

IHI Leadership and Organizing for Change

<p>Does the course offer Continuing Education Credits?</p>	<p>Yes. The Institute for Healthcare Improvement is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing education for health care team members.</p> <p>IHI has been approved for a maximum of 9 credits for physicians, CPPS recertification, pharmacists and healthcare executives.</p> <p>In order to be eligible for a continuing education certificate, attendees must complete the online evaluation within 30 days of the continuing education activity. After this period, you will be unable to receive a certificate.</p>
<p>What are the requirements to receive a Certificate of Completion/Continuing Education Credits for the course?</p>	<p>We expect learners to commit to the following items to receive a Certificate of Completion or claim the available Continuing Education Credits:</p> <ul style="list-style-type: none"> • Watch all course videos • Complete and submit all assignments • Attend (or view recordings of) all live All-Learner Calls • Complete the post-course evaluation survey
<p>What is the expected weekly time commitment for the course?</p>	<p>Participation in the course involves a time commitment of 3-5 hours per week. This includes:</p> <ul style="list-style-type: none"> • 30-45 minutes of online lectures each week • Suggested assignments for each lesson and optional readings • Participation in four All-Learner Calls • Fieldwork applying knowledge and skills to a project of your own design
<p>What are All-Learner Calls?</p>	<p>All-Learner Calls are live calls open to the entire course cohort that take place from 12 to 1 pm ET on Thursdays. These four hour-long calls are opportunities for faculty to go deeper into the concepts covered in the online lessons, invite learners to reflect on their project work and deepen their understanding of the skills they're learning, and highlight project examples. All-Learner Calls also allow the course cohort to network, practice skills together, and learn from one another.</p>
<p>Why are All-Learner Calls scheduled during working hours in Eastern time?</p>	<p>Due to the global nature of the course cohort, it is impossible to identify one time for the live All-Learner Calls that will work across all time zones. For those who cannot attend the live calls whether due to a scheduling conflict or a time zone issue, we share recordings afterwards via email.</p>
<p>What communication from the IHI Course Team can I expect throughout the course?</p>	<p>You will receive emails from LOcourse@ihi.org throughout the course that describes the current lesson and assignments and any course announcements (for example, an upcoming All Learner Call with a link to the session and phone numbers to dial in).</p> <p>Any time you have questions related to the course, please feel free to reach out to LOcourse@ihi.org and a member of our team will respond to you promptly.</p>
<p>How do I access the course?</p>	<p>Each email will include a link to the course in the IHI learning management system. This link remains the same throughout the 15 weeks of the course, so we</p>

	<p>encourage you to bookmark it in your internet browser. You can also type in the shortcut URL, www.ihl.org/LOcourse, which will take you directly to the course catalog. You will not be able to access the course without going through this link.</p>
<p>Can I review online lectures after a lesson has closed?</p>	<p>Yes. You can return to review previously released lessons from the course page any time during the 15 weeks of the course. If you missed a lesson for any reason, you may also watch a lesson for the first time at any point after it has opened.</p>
<p>Will I continue to have access to the course content after the course ends?</p>	<p>No. Learners do not have ongoing access to all course content. Once the course ends on January 7th, access to the content closes.</p> <p>As they progress through the course, learners are welcome to download and save the transcripts of the online lectures, as well as the assignments and templates in each week's lesson for continued reference and use.</p> <p>Access to lectures within the virtual course is limited to learners who are currently enrolled in the course. Posting it or sharing it beyond the course, which many participants pay for access to, would be a violation of our terms of use.</p> <p>We do not distribute the presentation slides that pair with the online lectures. We do share the slides from the live All Learner Calls</p>
<p>How do I submit assignments?</p>	<p>The last tab in each lesson in the online course contains instructions for that lesson's assignment. From that tab, you can download the blank version of the assignment to complete.</p> <p>Once you are done with the assignment and ready to submit, click "Add File(s)," locate the file on your computer, upload it, and select "Submit."</p> <p>If an assignment is too large, please try turning it into a PDF and uploading to the course site as a PDF.</p> <p>We can only accept assignments via the course website, not email.</p>
<p>Can I submit late assignments?</p>	<p>Yes. Assignments can be submitted anytime during the course until access closes on January 7.</p>
<p>Will I receive individual feedback on assignments?</p>	<p>Learners do not regularly receive feedback on their assignments from course faculty. If you have questions about a specific assignment we are happy to address your questions via email or set up a phone call. We also provide coaching and assignment feedback through a network of course Alumni. Please contact LOcourse@ihl.org to request this.</p>
<p>How do I access the additional materials mentioned in the lecture videos?</p>	<p>You can find links to additional resources in the course syllabus, which all learners receive in their orientation email.</p>