



Quadro Engineering Corp.  
613 Colby Drive  
Waterloo, Ontario  
N2V 1A1  
Canada  
[www.quadro-mpt.com](http://www.quadro-mpt.com)



Fitzpatrick  
Matcon  
Microfluidics  
Quadro

March 26, 2020

Dear Customers and Users of Quadro Products:

As a manufacturer of products used in the Pharmaceutical, Food, and other critical industries supporting Coronavirus COVID-19 countermeasure efforts, Quadro Engineering Corp is an Essential Contributor to the world-wide response to this pandemic.

Therefore, our business will remain open and operational during this time.

While doing so, we are committed to keeping our employees safe by strictly adhering to local and national guidelines for safe workplace practices including social distancing and enhanced cleaning protocols.

We have an important responsibility to support our customers, and society, during this challenging time. As a unit of IDEX Corporation, a publicly traded company included on the S&P 500, we are well positioned to ensure continued support for our customers for the duration of this pandemic.

TOGETHER, we will endure through this unprecedented time and will come out stronger than before. We stand ready to help you any way we can.

If you would like to speak to a member of the team then please contact us via our website or call +1-(519)-884-9660

Thank you for your continued support!

Sincerely,

The team at Quadro Engineering Corp.