



Smart Monitoring

The video conferencing, audio visual and unified communications industry has undergone dramatic transformation in recent years. Trends, such as big data, IoT, AV over IP and AI, as well as the role that enterprise IT teams now play in managing UC technologies, has forever changed the expectations of buyers and users.

Simply providing traditional reactive maintenance support is no longer good enough. To effectively manage a distributed and varied VC, AV and UC technology environment requires room standardization, product innovation, business intelligence and proactive monitoring.

Smart Monitoring provides insight to optimize the meeting experience and ensures that your meeting rooms are operational and consistent.

Smart Monitoring is our secure monitoring and business intelligence platform that proactively monitors your VC, AV and UC devices.

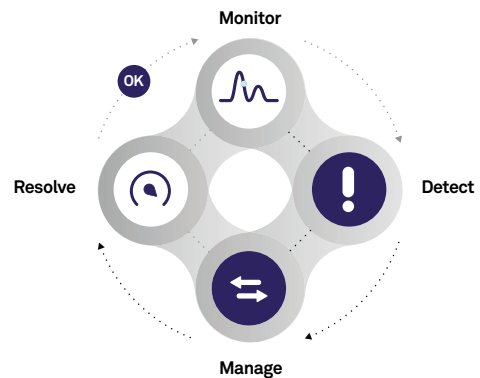
Smart Monitoring provides us with the ability to proactively monitor and assess the status, health and performance of all your VC, AV and UC devices and infrastructure. The platform provides business intelligence on when, how and why meeting rooms are used – ensuring you can make data-driven decisions to maximize the positive productivity impact of your technology investments.

Smart Monitoring takes the guesswork out of allocating your budgets and resources and enables you to scale investments efficiently.

Smart Monitoring

Smart Monitoring provides business intelligence and operational insight to optimize your meeting rooms.

Smart Monitoring focuses on identifying and fixing issues before they affect service – helping ensure meetings are productive and happen on time. Our skilled team are notified when an issue is detected. They then respond to the issue by accessing critical real-time information and immediately start to work on resolving the issue.



Monitoring

Assess the status, health and performance of all VC, AV and UC devices and infrastructure. Save time by collecting and monitoring data in one place.

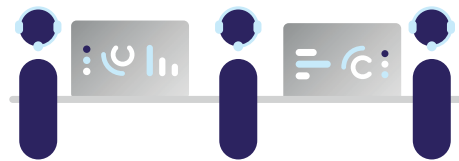
Reduce downtime. Improve performance.



Troubleshoot

Use intelligent alerts to detect real-time problems. Troubleshoot to resolve issues quickly. Get proactive about performance issues.

Fix issues fast. Analyze failures.



Smart Monitoring provides us with total visibility and control of your VC, AV and UC devices. We measure utilization per device, room, building, city or country – this allows you to make data-driven decisions and efficiently determine where to focus on technology adoption and investment.



Reporting

View live data on device status, call quality and infrastructure capacity. Generate powerful reports and dashboards. Share insight to make faster decisions.

Generate insight. Improve user experience.



Analytics

Track and analyze performance metrics to make better decisions. Understand utilization and adoption trends to better allocate resources and budgets.

Increase utilization. Optimize investment.

Smart Monitoring provides room insights and adoption analytics to better understand performance and usage across your organization.

Smart Monitoring proactively monitors every meeting room in every building around the world.

**Working together.
Everywhere**