



Perfect data is perfectly possible with Utopia.

Operations Guide for Retail and Fashion Workstudio by Utopia

Release 1.0

Document History

The following tables provide an overview of the most important document changes and approvals.

Version	Date	Description	Name
0.1	24-05-2018	Initial Release	Pradeep Haridas

Approval History

Version	Date	Description	Name
1.0	31-05-2018	Initial Release	Michael Clements/Lyle Snyder

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Getting Started

The purpose of this Operations Guide is to help you picking up the tools and documentation to execute various tasks, such as monitoring, backup/restore, master data maintenance, transports, and tests. This guide contains information specific to the operation of the Retail and Fashion Workstudio by Utopia.

This technical operations guide is the starting point for operating a system that runs on SAP NetWeaver, and precedes the application operations guides of SAP Business Suite.

The target audience for this guide comprises:

- Technology consultants
- Security consultants
- System administrators

List the current version:

- On Utopia website at www.utopiainc.com

Monitoring of Utopia Retail and Fashion Workstudio 1.0

Logging and Tracing

The Retail and Fashion Workstudio (RFW) by Utopia uses Change Request types built within the MDG Application Framework. All the validation logs can be accessed through SLG1 in the same manner as they are for the four core SAP delivered domains - Material, Customer, Supplier, and Financials.

Support Desk Management

Support will be provided as notes in EULA.

Remote Support

NA

Problem Message Handover

Support will be provided as mentioned in EULA.

Appendix

List the related guides.

Content	Utopia RFW Related Documentation
RFW by Utopia: Master Upgrade Guide	www.utopiainc.com
RFW by Utopia: Installation Guide	
RFW by Utopia: Operations Guide	
RFW by Utopia: Configuration Guide	