CPPS Informational Call

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Road Map for Today

I. Welcome and introductions
II. Overview of CPPS credential, certificants and exam
III. Value of Certification – individual and organizational
IV. Preparing for the exam, taking the exam, maintaining your credential
V. Q & A
When Chatting in with the Chat Box…

Please send your questions and comments to All Participants

Select Chat recipient

Enter Text

Enter chat message here
Phone Connection

To join by phone:

1) Click on the “Participants” and “Chat” icons on the bottom of your screen to open the necessary panels.

2) Click the telephone icon on the bottom left hand side of the on-screen buttons.

3) A pop-up box will appear with the option “I will call in.” Click that option.

4) Please dial the **phone number**, the **event number** and your **attendee ID** to connect correctly.
About CPPS

- Rigorous and comprehensive credentialing process that attest to patient safety competencies and expertise

- Evidence-based examination covers five patient safety domains
  - Culture
  - Leadership
  - Patient Safety Risks and Solutions
  - Measuring and Improving Performance
  - Systems Thinking and Design / Human Factors
Who’s Currently Certified

- Currently, more than 3,000 professionals have earned the CPPS credential, representing all 50 US states and 20 countries

- They include:
  - Patient safety professionals
  - Nurses
  - Pharmacists
  - Physicians
  - Quality & risk management
  - Health care executives
  - Nonclinical health care professionals
  - Others with the requisite background, including those with advanced education in safety and quality
CPPS around the World
Who Can Become Certified?

- Candidates for the CPPS credential are typically those who include patient safety practices as an integral component of current or future professional responsibilities.

- In addition, candidates must possess academic and professional experience at one of the following levels:
  - Baccalaureate degree or higher plus 3 years of experience (includes time spent in clinical rotations and residency programs) in a health care setting or with a provider of services to the health care industry.
  - Associate degree or equivalent plus 5 years of experience (includes time spent in clinical rotations) in a health care setting or with a provider of services to the health care industry.
What is Covered on the Exam?

DOMAINS COVERED ON EXAM

- Culture: 18%
- Measuring & Improving Performance: 20%
- Patient Safety Risks & Solutions: 22%
- Systems Thinking & Design / Human Factors Analysis: 22%
- Leadership: 18%

To view detailed content outline, click here:
Value to Individual

- Certification is a symbol of dedication to the field and leadership in an area of critical importance in healthcare
- Validation of expertise
- “Prep” process offers broad review of patient safety concepts and topics
- Connection to others with similar preparation
- Reinforces foundation of safety science and principles that guide the practice
- Supports those in patient safety role with advocacy
- Useful not just for Patient Safety Officer or Lead, but others:
  - CEO: patient safety is a visible priority at this organization
  - CFO: “I have a much better understanding of the importance of delegating resources to support patient safety activities”
  - CMO and CNO: role model, leading by example
- Trainees
- Increasing number of job postings have ‘CPPS required or preferred’
Value to Individual

Certification is a starting place, not an ultimate destination or accomplishment: the prep and the certification exam process enables the applicant/certificant to have their expertise validated, which offers:

- An important opportunity to assess the full depth and breadth of the field, based on a validated job analysis
- Validation of knowledge and skills
- A common language and community of colleagues within and beyond their organization
- An important context within which to measure their individual growth and thought
- A solid, common and fundamental base
- Credibility within their organization and for career path advancement and higher compensation
Value to Organization

- Tangible expression of the organization’s commitment to a core value of safety
- Tangible expression of the organization’s commitment to its staff and their personal, professional devotion to patient safety
- Ensures knowledge/competence of individuals in visible leadership positions
- Provides common, structured approach to application of patient safety science to improve care
- Offers a common language and thought process for those within an organization to examine, explore, identify and address opportunities to improve patient safety
- Strengthens organizational alignment and capabilities for advancement of safety culture and high reliability, harm reduction, and organizational-wide improvements in safety and harm reduction
- Enhances structure of teams to support and deliver on quality and patient safety
- Tangible expression of an organization’s patient and workforce safety-centricity
Value to Organization

- Offers a reassurance of a common base of safety knowledge on which an organization’s staff can confidently build going forward.
- Confidence that individuals and teams are starting from a recognized, solid base of knowledge.
- Accelerate the investigation/learning/improvement cycle within an organization.
- Common platform for engaging other organizations in meaningful discussions around problems with safety.
- High level of certified staff is a public expression of the organization’s devotion to safety.
- Magnet® recognized certification (Demographic Data Collection Tool®) since 2012.
How Do I Prepare for the Exam?

- Fully review the Candidate Handbook
- Exam Content Outline
- Resource List
- CPPS Practice Exam
  - 50 question test taken online, any time, anywhere
- CPPS Review Course (live, online, webinar formats)

All available at [www.ihi.org/cpps](http://www.ihi.org/cpps)
CPPS Review Courses

- Designed for experienced candidates for CPPS exam
- Goal: help participants prepare for the exam by reviewing the key domain content areas and test-taking strategies
- Many formats available to suit different learning styles:
  - Online, self-paced
  - Live, in-person (IHI conferences and select partner on-sites)
  - Virtual full-day webinar

Learn more at [www.ihi.org/cpps](http://www.ihi.org/cpps)
Upcoming Review Courses

WEBINAR
Thursday, April 23, 2020
10:00 am – 5:00 pm ET

ORLANDO, FL
Wednesday, May 13, 2020
8:00 am – 3:00 pm ET

BOSTON, MA
Thursday, June 18, 2020
8:30 am – 5:00 pm ET
Ready to Take the CPPS Exam?

- Register and select a date and time at a testing center near you
- Two hour timed exam
  - Time to practice before timer starts
  - No scheduled breaks
  - Ability to bookmark questions to return later
  - On screen clock (can be turned off)
- 110 questions; 100 scored
- Check out with proctor
  - In US: receive instant score report
  - Outside US: receive score report in the mail

Learn more at [www.ihi.org/cpps](http://www.ihi.org/cpps)
Exam and Review Course Pricing

EXAM
Nonmember price: $449*
IHI Premium Member (10% off nonmember price): $404*
IHI Premium+ Member (20% off nonmember price): $359*
*International candidates, please add $100 (US dollars) for international examination fee.

REVIEW COURSES
Nonmember price: $395
IHI Premium Member (10% off nonmember price): $356
IHI Premium+ Member (20% off nonmember price): $316

To learn more about IHI Premium and Premium+ Membership please visit www.ihi.org/membership
Maintaining your CPPS designation

- 3-year recertification period
- Recertification may be achieved by:
  - 45 credits of documented continuing education and/or other qualified activities
  - Re-testing
- Continuing education courses and other qualified activities must address at least one of the tested domains
- Recertification Handbook at [www.ihi.org/cpps](http://www.ihi.org/cpps)
CPPS Mentors Available

Mentors are CPPS certified professionals interested in helping others on their journey to certification; they cannot share exam content or examples of actual exam questions.

If you are interested in being matched with a volunteer mentor, please reach out to cpps@ihi.org.
Questions?

Contact us at:

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www.ihi.org/cpps