

Press release

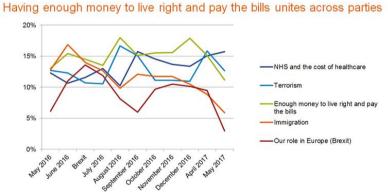
Voters report that "having enough money to live right and pay the bills" is as important as the NHS and terrorism

Immigration and Brexit are not voter priorities

A survey to understand the top concerns of British consumers conducted in the first half of May 2017 has revealed that "NHS and the cost of healthcare", "terrorism" and "having enough money to live right and pay the bills" are more important to voters than the issues of immigration and Brexit.

What UK consumers are most concerned about - past 12 months





While other concerns have fluctuated in importance, consumers' financial worries about day-to-day living expenses is the only concern to remain in the top three across the past year. Over the last 12 months, having enough money to live right and pay the bills has been a primary concern of all consumers aged 18 to 54, with the 55+ age group more concerned about the NHS and the cost of healthcare.

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Stuart Ridsdale

T + 44 7790 951229 stuart@greenfields communications.com

GfK UK Limited 25 Canada Square Canary Wharf London E14 5LQ

T +44 20 7890 9000 F +44 20 7890 9001 www.qfk.com

Place of registration: **England and Wales**

Company number: 2512551

Registered office: GfK UK Limited 25 Canada Square Canary Wharf London E14 5LQ





Concerns by political persuasion, May 2017, ranked

Having enough money to live right and pay the bills unites the majority of voters

Concerns, first choice	ALL	Conservative	Labour	SNP	Lib Dem	Green
RANK 1 - 5						
NHS and the cost of healthcare		3		3	1	1
Enough money to live right and pay the bills	2	5	2	2	3	2
Terrorism	3	2	5	6	4	4
Immigration	4	1	8	4	10	7
Our role in Europe (Brexit)	5	4	3	1	2	3

Despite immigration preoccupying Conservative voters, and Brexit the SNP supporters, as a nation the majority of people are united in our on-going concern about paying the bills, a top two overall concern for those voting Labour, SNP and Green.



On-going concerns that unify and divide, May 2017, ranked

Immigration disunites, NHS and paying the bills unites

Concerns, first choice ranked 1-5	REMAIN	LEAVE
NHS and the cost of healthcare	1	2
Enough money to live right and pay the bills	2	3
Terrorism	4	4
Immigration	10	1
Our role in Europe (Brexit)	3	5

Alongside concern for the NHS, pocketbook worries are the issues that unite both Remainers and Leavers by appearing in the top three for both groups.

Joe Staton, Head of Market Dynamics at GfK, says: "Consumers in the UK report that issues close to home are of paramount importance. The 55+ age group are most concerned about the NHS and the cost of healthcare, and having enough money to live right and pay the bills is a top three concern for all other adults.

Whilst Brexit and immigration continue to grab the headlines, the Great British Public worry about what immediately impacts their daily lives. So, apart from talking about the NHS as an election issue, have politicians given up on the "JAMS" ("Just About Managing")? In an economy where decelerating wage growth coincides with an acceleration in inflation, where higher prices will squeeze consumer spending power this year and next, and where more people are turning to credit for day-to-day expenses, is the cost of living issue proving too complex for politicians to address in a bumper sticker or on the doorstep?"



EDITOR'S NOTES:

Please source all information to GfK.

For further details or to arrange an interview, please contact Stuart Ridsdale at Greenfields Communications E: stuart@greenfieldscommunications.com
Tel: 07790 951229 OR

Lucy Green E: <u>lucy@greenfieldscommunications.com</u> Tel: 07817 698366

About the survey

The data comes from the May 2017 UK Consumer Confidence Barometer, which ran additional questions to determine how respondents ranked a list of 15 potential concerns. Interviewing took place from May 1st to May 15th 2017.

About GfK

GfK is the trusted source of relevant market and consumer information that enables its clients to make smarter decisions. More than 13,000 market research experts combine their passion with GfK's long-standing data science experience. This allows GfK to deliver vital global insights matched with local market intelligence from more than 100 countries. By using innovative technologies and data sciences, GfK turns big data into smart data, enabling its clients to improve their competitive edge and enrich consumers' experiences and choices.

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Responsible under press legislation: Marketing, GfK Ben Murphy 25 Canada Square Canary Wharf, London E14 5LQ ben.murphy@gfk.com