

NetWatcher Customer Overview



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The Problem...



Most <u>SMBs</u> have this stack It's relatively inexpensive



www.netwatcher.com







SBM's can't have this stack It's expensive and requires scarce security talent



www.netwatcher.com



Unfortunatly for Regulated SMBs

39% have to have this stack HIPAA, PCI-DSS, NIST 800-171, 23 NYCRR 500, GLBA etc...

So what are they supposed to do?





What if this entire stack was Easy to install Easy to use Inexpensive and provided as <u>a service</u>?

Welcome to NetWatcher®



www.netwatcher.com

What is... NetWatcher® "Managed Detection & Response"

✓You deploy Sensors &/or Endpoints

<u>Sensor(s)</u> (hardware or VM) sit on the inside of customers network and listens for anomalies... (IDS, Netflow, SIEM, Scanner). Sensors are not inline.

✓ **Endpoint** agent (HIDS, Logs, Sensor-in-Cloud VPN/IDS)

- ✓ Sensors/Endpoints send indicators of compromise (events) over a secure VPN to the cloud
- ✓ Automated (cloud) "hunting" for creating Actionable Threat Intelligence Alarms about poor security hygiene, vulnerabilities, active exploits and malware
- ✓ Delivered as a multi-tenant service
- ✓ Backstopped by a team of SOC analysts that become YOUR SOC!



What is... The Value of NetWatcher

- ✓ Enterprise security provided at a fraction of the price of legacy providers
- ✓ Support for security compliance line items that are costly and difficult to deploy and manage
- ✓ Access to enterprise security analysts working your issues
- Easy to understand portal with alerting/reporting for exploits and hygiene issues that will cause you to be exploited.
 - ✓ Remediation guidance
 - ✓ Access to additional support



Customer Portal Dashboard



On the customer portal dashboard you will find 2 scores that change as the security situational awareness picture of the customer changes. Both scores are out of 100 (the best you can get).

The Cyber Health Score - This score helps you understand how bad your organization is compromised today.

Cyber Promiscuity Score(TM) - This score helps you understand how much the activity going on in your organization today expose you to future compromise.

If you click on an item in the Executive Dashboard Widget you will be taken directly to that alarm.



Dashboard - Widgets



There are many widgets that you can install onto the dashboard. Some of those include:

1. Score over time

- 2. Risky Software running on the network
- 3. Vulnerable Software running on the network
- 4. Clear text info being sent over the internet
- 5. Events by country



Alarm "Security" = Malware / Exploit

VetWatcher get one month free Scott Suhy | A | Logout in 🖵 Dashboard 🛛 🐱 Reports 🔹 Alarms 🛛 幸 Sensors 🛛 ☱ EndPoints 🛛 🍪 Advanced Support Jan-23-17 - Feb-13-17 Your Us Muldrop Trojan Detected O Basic Inter Country Local 🖵 IP Address 10.18.3.174 Action MAC address 00:26:5e:29:30:0a Hostname Alarm severity: Medium (())) Alarm promisculty: High IIIIIIIII Descriptio

Trojan Agent/Gen-MulDrop Is a high-risk Trojan horse that can significantly computyour system and steak your personal information by implanting more other malicious virus into your computer. This trojan may get into your computer via some free software, spame meal stackments or social networks. Ic an aftack computers with Windows operating systems worldwide since is developers spread it globally. You didn't realize that it has sneaked into your computer until the antifyrus delets?

Once Tholen Agent/Gen-MulDrop Infiltrates Into your computer, it can execute a series of malicious actions. It will modify important system Ties to consolidate its existence and consume computer space making your computer work esitemetry slow like a snall. Furthermore, it gathers the email addresses of your contacts and a sends unexpected email messages to your friends in your name without your permission. What is worse, it can record your critice behaviors including what you type, inder program your un and what website you will. All the information will be sent back to the cyber criminals, it is highly recommended to remove this Trojan as quickly as possible before more damages to your computer and more losses.

This Trojan is tricky. It hides deep in your computer system, mutates fast and injects its code into legitimate antikinus programs to prevent itself from being removed. Therefore, the most effective way to get rid of this Trojan is manual removal. Please note that manual removal is complicated and any wrong operation will lead to instsked statem series methods.

