

Overview

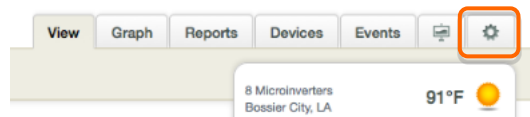
Enphase Energy provides a discretionary reimbursement, payable to solar-installers having to perform onsite labor for the purposes of a product warranty RMA. This labor reimbursement is separate from the written, product warranty itself. Eligibility for the reimbursement is dependent on the date the unit was activated and the specific product(s) installed.

In order to qualify the following conditions should be met:

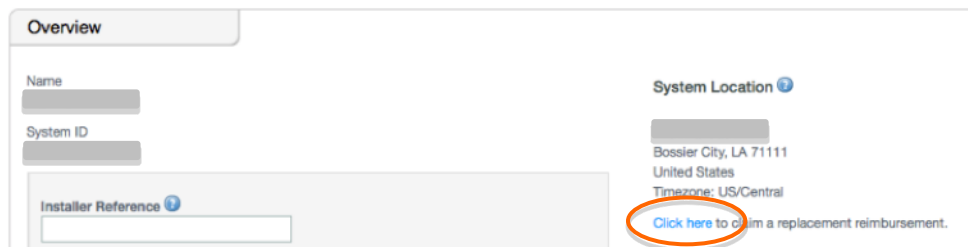
1. Must be a reimbursement eligible product as determined by Enphase.
2. Defective microinverter must have previously been detected and monitored by Enlighten monitoring software.
3. The unit installation date must be within two years of the claim date.
4. The defective microinverter must be returned to Enphase Energy if instructed to do so per the RMA approval.
5. No claims older than 3 months will be approved.

Procedure for filing a Replacement Reimbursement Claim

1. Gather site information for the claim you wish to make, including site name, RMA number and serial number of the replaced device.
2. Log in to your Enlighten account and access the site where the replacement was issued.
3. Access the reimbursement claim form
 - a. In the upper right, click the Settings tab (gear icon):



Under Overview, click the link below System Location:



- b. **Note:** The link will only appear if an RMA has been issued for the site within the last 6 months

4. The Replacement Reimbursement Program guidelines displays:

