

ORECX CUSTOMER TESTIMONIALS

IT WORKS!

- "To me it **works well** when certain things are arranged properly." [Members 4 Ever]
- "We are using this software from last 4 year plus and **never had any problems with it.**" [Nova Networks]
- "**Captures all our VOIP inbound/outbound calls automatically** and stores them directly on our server." [Accelerated Collection Service]
- "It **rarely requires maintenance**, which is great." [Proleaders]
- "Requires **little technical maintenance!**" [Unimed Cuiabá]
- "We **don't have to fuss and babysit** this application." [ICNS]

GREAT SUPPORT!

- "One of the things that sets OrecX apart from the rest is their support. I've always found their team to be **responsive to our needs.**" [Akabis LLC]
- "We have found that using it for staff training has **dramatically reduced customer complaint issues.** We have also been very impressed by their Support. They are diligent in making sure any issues are resolved." [Blacksheep Enterprises, LLC]
- "The people at OrecX are **great to work with.** They will assist you with the setup and if you ever need support or customization. They are there to help." [VoiceBase]
- "We have also been very impressed by support. They are **diligent in making sure any issues are resolved.**" [Blacksheep Enterprises, LLC]
- "The entire history with you and your team has been **superb, consistent and accommodating** to our needs to coordinate renewals and the like." [Avatar Property & Casualty Insurance Company]
- "During the pilot, OrecX was **responsive to our requests for enhanced functionality** and were able to develop these features before the pilot was completed." [Transportation Solutions Group]
- "If I had a question or wasn't sure if I was doing it correctly **support was there to help through the process.**" [Hotel Raamzaa]

OPEN & COMPATIBLE!

- *"Simple , Powerful, compatible with Cisco CUCM. It is simple to upgrade and support is good." [Nova Networks]*
- *"It is really easy to use and compatible with any VOIP systems." [Datagri]*
- *"The best open product for voice recording, and the advantages of the Linux open world and the API." [Khalil Houssai]*
- *"With Oreka TR, we implemented the whole stack without any proprietary part." [Intermedi@ Marketing Solutions]*
- *"We also made a few in-house changes to the system that would not have been possible with a traditional solution." [Intermedi@ Marketing Solutions]*
- *"The enhanced monitoring features and the integration to our performance analytics tool increased our call quality and gave us additional capacity to pursue new clients." [Intermedi@ Marketing Solutions]*

EASY TO USE!

- *"Software is easy for team members to review calls, export recordings, etc." [Blacksheep Enterprises, LLC]*
- *"Easy to use, normal users can quickly learn how to utilize it because of the simple GUI." [Proleaders]*
- *"The user interface is super easy to use." [Tenaska]*
- *"It is very, very, very easy to record and locate records." [Members 4 Ever]*

COMPLIANT!

- *"OrecX brings more value to our solutions portfolio and enables us to offer a PCI compliant call recording application, with an open API, to better suit our customers' needs." [Foehn]*

QUALITY AUDIO!

- *"Recording quality has a huge impact on speech analytics and other post-processing features needed to get data out of your recordings, and using Oreka ensures you'll **get the results you need.**" [VoiceBase]*
- *"**Good audio quality**, and the size of the saved audio files is small." [Proleaders]*

VERSATILE!

- *"Its a really nice call recorder. I highly recommend it to other people or a **small contact center.**" [Members 4 Ever]*
- *"You don't need much skill to use this app which is good for a beginner. Its great for **small or mid-range communication service providers.**" [Members 4 Ever]*
- *"We operate a call center with upwards of **500 simultaneous calls** and we record both the audio with Oreka TR and the Call Center Agent's screens with Oreka SC." [Qualfon]*
- *"We are planning on **expanding to 1,000 simultaneous calls** next year and we are confident Oreka TR will easily handle the volume." [Qualfon]*
- *"We **really like the customization options**, the simplicity of implementation and utilization, the open API, and of course the price." [OPTSP]*
- *"Overall a great recording platform for **hosted service providers.**" [Akabis]*

FAST INSTALL!

- *"The **switch from our previous system to our new one was really simple.** Easy to manage and to handle." [Datagri]*
- *"I love that this app is easy to use and how it takes **seconds to setup!**" [Members 4 Ever]*
- *"It was **simple to download and implement** Oreka TR's call recording application." [Transportation Solutions Group]*
- *"The apps are so easy to use; each had a **step by step instruction for setup.**" [Hotel Raamzaa]*