MSP Partners can get this same detail sent to ConnectWise.

Users can also receive Alarms via SMS and email.

NetWatcher

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Each Alarm has an easy to understand description and recommendation written for the IT helpdesk.

If the users account is setup as an 'intermediate' profile (ie. More technical) then you can also see what events the correlation engine used to determine an alarm was necessary.

The User can also create a ticket on the event to work with their partner (MSP) or the NetWatcher SOC team (direct customer).

There is also a comment field that is date and timestamped that HIPAA security rule users can leverage to document how the alarm was remediated.

Alarm "Policy" "Scans" "Hygiene"



Watcher

Policy alarms are related to users visiting sites that are not appropriate such as pornography and online gambling...

Scan alarms are when a bad actor is doing reconnaissance on the organization (example: someone running Metasploit on internal assets.

Hygiene alarms are when a user is doing something that opens the organization up for exploit.

An alarm is only created 1 time per asset per alarm type to ensure alarm fatigue is not an issue. The alarm is then aged over a 2 week period and closed if it is not seen again.

Reports – Compliance as a Service

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2017-04-06 2017-04	4-09 2017-04-12 2017-04		3 saved report templates					[Show]
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		May-02-17	Scan report PDF for Z at 2017-04-19 13:18:33	Scan Job Result	pdf		Download	
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		Apr-11-17	Scan report PDF for OE TEST at 2017-02-15 13:30:57	Scan Job Result	pdf		COMPLETED	~
		Apr-10-17	suhy	Events	csv	scott.suhy@gmail.com	COMPLETED	~
		Apr-10-17	sa	Situational Awareness	pdf	scott.suhy@netwatcher.com	COMPLETED	~
		Mar-27-17	suhy	Situational Awareness	pdf	scott.suhy@netwatcher.com	COMPLETED	~

Reports can be created across any of the data in the system (events, alarms, assets, tickets etc..)

Reoccurring Reports can be created and sent via email and also stored for future download by users and auditors.

Download as PDF or CSV.



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Events

Tickets

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NetWatcher Endpoint

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Scotts Dell desktop-bef6s1f 10	0.238.134.180 28:b2:bd:78:49:5c	74147	0	90		About 15 hour(s) ago	HIDS Logs Sensor in the Cloud Systray	Û	Delete
asset2733-0 cstack-pc 10	0.18.1.180 34:02:86:1e:5e:d8	1346	0	96		About 21 hour(s) ago	HIDS Logs Sensor In the Cloud Systray	•	
Adam Work desktop-51s4f97 10).20.1.37 58:82:a8:98:3a:25	23036	0	97	92	About 1 minute(s) ago	HIDS Logs Sensor in the Cloud	•	

The NetAgent for Linux/Windows (and soon MAC) provides the organization with a "health" and "promiscuity" score per asset so it is easy to see the trouble spots in the organization that may need additional cyber training.

The HIDS module enable File Integrity Monitoring, Rootkit checks and Process monitoring via OSSEC and the Wazuh ruleset.

The LOGS module pushes the operating system logs to the sensor for additional correlation.

The Sensor-in-the-Cloud module allows administrators to track corporate assets event when they are not on the network. This opens a secure VPN and leverage a sensor hosted in the NetWatcher Cloud.



NetWatcher Endpoint Detail



CPU(s)	cacheSize	coreld	cores	cpu	family	flags	mhz
	0		8	0	0		740

Component Name	Publisher 🔶	Product Name 🗢	Versions	Aliases	Install Locations	Uninstall Strings
1d110067402f36c9618445d156357504			1	1	0	0
SAFE {26A24AE4-039D-4CA4-87B4-2F83218073F0}					0	0
SAFE 7-ZIP 16.02 (x64)	Igor Pavlov				0	
[SAFE]{837b34e3-7c30-493c-8f6a-2b0f04e2912c}					0	0
ADAudit Plus	ZOHO Corp	ADAUDIT				
SAFE AddressBook				Files	ogram Fil	
Adobe Acrobat XI Pro	Adobe Systems	ADOBE ACROBAT PRO			Versions\ Updater.e	
Adobe AIR	Adobe Systems Incorporated	ADOBE AIR				
Adobe Creative Cloud	Adobe Systems Incorporated	ADOBE CREATIVE CLOUD			0	
Adobe Illustrator CC 2015.3	Adobe Systems Incorporated	ADOBE ILLUSTRATOR				
Any Video Converter Professional 6.0.7	Any-Video-Converter.com					
SAFE Apple Application Support (32-bit)	Apple Inc.					
(SAFE)Apple Application Support (64-bit)	Apple Inc.					
SAFE Apple Mobile Device Support	Apple Inc.					
Apple Software Update	Apple Inc.	APPLE SOFTWARE UPDATE				
AVS Audio Editor 8.2.1	Online Media Technologies Ltd.					
BingProvidedSearch					0	

