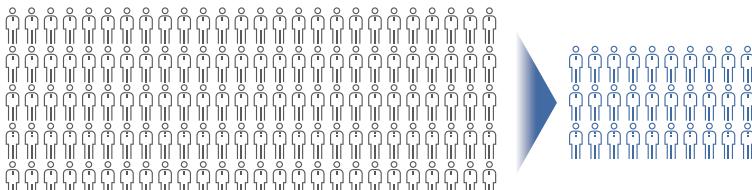
Solving the address quality problem bolsters the company's planned large-scale expansion by clearing the way for a full utilization of their transportation management software, which relies heavily on quality address data for an effective optimization of logistics processes.

## The Situation Before

For a logistics company, expansion to new territories means more address data, notoriously difficult to validate and interpret. Particularly in Emerging Markets, companies are facing vast regional differences in both address structure and rules, and must contend with the availability of tools and databases, or lack thereof, to process them.

### A data quality team was tasked with manually verifying and cleaning the data

The logistics company originally had assembled a data quality team tasked with manually verifying and cleaning the data, working shifts to meet overnight delivery deadlines. However, the ever-growing need for manpower to process more data with a quick turnaround became a bottleneck that blocked the company's ability to expand further.



The CloverDX-based automated solution removed a hard-to-scale bottleneck of 30+ workers

## Finding A Solution With The Client

We started working with the client after their development team had already taken a look at CloverDX data integration. Typically software is developed in-house for this particular client, and as such, they hadn't used a data integration platform before. In adopting CloverDX, they were able to immediately see how our approach complemented their style of working, programming thinking, and skills.

During the initial Proof of Concept project, roughly a week or so, our services team used CloverDX to explore various validation and cleansing techniques, including the use of external libraries and services such as AddressDoctor, HERE maps, Google Maps, and Baidu.

In that short time, we focused on finding ways to solve the core address quality pains, then presented clear results to bring meaningful value to the client. We demonstrated how CloverDX could orchestrate and combine multiple third-party services. We also created a skeleton of a user interface that the company's teams would use to interact with the solution.



## Moving Forward

After several planning workshops and deep requirements analyses, our services team architected an extensible framework that enabled additional functionality beyond what was originally envisioned. We were able to define and deliver a solution of much greater value and build off of our experience in providing forward-looking solutions. By building a solution on CloverDX, we offered the company not only a useful framework, but also a scalable approach for them to consider and tackle new data-related challenges.

## DELIVERY

### CloverDX Professional Services

The project was implemented by our services team during a roughly five-month period.

### CloverDX Server Corporate

#### + custom Web-based application

The solution is powered by a single instance CloverDX Server automating all the validations with a custom-built user interface for human interactions.

## CHALLENGES

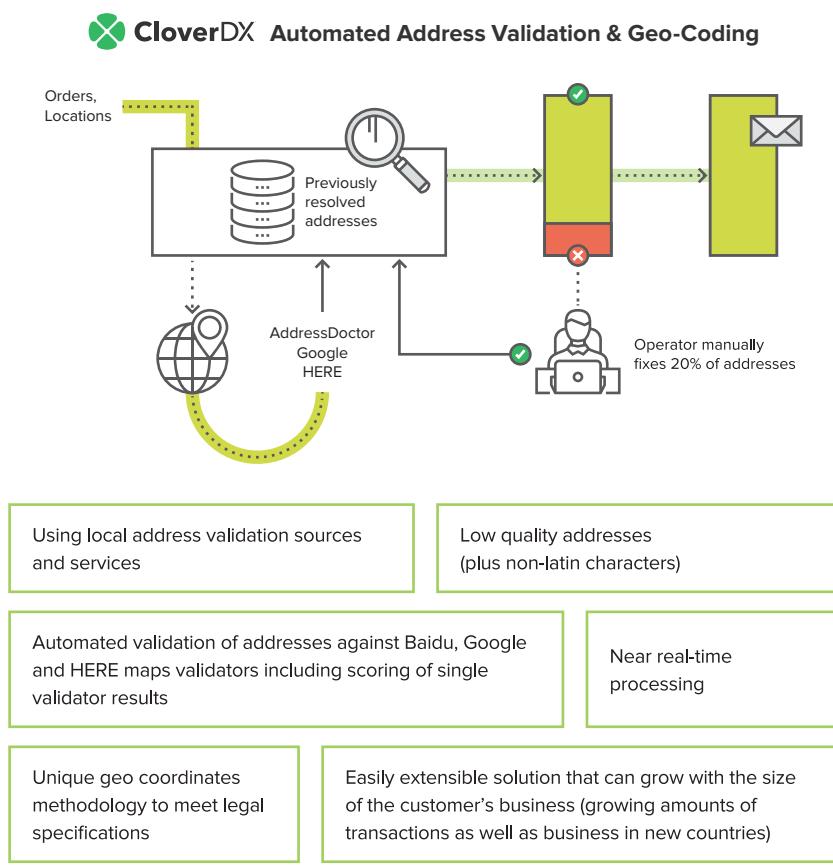
- Address data typically are missing required elements which causes problems in route optimizations
- Geo-coding was needed, as couriers were wasting time on finding exact locations (e.g. a front desk of a large building complex)
- Legal and regulatory challenges in specific countries had to be considered within the solution
- Difficulties with address structures and validation rules varying from country to country

## RESULTS

- The scope of a project changes as the customer gains understanding of what the technology and implementation team can do for them.
- Changes occur naturally in creative processes such as this one and lead to better outcomes than initially envisioned. Successful projects manage changes effectively – even suggesting, rather than avoiding them along the way.
- Getting the whole team, including management, business users, and IT trained helps them understand not only the current project, but also the potential benefits of deploying CloverDX in other areas.

## The Nitty-Gritty

The project was delivered as a framework that can be expanded to support additional countries with their specific validation rules and external lookup and geo-coding services. For example, because AddressDoctor does not support certain countries, our consultants had to switch over to alternative providers in certain cases. The framework consists of numerous CloverDX transformations and automation jobflows that form the core rule engine. Rules can be easily added or modified without the need for coding. This future-proofs the framework for further expansions without costly change requests.



## CloverDX

**CloverDX offers a range of benefits that make this a successful project:**

- Support for connecting to Web Services (public and private APIs used extensively)
- Enabling easy connectivity with all of the company's data (DBs, Flat Files, XML, JSON)
- Publication of CloverDX jobs as a web service, enabling integration between the core solution (CloverDX) with a custom-built user interface via CloverDX Launch Services
- Scale-Out option for handling larger volumes of data, incorporating additional territories, and providing a robust SLA-driven service to the business
- Simple management of complex business rules
- Out-of-the-box Scheduling, Monitoring, Orchestration, and Automation
- Licensing to fit both the budget of the project and the need for future Using local address validation sources expansion

