

Terms & Conditions

Before proceeding with your purchase, please read these Terms and Conditions carefully. You must not purchase a ticket unless you agree with these Terms and Conditions.

Refunds & Cancellations

- We are not required to provide a refund or replacement if you change your mind. However, you can choose a refund if buyer have a major problem with the event. This is when:
 - o The event does not proceed
 - o The event is significantly different from the sample or description; or
 - o The event doesn't do what we said it would
 - o Buyers can't attend the event by medical reasons (medical certificate required)
- You warrant that you have the authority to make payment for your ticket and that you own/hold or have express permission of the owner/holder of the credit card or other payment facility used to purchase the ticket.
- If the amount you pay for your ticket is incorrect (regardless of whether the error arose due to an advertising error online or otherwise communicated to you, human error or a technical malfunction), ICANIWILL may cancel the ticket and refund to you the amount that you paid and may offer a replacement ticket to you at the correct price.
- Please keep your proof of purchase – Screenshot of your purchase.

Delivery

Delivery of tickets (screenshot of your purchase) will only be made upon receipt of full payment. You may request to self-print your tickets

Contacting us

ICANIWILL welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

Call: 1300 707 021

Post: 4000

Attn: Privacy Policy,

ICANIWILL,

288 Edward Street, QLD 4000, Brisbane City

Australia

E-mail: hello@icaniwill.org.au