

Success Story

CareMed Leverages Practice EHR To Support Practice Growth

Challenge

CareMed is a multi-location practice offering a unique blend of primary care and urgent care to the Suffolk County of New York. After an increasing patient demand for access to convenient healthcare, CareMed expanded into a second location and realized the EHR system they had in place could no longer support the needs of their growing practice. On average, the two offices combined see about 100 patients per day.

Solution

After viewing the system, CareMed chose to implement Practice EHR. "Our prior EHR system had issues we were coping with, but after being introduced to Practice EHR we knew immediately we needed to make the switch," said Faiza Ali, M.D. "The workflows were easy, simple and a better fit for operating a busy practice with multiple locations."

Results

After implementing Practice EHR, CareMed realized the benefits of using a system with a simple workflow. "Practice EHR is very easy to use and learn, so we can easily train current and new staff members," said Dr. Ali. "The system also saves us valuable time, resulting in improved efficiency of day-to-day operations."

With the help of Practice EHR's integrated patient portal, CareMed also experienced improved patient engagement. "The integrated patient portal is a great feature," said Dr. Ali. "An increasing amount of our patients make payments, schedule appointments and communicate with us through the portal, resulting in benefits for our patients and our practice."

The Practice EHR reporting tool also became a fundamental feature, providing CareMed with a detailed view of their practice. "Simply put, we could not survive without the reporting tool," said Dr. Ali. "The Practice EHR reporting tool gives us clinical and financial insights about our practice that are instrumental in helping us optimize and grow."

CareMed also reported significant cost-savings. Implementing Practice EHR helped CareMed decrease costs by 40 percent. "The system is very affordable and more cost effective than what we were using," said Dr. Ali. "We've decreased our spending immensely and as a growing practice that's been very beneficial for us."

Practice EHR is a fully-integrated, cost-effective and easy-to-use solution exclusively designed to support small practices and drive a healthy practice.



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by 40 percent



Improved practice
efficiency



Improved patient
engagement



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