

# ProMRO



Quote it. Fix it. Invoice it. Sounds simple, but it is easier said than done. Eliminate silos and regain control of your aviation repair operations with Acumatica and ProMRO. The functionality allows maintenance, repair and overhaul (MRO) companies to streamline information across quoting, repairing, invoicing and reporting within a single system.

ProMRO is designed for the MRO (Maintenance, Repair, Operations) industries with a focus on the repair and maintenance of equipment. ProMRO for Acumatica provides fast quoting with accurate costing of labor and inventory, tracking of customer equipment, and invoicing in one easy to use system.

## Benefits

- Eliminate duplicate entry from one system to another and free up staff time for other tasks
- Eliminate error prone spreadsheets that do not tie back to a central database
- Utilize a REAL-TIME software solution that will better manage inventory, labor and expenses
- Stay informed by reviewing profitability on the fly, create change orders if needed
- Reduce quoting or job creation errors by utilizing Service Profiles which allows job or task templates to be created and reused or edited as needed
- Accessible on ANY Internet enabled device

**ProMRO includes all the Acumatica functionality with no per user license:**

- Financial Suite
- Distribution Suite
- CRM (Optional)
- Manufacturing (optional)

## Top Features

- Quick look-up of job history; quotes, actuals, parts, serial numbers, etc.
- Accurate Core Tracking; serial numbers, location and shipments
- Create easy to use, repeatable, defined templates for fast quoting and job setup.
- Place purchase orders or issue stock directly from a project (work order)
- Set up intuitive part groupings so users can find parts quickly when giving estimates and processing orders.
- Utilize the complete Acumatica ERP solution, including Manufacturing if needed.

## ProMRO Customer Profile

**Industry:** Equipment Repair & Maintenance  
**Requirements:** FAA Compliance and/or Serial Numbers  
**Software Deployment:** Software as a Service or On Premise  
**Number of System Users:** Unlimited—NO per user license cost  
**Current System Hardware:** Accessible on any Internet enable device

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# ProMRO



*PUTTING CLIENTS AND THEIR BUSINESS FIRST*

## ProMRO Feature List

### Service Profiles

- Service Profiles take the guess work out of standard services and/or repairs
- Create easy to use, repeatable, defined templates that include standardizing material, labor, expenses needed for repairs, overhaul, etc.
- Easily tailored to meet client's needs.
- Create equipment specific or manufacturer model Service Profiles to ensure consistency.

### Item Search Categories

- Intuitive part groupings users can find parts quickly when giving estimates and processing orders.

### Item Requirements

- Works within the project module and allows users to issue stock or place purchase orders directly from the project for items that are specified on the project.

### Opportunities (Acumatica CRM Required)

- Work with prospects and customers to create an estimate using Service Profiles or Item Search Category functionality right from the Opportunities page.
- View revenue and cost budgets to make changes on the fly to ensure profitability and margins.
- Then when the estimate is won convert it to a project and all the information, items, services, and notes entered on the original estimate are retained and transferred over to the project.

### Project Adder Functionality

- Additional out of scope work can be easily estimated and then added to the original project already in progress by utilizing the Adder functionality.

### Balances Tab

- This great feature in the Project or Work Order, is also available when using Opportunities so you can review budgets and make changes on the fly.

### Core Tracking

- Automatically create core fee lines on sales orders and RMA's for items specified as core return items.
- Track expected core returns with dashboards and/or reporting.

### Scheduled Maintenance Tracking

- Keep track of when inspections are due so customers can be notified in advance.

### Customer Equipment/Aircraft Tracking

- Ability to track Aircraft or Customer Equipment and any estimates and work done on the specific equipment. (N# and Serial #)

### Compliance Needs?

Ask us about our MRO solution for Aviation!

- FAA Approved Vendors , Inventory Items & Compliance docs

**Why Choose Acumatica and ProMRO? One software solution for all your business needs.**

1. Manufacturing / Engineering
2. Projects
3. Distribution
4. Financials (GL, AP, AR)
5. Easy, friendly user interface
6. Improves operations visibility
7. Ask us for more reasons!

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