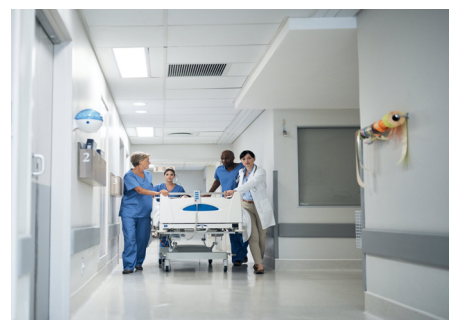


4 CORE COMPETENCIES

Education • Integration • Experience • Support



IN HEALTHCARE, WE MAKE IT ALL WORK TOGETHER.

DELIVERING OPERATIONAL EFFICIENCY | STANDARDIZATION | ENTERPRISE SOLUTIONS

Optimize operational costs and patient care on a single platform for virtually any software that requires location information. Giving you one platform to maintain, and train staff on.

We understand evolving technology and weave them together on one platform to make it work seamlessly. Nothing is more cumbersome than navigating a system that has been pieced together.

CORE COMPETENCIES

Making complex systems seem simple through our core competencies education, integration, experience, and support.

EDUCATION:

Educating enterprise stakeholders to identify realistic goals and achieve multi-departmental buy-in

INTEGRATION:

Integrating complex systems involving electrical, mechanical, network, and software components.

EXPERIENCE:

Understanding a wide range of technical and clinical challenges based on installation and support of over 400 complex system

SUPPORT:

Ensuring continued system success through ongoing training and support

**We understand healthcare challenges:
lower cost, higher quality and better patient experience.**





PROFESSIONAL SERVICES

A team of account executives, solutions consultants, product managers, project managers, trainers, and technical resources, are behind you from the start and continue even after the sale.

Key to success is the level of detail applied to every aspect of the system and human interface. This attention to detail has contributed to IMS being one of the largest installation firms of these systems in the country. Because we understand healthcare challenges of lower cost, higher quality and better patient experience, we offer a consultative approach and are not afraid to ask the tough questions.

SYSTEM DESIGN:

Positive results can only be achieved with a well-designed system and plan that focuses on objectives, system use, infrastructure and environment.

INSTALLATION:

Consistency in design translates to consistency in installation. Standards are followed for every system installation.

PROJECT MANAGEMENT:

We understand the details, integration pieces, and potential problems because of experience.

TRAINING:

Training is built into the project plan and taken seriously before, during, and after go-live.

SUPPORT AGREEMENTS:

Designed to provide more than an insurance policy, they proactively prevent system failures.

Providing scalable solutions since 1988 with a reputation of integrity and customer service that is unparalleled.