



SECURE CLOUD BACKUPS FROM IGNITE

Security and simplicity come built-in with Ignite's **Cloud back-up** solutions



SECURE YOUR MOST VALUABLE ASSET WITH A SOLUTION DESIGNED AROUND SIMPLICITY

When it comes to data integrity, assumptions shouldn't be a part of the conversation

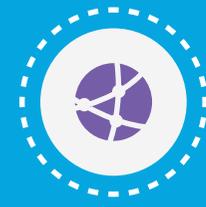
Any seasoned IT professional will tell you that back-up procedures in the past were tedious, expensive and resource-intensive. Not only was tape storage very costly to procure, but managing daily, weekly and monthly backups required loads of manpower and reliance on third parties to keep critical information assets safe.

If your back-up solution still relies on the mechanics of outdated hardware and repetitive administration processes, it's time to take another look at the "solution" you have in place. Or, if you're looking to implement a solution for your business, you just happen to be reading the perfect brochure!

Ignite's Cloud-based Backup offering not only removes the red tape from back-up procedures, but also eliminates the financial overheads associated with keeping your data safe. In partnership with Redstor, the Ignite Cloud Backup solution gives IT admins a centralised management console from where they can configure, monitor and adjust back-up parameters on the fly as and when needed.

With a single cost per GB/TB, your overheads remain transparent, while you eliminate dependence on legacy back-up hardware and associated peripherals. Cross-compatibility with most VM technologies, operating systems, databases and applications means that backups are safe, simple and streamlined.

But why the choice of Redstor? Because you won't find a more trusted name in data management with a global footprint that covers the needs of virtually every business.





IT'S TIME TO TAKE CONTROL OF YOUR DATA

A back-up solution that caters for the unique demands of your business

Ignite allows its clients to design a back-up solution that suits their needs with a simple-to-configure process. Our solution gives you the flexibility you need to keep your data safe and secure.

You take full control of your business's back-up implementation, giving your team the flexibility they need to ensure your data is kept safe. You also have the freedom to configure the solution on the fly according to the changing requirements of your business.



ORDER, MANAGE AND MONITOR YOUR BACKUPS ONLINE

Choose a plan that suits you and start securing your data in minutes

The Ignite website is designed to give you everything you need in one place. From here you can view our range of plans, compare benefits and features and choose the solution that suits your business requirements.

You will need to monitor your line capacity to avoid saturating it and plan backup time windows optimally.



A SOLUTION BUILT FOR EVERY BUSINESS

A back-up solution that works around your business needs – not the other way round

It's time to select the plan that suits you best. Here's a quick run-down of the various packages and their features:

Cloud Backup Starter – A solution for a single user with a single back-up licence. Choose between 5GB - 50GB to store critical files online so you don't lose it when your laptop goes "karplunk!" This is ideal for individuals who run a one-person business from their office or home. Essentially, you'll back up your own machine and keep all your critical information safe as you travel with your laptop.

Cloud Backup Medium - This is for more serious users with higher data requirements. The 60GB - 150GB plan can be used for more than one user and is ideal for small businesses with one to three machines. You will need to have a minimum of a 10Mbps DSL line to push this kind of data between your machine and the cloud.

Cloud Backup Max – With a 200GB - 500GB storage range you're looking good. If you're relying on archive data such as PDFs, presentations, documents, images, spreadsheets and database files, Cloud Backup Max can help you cover a little more than just the usual data saved in your Documents folder. If you have around 10 machines in your small business, this plan is for you.

NOTE: Ignite offers plans of up to 500GB for larger businesses. Talk to us to discuss your needs and we'll help you decide on the best plan for your business.



ORDER AND INSTALL

Here's what to do next

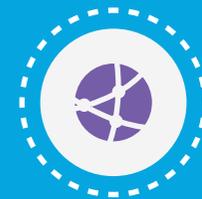
- Give your back-up plan a name that you will associate with your purchase. This helps to keep your back-up jobs organised. As your requirements and volumes grow, a logical naming convention will help you identify backups fast in case of a restore job.
- Create a Group Key – anything numerical or alphabetical. The Group Key should link back to the Backup Plan Name.
- Set a password for your plan that includes the following:
 - Must be at least 8 characters in length.
 - Contain at least one lowercase and one uppercase letter.
 - Contain at least one special character (!@#\$%^&*).
 - Contain at least one number (0–9).

Your back-up plan is provisioned instantly with the above-mentioned settings in place. This concludes the steps required to complete the purchase of your back-up plan. Now let's cover a few important steps that will ensure a smooth back-up execution every time.

INSTALLING THE SOFTWARE ON LOCAL MACHINES

Getting your hardware ready

- The first step after buying your plan is to allocate back-up space to every machine in your company in the Services view on the Ignite website, in your Account. This takes some pre-planning as each computer may have different back-up requirements, depending on what it's being used for.
- After this, create the number of user accounts in line with the number of machines you'll be including in the back-up job.
- Note that the back-up solution offers support for all versions of Windows and Mac operating systems only.
- Install the software on the identified machines and make sure that each user selects his/her encryption key, which will be bound to the local machine.





BUSINESS AND CONTRACT RULES

The fine print

- All contracts are on a month-to-month basis with no long-term commitments.
- Ignite does not store or keep a record of the encryption key. The client must assume full responsibility for their encryption key.
- Additional storage is available for an additional fee.
- No additional monthly costs apply for online restoration of client data on a client device from a Cloud backup done by the client.
- Upon termination of the product, all client data stored on the Redstor software will be deleted. The client must ensure that all data is exported to their storage device.
- Ignite will not be held responsible for any data loss due to termination.

WE'RE HERE TO HELP

If you need any additional information,
get in touch.

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