The NetAgent also provides detail on the operating system and hardware detail as well asl all the software corresponding components as well as versions, install / uninstall location.

All software detail can also be used for <u>correlation</u> purposes.



NetWatcher SYSLOG Ingestion

		Provide a friend and	
	V NetWatcher	Invite a friend and get one month free	Scott Suhy 🐥 Logout 🗭
	🖵 Dashboard 🛛 🗠 Reports 🔹 🌲 Alarms	호 Sensors 🛛 ☰ EndPoints 🔹 🕫 Advance	ced 💊 Support
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		+ Add manual I	P for Syslog
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92.168.99.99	oe_lanneroe	Sep-25-16	*
0.20.20.1	oe_lanner~oe	Jul-07-16	▼
0.20.4.22	oe_lanner~oe	Jul-07-16	▼
0.18.0.7	oe_lanner~oe	Jul-07-16	•

NetWatcher can also ingest SYSLOGs from hardware devices such as a firewall for correlation purposes.

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NetWatcher Vulnerability Scanner

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				2017-04-11 11:00:08 2017-04-11 11:16:2	24	DONE	HIGH	10) 85

NetWatcher can easily create reoccurring vulnerability scans that can be used for PCI-DSS internal scans.

Users can schedule reoccurring scans or run one – time scans of specific assets.



NetWatcher Vulnerability Scanner

he remote Windows host is prone to an unspecified remote code execution vulnerability in SMBv1 protocol Network Vulnerability Test details

Advanced details

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Once scans are run events are produced that line up with CSV priorities (low, med, high).

Users can report on all vulnerabilities or that can work the issues from top to bottom.

The NetWatcher cloud correlation service uses the vulnerability events as just another data source.

Scott Suhy | 🔔 | Logout 🗭

Disable SMB v1 and/or block all versions of SMB at the network boundary by blocking TCP port 445 with related protocols or UDP ports 137-138 and TCP port 139, for all boundary devices.

Support

[Hide]



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Scan Job Scan Re

lob Name: 7 Started At: 20 Finished At: 3

Status: DON Severity: Scan Repo

Use LDAP search Services SSL/TLS: Report Use LDAP search Services Microsoft IIS Do

NetWatcher Accounts and Alerts

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		kenneth	n.shelton@oceansedgeinc.c	com	lauren.sexton@d	efensative.com	

Customer Portal "Contacts" can be setup with different profiles (basic/intermediate) and can be configured to have alarms pushed to them as emails or SMS messages.

Contacts can also have the score sent to them via email.

tt Suhy | 🔔 | Logout 🕀

+ Add Contact

Support

A great way to setup a customer is for the management to get the score and reports sent to them weekly and to have alarms sent directly to the IT helpdesk or MSP for remediation.



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Contac

Last

Time

Alerts

NetWatcher Advanced

VetWatcher	Invite a friend and get one month free	Scott Sub	y 🌲 Logout 🗭						
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		Signature					Total	↓ Latest Event ◆	Actions
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		ET CINS Active Threat Intellige	nce Poor Reputation IP group 67				3	May-03-17	*
		ET DROP Dshield Block Listed	Source group 1				1	May-04-17	~

The advanced tab is for customers that have technical people that understand security and want access to the event detail that gets correlated to produce actionable threat intelligence "alarms".

×

Users can create any query on the (NIDS, HIDS, LOGS, Products and Vulnerability Scanning data) and turn it into either a report or a tripwire that can send an email or SMS if tripped.

Charts can also be created easily based on the query.



