

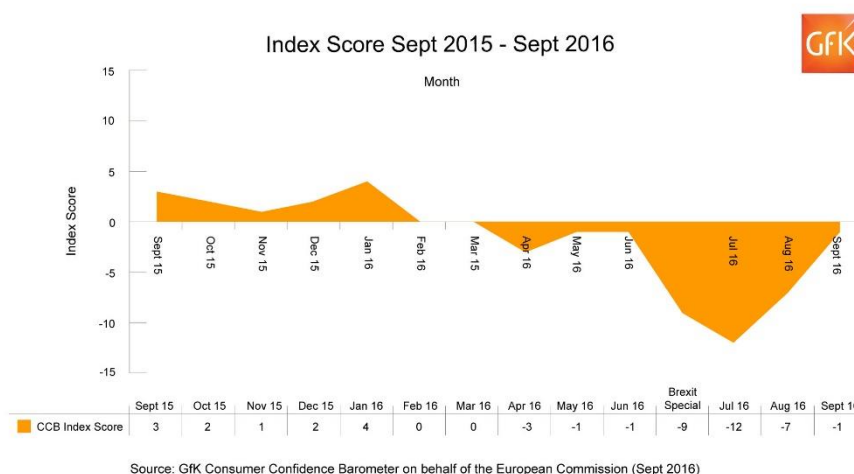
# Press release

## Consumer Confidence Index rises six points Index rebounds to pre-Brexit levels last seen in June

September 30<sup>th</sup> 2016

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**London, September 30, 2016 – GfK’s long-running Consumer Confidence Index has increased by six points this month to -1. All five measures used to calculate the Index saw increases.**



### Joe Staton, Head of Market Dynamics at GfK, says:

“Optimism is returning to UK consumers following the dramatic collapse in confidence after the recent Brexit result. The six-point jump to -1 restores the Index to June’s pre-Brexit levels, driven by improved expectations in our personal financial situation, perceptions of the general economic situation and intentions to make major purchases. British consumers appear to have shrugged off Brexit fears about the economy as wages continue to grow faster than prices, rising employment boosts income, and low interest rates encourage people to spend rather than save as seen by improvements in the Major Purchase Index and low levels in the Savings Index. But will confidence continue to rise in coming months? Or are we seeing misplaced consumer optimism in which any kind of bad news – economic or political – sends the Index reeling once again?”

### UK Consumer Confidence Measures – September 2016

The Overall Index Score has increased six points this month to -1. All measures used to calculate the index score went up.

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Measure	↑↔↓	Sept 2016	August 2016	July 2016	Sept 2015
<b>Overall Index Score</b>	<b>↑6</b>	-1	-7	-12	3
Personal Financial Situation over last 12 months	↑2	2	0	-1	1
Personal Financial Situation over next 12 months	↑3	7	4	-1	6
General Economic Situation over last 12 months	↑7	-16	-23	-25	-3
General Economic Situation over next 12 months	↑13	-9	-22	-33	-2
Major Purchase Index	↑2	9	7	-2	14
Savings Index (commented on but not used in Index Score)	↑6	-9	-15	1	3

Source: GfK Consumer Confidence Barometer on behalf of the European Commission (Sept 2016)



### Personal Financial Situation

The index measuring changes in personal finances during the last 12 months has increased by two points this month to +2; this is one point higher than September 2015.

The forecast for personal finances over the next 12 months has increased by three points this month to +7; this is one point higher than this time last year.

### General Economic Situation

The measure for the General Economic Situation of the country during the last 12 months has increased seven points this month to -16; this is 13 points lower than September 2015.

Expectations for the General Economic Situation over the next 12 months have increased 13 points to -9 this month; this is seven points lower than September 2015.

### Major Purchase Index

The Major Purchase Index has increased two points this month to +9; this is five points lower than this time last year.

## Savings Index

The Savings Index is six points higher this month at -9; which is 12 points lower than September 2015.

- ENDS -

**EDITOR'S NOTE:** Please source all information to GfK.

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### About the survey

- The UK Consumer Confidence Barometer is conducted by GfK on behalf of the EU, with similar surveys being conducted in each European country. In producing its own reports on the whole of Europe, the EU applies a seasonal adjustment to the data, to smooth out any changes that are functions, at least in part, of the time of year.
- Historically, the UK data **have not** been seasonally adjusted in this way, and to maintain comparability, GfK continues **not** to apply this adjustment. This can lead to situations where the EU figures show different movements in a particular month from those produced by GfK. Individual months may be affected, but the long term trend is not.
- The UK Consumer Confidence Survey from GfK was conducted amongst a sample of 2000 individuals aged 16+ on behalf of the European Commission.
- Quotas are imposed on age, sex, region and social class to ensure the final sample is representative of the UK population.
- Interviewing was carried out during 1<sup>st</sup> – 15<sup>th</sup> September 2016.
- The figures contained within the Consumer Confidence Barometer have an estimated margin of error of +/-2%.
- Results for the Consumer Confidence Barometer are normally available on the last working day of each month at 00.01am; the release date for October is Friday 28<sup>th</sup> October 2016.
- **Any published material requires a reference to both GfK and the European Commission e.g. 'Research carried out by GfK on behalf of the European Commission'.**
- This study has been running since 1974. Back data is available from 1996.
- The table below provides an overview of the questions asked to obtain the individual index measures:

<b>Personal Financial Situation (Q1/Q2)</b>	This index is based on the following questions to consumers: 'How has the financial situation of your household changed over the last 12 months?' 'How do you expect the financial position of your household to change over the next 12 months?' (a lot better – a little better – stay(ed) the same – a little worse – a lot worse)
<b>General Economic Situation (Q3/Q4)</b>	This index is based on the following questions to consumers: 'How do you think the general economic situation in this country has changed over the last 12 months?' 'How do you expect the general economic situation in this country to develop over the next 12 months?' (a lot better – a little better – stay(ed) the same – a little worse - a lot worse)
<b>Major Purchase Index (Q8)</b>	This index is based on the following question to consumers: 'In view of the general economic situation, do you think now is the right time for people to make major purchases such as furniture or electrical goods?' (right time – neither right nor wrong time – wrong time)
<b>Savings Index (Q10)</b>	This index is based on the following question to consumers: 'In view of the general economic situation do you think now is?' (a very good time to save – a fairly good time to save – not a good time to save – a very bad time to save) <b>(Commented on but not included in the Index Score)</b>

#### About GfK

GfK is the trusted source of relevant market and consumer information that enables its clients to make smarter decisions. More than 13,000 market research experts combine their passion with GfK's long-standing data science experience. This allows GfK to deliver vital global insights matched with local market intelligence from more than 100 countries. By using innovative technologies and data sciences, GfK turns big data into smart data, enabling its clients to improve their competitive edge and enrich consumers' experiences and choices.

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