



STUDY FOCUSED ON SHOPPING COSMETICS AND FRAGRANCES

The syndicated report by GfK Beauty&Cosmetics 2018 sets the goal to provide a comprehensive analysis of not only the offer but specifically the demand side of the Czech market with cosmetics and fragrances. It maps in detail attitudes, consumer and shopping behaviour of customers regarding their buying cosmetic products, their awareness and preferences of distribution channels and chains, shopping for particular assortment categories. Typology of customers who buy cosmetics is an inseparable part of the report.

Customers and their segmentation

- distribution customers into segments based on shopping attitudes
- sociodemographic characteristics of customer segments

Consumer behaviour

- use of personal services
- >> hair colouring, make-up, skin care
- drivers / attitude
- satisfaction with one's looks

Shopping behaviour

- shopping attitudes
- shopping "missions"
- overall spending on cosmetics and fragrances
- >> shopping on the internet vs. brick & mortar shop
- "touchpoints" / triggers to buy
- emphasis on quality / ingredients when choosing

Retail channels / chains

- awareness spontaneous, prompted
- active awareness, main shopping places
- >> trust, chain image
- strength of categories in chains
- internet shopping

Shopping for assortment categories and products

- >> 11 assortment categories, up to 40 products
- shopping / use frequency
- shopping "missions" typical for assortment categories
- expected properties, preferred brands
- usual spending on products
- preferred chains, main shopping places

Availability and price of the report

- price of the first copy (CZ or ENG version) is CZK 89,900.- (excl. VAT)
- price of other option (CZ or ENG version) is CZK 4,000.- (excl. VAT)
- >> the study is issued in December 2018
- >> the study is available in electronic version

FOR MORE INFORMATION, PLEASE CONTACT

Hana Říhová | hana.rihova@gfk.com | +420 731 534 236 or visit www.gfk.com/cz