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NetWatcher Advanced – Event Detail 1 of 2

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		Similar Even	ts in Filter		>				
r	eat Intelligence Poor	Reputatio	Local 🖵 10.30.8.112		Applied filters Src Country = CN,RU (AND) Event.type = suricata (AND) Event.date Range = last, week (AND) Plugin 61 = 1001 (AND) Plugin Sid = 2403482	Fe			
	50:c5:8d:7d:1e:10 (Juniper Networks)	>	90:e2:ba:2c:4	5:d8 (Intel Corporate)	Actions Create Ticket	dback	L		
	33827		https (443)		Community Forum				
					⊠ Email Event Report				
					[Hide]				
	2017-05	-(
	2017-05	-(Additional Even	nt Info				[
	ТСР			Category					
				Sub-category					
				Rule Class	misc-attack				
				Unique Event Ida	# 38d92dca-7cc2-4	6a4-8795-ccbddfed183c			
				Sensor	oe_lanneroe [10	0.128.3.210]			
				Next L3 MAC (to	o src)	Next L3 MAG	(to dst)	TTL	
								244	
				Reference type		Reference value			
				Url		http://www.cinsscore.com			
				Url		http://www.networkcloaking.com	m/cins		
				Payload Info					Į
				 Download in .pc A Packet 1 	cap format				
				Raw hex dump	packet data and snort rule inform	nation			[
				Snort Rule Info	ormation				
				File: clarmy.rule	es הא א אר כרד כ כא אר כרד אם ראר גר כר	2			

Digging into an event allows the user to get at the details of what external IP the internal asset is communicating with... What country it's in... What Port, Hostname etc.. When did the session start and end... What does the header look like...

Download the packet (pcap) into Wireshark.



7 NetWatche

ET CINS Active Th IP group 183

IP Address

Main Info

First Event

NetWatcher Advanced – Event Detail 2 of 2

Snort Rule Inform	ation	
File: clarmy.rules		
123.51.173.155, 123 123.52,131.211, 122 123.59.51.8, 123.59 123.59.51.8, 123.59 123.59.18, 3123.59 123.59.194.138, 123 123.75.215.6, 123.7 123.110.183.112, 12 123.110.185.112, 12 123.113.65.58, 123.	4252.99, 122,25.63, 122,24.86,2, 52,6117,0, 123,25,013,94, 123,25,213,114, 52,313,125, 123,52,113,127, 123,59,45,141, 548, 123,59,59,86, 123,59,72,13, 23,59,74,3, 76,192, 123,59,78,2, 123,59,79,3, 123,59,74,3, 156,71, 223,59,174, 123,59,149,43,2, 159,194,207, 123,59,195,16, 123,65,24,25,5, 51,23,123,248,109,123,100,127,102,253, 51,23,123,124,110,209,123,100,174,2253, 51,102,412,23, 123,112,20,340, 123,117,122,33, 51,102,412,23, 123,125,226,248, 123,127,108,163, 19,117,57,123,13,06,5119, 123,101,155,5, 124,125,123,123,125,124,125,125,125,125,125,125,125,125,125,125	Net Fior
	iy -> \$HOME_NET any e Threat Intelligence Poor Reputation IP group 183"	
reference: url.www		timesta
	.networkcloaking.com/cins	start
	it, track by_src, seconds 3600, count 1	end
classtype: misc-att	ick	protoco
sid: 2403482		
rev: 3223		src_port
Net Flow Data		dst_por
timestamp	2017-05-05 11:53:06	pkts_to:
unestamp		pkts_to
start	2017-05-05 11:42:17	bytes_to
end	2017-05-05 11:42:17	bytes to
	tcp [Transmission Control]	age
protocol		

v Data							
mp	2017-05-05 11:53:06						
	2017-05-05 11:42:17						
	2017-05-05 11:42:17						
I	tcp [Transmission Control]						
	33827						
t	443 [secure http]						
erver	0						
lient	0						
server	60						
client	0						
	0						
	New						
	Timeout						
[Hide]	18						
[[mod]							

