

Certified Professional in Patient Safety Review Course

Thursday, October 17, 2019

10:00 am – 5:00 pm Eastern Time

Webinar

AGENDA

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| 10:00 am – 10:05 am | Welcome and Introductions |
| 10:05 am – 11:10 am | Culture Kara Lyven, MBA, CPPS Senior Associate in Patient Safety Duke University |
| 11:10 am – 12:25 pm | Measuring & Improving Performance John B. Hertig, PharmD, MS, CPPS Associate Professor Butler University College of Pharmacy and Health Sciences |
| 12:25 pm – 12:50 pm | Break |
| 12:50 pm – 2:05 pm | Patient Safety Risks & Solutions Kara Lyven, MBA, CPPS |
| 2:05 pm – 2:15 pm | Break |
| 2:15 pm – 3:30 pm | Systems Thinking & Design and Human Factors Analysis John B. Hertig, PharmD, MS, CPPS |
| 3:30 pm – 3:40 pm | Break |
| 3:40 pm – 4:40 pm | Leadership John B. Hertig, PharmD, MS, CPPS |
| 4:40 pm – 5:00 pm | Q&A/Wrap-Up Session |