



CLOUD PBX FROM IGNITE

Business **telephony solutions** for the modern business



ignite
YOUR BUSINESS. UNLIMITED.



SAY GOODBYE TO UNPREDICTABLE TELKOM BILLS WITH IGNITE'S CLOUD PBX VOICE SOLUTION

Radically reduce your monthly telephone costs with an easy-to-implement solution

Traditional PABX systems are notorious for their high maintenance requirements, lengthy contract periods and high-consumption, low-transparency billing. IT managers often spend hours fine-combing monthly Telkom bills to identify how the company's telephone bill managed went through the roof.

In addition to this, with very limited functionality, the overheads associated with traditional PABX systems makes it hard for any IT pro or novice to endorse such an outdated piece of technology.

VoiP solutions have reached a level of maturity that make it the ideal replacement for any business wanting to introduce a telephony system that gives them world class communications. By tapping into your existing Internet backbone, your business is able to make and receive high-quality calls, introduce flexible conferencing solutions, monitor usage and extend its total number of internal extensions without breaking a sweat.

No more "waiting for the PABX guy", no more unpredictable billing, no more line rentals or geographic limitations. And no more phone cords to trip over! This is your voice your way!



ORDER AND MANAGE YOUR VOICE SOLUTION FROM A SINGLE PORTAL

No more interruptions. Set up and manage your voice system seamlessly

Log into our online portal to familiarise yourself with the various PBX solutions on offer from Ignite. Make sure that you understand your business's requirements (number of extensions, conference feature requirements, typical monthly usage trends, etc.) before you select your plan. Also, keep in mind that if your company is spread across various branches, you can take advantage of free inter-branch calls when all your offices are using Ignite's PBX solutions.

The Ignite portal is designed for simplicity and ease of use. You can manage your line, measure usage trends, identify high-volume users and even make usage forecasts to manage your billing and consumption with far more transparency. Once purchased, our team of VoiP specialists will set up the installation according to your specifications as you kick your expensive PABX system to the kerb.

Ready? Let's check out a few important steps to getting your new VoiP solution off the ground.



CHOOSING THE RIGHT PBX PLAN FOR YOUR BUSINESS

Add a spark to your business communications

Choose between a rental agreement or a once-off hardware purchase:

You can choose between a month-to-month or a 24-month PBX solution. The key difference is that the 24-month contract allows you to take the hardware out on a rental. You will have the option of entering into a new contract if you require an upgrade at the end of your initial contract and will be covered for replacements should the hardware be faulty. This means your technology stays up-to-date with the changing demands of your business.

In the case of a month-to-month contract, you buy the equipment upfront and only pay for the telephone services that you use through Ignite. The hardware is yours and you have the option of changing providers as you see fit. While you have more flexibility regarding who your service providers are, we are supremely confident that you will be more than satisfied with the quality, flexibility and features of our PBX services.

Next, we'll check out how you can get your voice solution up and running in no time.



FLEXIBLE VOICE SOLUTIONS FROM IGNITE

Connect with your customers, suppliers and colleagues without stressing about your bill – ever

If you have a VOIP compatible phones in place and don't want to replace them this stage, you have the flexibility to do so. If you choose to keep your existing hardware, you will need to liaise with us to ensure compatibility and configuration of the phones to get them ready for Cloud PBX services.

Please note that certain phones require extensive configuration and may be expensive to bring up to speed with modern VOIP ready solutions - we're not always in a position to assist with the configuration of all makes and models of phones.

Below are a few simple steps to implementing your Cloud PBX solution:

- Once you've selected your plan, choose the number of extensions you need. Keep in mind that you can always add additional extensions on the fly as the need arises.
- Next, select the handsets you'll need. We offer a range of devices from desktop handsets, front-desk devices, wireless handsets and conference phones from leading telephone brands.
- Give your PBX a name that follows your business's naming convention for easy identification and reference.
- Provide your company's relevant details, including all key contact person information.
- Once complete, we'll deliver all your hardware and work with you to ensure the system is up and running without a hitch.

Setting up your system is a fairly straightforward process. However, if you need more information on getting started, get in touch with us and one of our telephony experts will gladly help you. Once setup is complete, you can immediately start taking advantage of call rates that are typically 50% cheaper than standard mobile network and traditional landline rates.



KEEP THESE FACTS IN MIND WHEN YOU SWITCH TO VOIP

Get the most out of your new product!

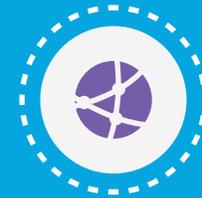
- For the best voice and video quality, a high-speed fibre connection Internet is the most ideal. However, ADSL lines are more than sufficient for good-quality voice calls.
- You can prioritise your voice traffic at the router and switch levels if your network devices are of the latest iterations.
- You will need a LAN point for every VoIP phone in the company.
- This is a prepaid service so you know exactly what you'll be spending every month.
- Ignite will provide you with a low call balance notification to prevent you from running out of call time.
- Topping up is fast and simple, so there's no downtime when you've exhausted your prepaid amount.
- You can monitor usage of your prepaid call time from within the online portal for quick reporting.

SETUP COST BREAKDOWN

What you get when you sign up for VoiP with Ignite

The set-up cost for the service is R1 500 incl. VAT and includes the following:

- Installation of all equipment.
- Basic IVR setup that includes call routing, voicemail and speed dials.
- Configuration of extensions for the entire company.
- A site inspection prior to installation.





BUSINESS AND CONTRACT RULES

The fine print

Keep these terms and conditions in mind regarding your contract:

- Set-up fee is fixed regardless of a month-to-month or 24-month contract.
- All equipment on the month-to-month plan has a 12-month guarantee.
- 24-month contracts receive a 24-month guarantee on all equipment.
- Your voice and video quality will be dependent on the quality and speed of your Internet line.
- If you choose to use your existing PABX equipment, all maintenance and guarantees will remain with your existing provider.

WE'RE HERE TO HELP

If you need any additional information,
get in touch.

[ORDER NOW](#)

[CONTACT US](#)