

Bitext NLG Integration with LUIS

Background on Natural Language Generation

The creation of chatbots requires long development cycles with a lot of man hours and uncertain outcomes. Our NLP Middleware will help you to solve the problem of data sparsity **generating hundreds of relevant queries and automatically tagging** them with the intents and entities you need your bot to recognize.

Key points:

- Training data quantity and quality has a direct impact on your AI performance. **Improvements of over 60%** in bot understanding.
- Automating the data generation allows to develop bots in days, not months.
- Upload the training data to LUIS through their API and forget about manual inputs.

Business objective

My bot has to be capable of "turning on alarms"

Sentences are generated

{ enable the alarm enable the alarm , please can you enable the alarm? i want to enable the alarm i need to enable the alarm

}

Automatically tagged

"intent": "enable", "object": "alarm" "polarity": "affirmative", }



Microsoft LUIS integration guide

How to upload training data in three steps using SSH and the LUIS API

- 1) Get LUIS credentials
- 2) Build the bot JSON
- 3) Upload the bot via SSH
- 4) Train the bot

1) Get LUIS credentials

Log in or create an account at <u>Luis.ai</u> and go to <u>your account settings</u> to copy your programmatic key.

2) Build the bot JSON

You can fit the whole bot into a JSON. Note that the entities must be tagged in the utterances, by providing the offset, the beginning and the end position of the entity in the text.

Sample JSON for a bot with one intent, two entities ("action", which has the values "enable", "turn on", "switch on" and "activate", and "object", which has the values "alarm" and "clock"), and 4 utterances:

```
"name": "YourBot",
"desc": "",
"culture": "en-us",
"intents": [
    {
        "Name": "EnableAlarm"
    }
],
"entities": [
    {
        "Name": "action"
    },
    {
        "Name": "object"
    }
],
"bing entities": [],
"actions": [],
```

bitext we help al understand

```
"model features": [],
"regex features": [],
"utterances": [
    {
        "text": "enable alarm",
        "intent": "EnableAlarm",
        "entities": [
            {
                "entity": "action",
                " entity text": "enable",
                "startPos": 0,
                "endPos": 5
            },
            {
                "entity": "object",
                " entity text": "alarm",
                "startPos": 7,
                "endPos": 11
            }
        ]
    },
    {
        "text": "turn on alarm",
        "intent": "EnableAlarm",
        "entities": [
            {
                "entity": "action",
                " entity_text": "turn on",
                "startPos": 0,
                "endPos": 6
            },
            {
                "entity": "object",
                "_entity_text": "alarm",
                "startPos": 8,
                "endPos": 12
            }
       ]
    },
    {
        "text": "switch on clock",
        "intent": "EnableAlarm",
        "entities": [
            {
                "entity": "action",
                "_entity_text": "switch on",
                "startPos": 0,
                "endPos": 8
            },
            {
                "entity": "object",
                " entity text": "clock",
                "startPos": 10,
                "endPos": 14
           }
       ]
    },
```



```
{
        "text": "activate clock",
        "intent": "EnableAlarm",
        "entities": [
            {
                "entity": "action",
                " entity text": "activate",
                "startPos": 0,
                "endPos": 7
            },
            {
                "entity": "object",
                 "_entity_text": "clock",
                "startPos": 9,
                "endPos": 13
            }
        ]
    }
]
```

3) Upload the bot

You can simply upload the bot via SSH. All you need is:

- The programmatic key: paste it as the value of 'key' instead of the X's
- The name you want to give to your LUIS application: paste it as the value of 'appName' inside the URL, instead of "YourApp"
- The name of your JSON file containing the bot data: paste it at the end, right next to the '@', instead of 'Bot.json'

Sample script:

4) Train the bot

Before the testing of your bot, you have to train it. LUIS training is faster via web than programmatically: simply go to your <u>Applications</u> page, click on the name of the bot you have just created, and then 'Train & Test'. Finally press the 'Train' button and the app will be ready to be tested.