



CONCORDANCE HEALTHCARE SOLUTIONS PRIVACY POLICY

This privacy notice discloses how Concordance Healthcare Solutions collects and uses website visitor and customer information. It will notify you of the following:

- What personally identifiable information is collected from our website(s), how it is used and with whom it may be shared
- What choices are available regarding the use of your data
- The security procedures in place to protect your information

This Privacy Policy is governed by our Terms of Use.

INFORMATION COLLECTION

We are the sole owners of the information collected on our website(s). We only have access to/collect information that you voluntarily give us via email, online forms and other direct and voluntary contact. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products, new solutions or services or changes to this privacy policy. We use your data to provide and improve your customer experience and service. By using our services, you agree to the collection and use of information in accordance with this policy.

CUSTOMER INFORMATION

You may opt out of any future contacts from us at any time as well as the following:

- See what data we have about you, if any
- Change/correct any data we have about you
- Request that any data we have about you be removed or deleted
- Express any concern you have about our use of your data

We take precautions to protect your information. When you submit sensitive information via our company website(s), your information is not stored. Only employees who need the information to perform a specific task or job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you have any questions or comments about this privacy policy, please refer to the Contact Us page. We welcome your suggestions and feedback.

CREDIT CARD AND BANK INFORMATION

Concordance Healthcare Solutions places premium importance on protecting information transmitted via our website(s) and will take security precautions to protect all such information however, Concordance Healthcare Solutions cannot guarantee that any electronic commerce is completely secure. Concordance Healthcare Solutions will take measures to secure and protect all customer-specific information from loss, misrepresentation or misuse and alteration.

The information collected by Concordance Healthcare Solutions may include shipping information and credit card details. Concordance Healthcare Solutions does not store credit card details when processing product orders. Concordance Healthcare Solutions web server(s) collect general data pertaining to every website visitor, including the IP address, domain name, length of time spent on website page(s) and the pages accessed while visiting our website(s). This information is collected to, among other things, aggregate statistical information, facilitate system administration, assist the overall customer experience and improve the content of our website(s). Concordance Healthcare Solutions may also retain the content of the communications that are sent to Concordance Healthcare Solutions customer service representatives. This information helps Concordance Healthcare Solutions to improve and respond to inquiries regarding our website(s).

RELEASE OF DATA

Concordance will never release, sell or give any customer's information to any other party or organization without the customer's explicit permission unless we are required to do so by law or in cases of necessity as listed below:

1. To comply with the law or with legal process
2. To protect and defend our rights and property
3. To protect against misuse or unauthorized use of the Concordance Healthcare Solutions website(s)
4. To protect the personal safety or property of our customers, employees or the public

We use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, ex. to ship an order. In the event someone supplies false registration information or attempts to pose as someone else, information about you – including your computer's IP address -- may be disclosed as part of any investigation into these actions.

THIRD PARTY LINKS

Website visitors should be aware that this privacy policy only governs the Concordance Healthcare Solutions website(s) and the Concordance Healthcare Solutions App. This policy is not applicable to sites accessible via links from our website(s). Other external sites unaffiliated with Concordance Healthcare Solutions may collect data or solicit personal information pursuant to policies that are not consistent with our Privacy Policy. For this reason, we strongly urge caution and remember to seek out individual privacy policies governing any sites you visit.

CHANGES TO OUR PRIVACY POLICY

Concordance Healthcare Solutions reserves the right to modify this Privacy Policy.

Please refer to the "Contact Us" page for contact information to address any questions or concerns.

HIPAA PRIVACY NOTICE

In certain circumstances, Concordance Healthcare Solutions is subject to HIPAA privacy and security rules. Click here to read or download the Concordance Healthcare Solutions HIPAA Privacy Notice for information regarding our handling of protected health information when HIPAA applies.

CALIFORNIA COMPLIANCE DECLARATION

Concordance Healthcare Solutions adheres to applicable statutes and regulations affecting the healthcare industry in the state of California. We declare that Concordance Healthcare Solutions complies with the requirements of §§ 119400-119402 of the California Health and Safety Code. Pursuant to California Civil Code Section 1798.83, California residents have the right to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to [title] at: [contact].

CHILDREN

Concordance Healthcare Solutions website is not intended for use by children under the age of 18.

We do not knowingly collect or store any personal information from children under the age of 18. We encourage parents and guardians to spend time with their children online and to be fully familiar with the online services used by their children. If a parent or guardian becomes aware that his or her child under 18 has provided us with information without his or her consent, he or she should contact us using our "Contact Us" page. As required by law, we will delete such information from our files within a reasonable time.

PRIVACY RIGHTS OF NON-U.S. RESIDENTS

As noted in our Terms of Use, this website is hosted and operated in the United States, and is not intended to target E.U. and other non-U.S. residents. Use of this website will result in transfer of information to Concordance Healthcare Solutions in the United States. If you have nevertheless opted to access this site from outside the United States, this Privacy Policy will apply to personal information that Concordance Healthcare Solutions collects, uses, and distributes. Should you have questions or concerns regarding your personal information, or to make a data subject request regarding your personal information please contact us using our "Contact Us" page.

37435675.1