jab-1f59-67d0-2e0bc26ac0

Related Events
Within Day • T Search

etWatcher

Signature Ø	Source Hostname 🏾 🌢	Source Destina MAC / IP / Country				Date 0
ET CINS Active Threat Intelligence Poor Reputation IP group 183		50:c5:8d:7d:1e:10 123.133.65.58 (China)	90:e2:ba:2c:45:d8 10.30.8.112	IDS	oe_lanneroe	May-05-17
ET CINS Active Threat Intelligence Poor Reputation IP group 51		50:c5:8d:7d:1e:10 46.174.191.32	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanneroe	May-05-17
ET CINS Active Threat Intelligence Poor Reputation IP group 51		50:c5:8d:7d:1e:10 46.174.191.28	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanneroe	May-05-17
ET GINS Active Threat Intelligence Poor Reputation IP group 51		50:c5:8d:7d:1e:10 46.174.191.32	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanner-oe	May-05-17
ET CINS Active Threat Intelligence Poor Reputation IP group 51		50:c5:8d:7d:1e:10 46.174.191.32	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanneroe	May-04-17
ET CINS Active Threat Intelligence Poor Reputation IP group 42	worker-4-27b- 69.stretchoid.com	50:c5:8d:7d:1e:10 45:55:13:8 (United States)	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanneroe	May-04-17
ET DROP Dshield Block Listed Source group 1	worker-4-27b- 69.stretchoid.com	50:c5:8d:7d:1e:10 45:55:13:8 (United States)	90xe2:ba:2c:45:d8 10.30.8.112		oe_lanner-oe	May-04-17
ET CINS Active Threat Intelligence Poor Reputation IP group 11	194.145-89- 23.rdns.scalabledns.com	50:c5:8d:7d:1e:10 23:89.145.194 (United States)	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanneroe	May-04-17
ET CINS Active Threat Intelligence Poor Reputation IP group 85	scanner2.labs.rapid7.com	50:c5:8d:7d:1e:10 71.6.216.40 (United States)	90xe2:ba:2c:45:d8 10.30.8.112		oe_lanner-oe	May-04-17
ET CINS Active Threat Intelligence Poor Reputation IP group 51		50:c5:8d:7d:1e:10 46.174.191.31	90:e2:ba:2c:45:d8 10.30.8.112		oe_lanneroe	May-04-17
Display: 10 *		< 1 2 >				

What rule tripped the event...

What Netflow analytics for the session are associated with the event...

What other events have occurred on this asset within an hour, day, week and month...

Support

₹ /N	etWatcher	۴.	Invite a fri get one m	end and onth free		Scott Suhy 🌲 Logout 🕞		
🖵 Dash	board 🛛 🗠 Reports 🔹 🌲 Alarm	ns 🔤 Senso	rs 🛛 ☰ End	Points 🔷 🖧	Advanced	🗞 Support		
П	ckets WiKi Co	mmunity Forum						
My Tio	:kets 3 left							
Add Tick								
Υı	Filters					[Show]		
ID					 Assignee 	◆ Created ◆ Paid ◆		
118	Alarm	LOW	OPEN	incident	Contact: support	Jul-09-17 No		
69	Test Ticket	LOW		question	Contact: support	7 NetWatcher	Invite a friend and get one month free	Scott Suhy
68	Testing Taplica removal ticket	LOW		question	Contact: support		get one month free	A.
65	Alarm	LOW		question	Contact: support	🖵 Dashboard 🛛 🛃 Reports 🔹 🌲 Ala	arms 🗦 Sensors 😑 EndPoints 📽 Advanced	d
62	Test Event Alarm	LOW		incident	Contact: support			
47	This is a test ticket created by scott suhy2			problem	Contact: scott Suhy	Tickets WIKI	Community Forum	
46	This is a test ticket created by scott suby	LOW		question	Contact: scott Suhy	My Tickets > Create Ticket	3 left	
45	test	LOW		question	Contact: scott Suhy	Subject		Actions
42	Alarm	LOW		question	Contact: scott Suhy			🔔 Attac
34	Alarm: Potential use of pornography			question	Contact: scott Suhy	Description		
								4 Attac
						Priority		
						Low	*	
						Type Question	v	
						Question		
						Attached Alarms		
						Attached Events		

NetWatcher has a ticketing engine that end users can use to communicate with their MSP or NetWatcher support (direct account).

Ticketing is recorded for monetization purposes. Currently NetWatcher charges 37 dollars a ticket.

Support

[Show]



https://netwatcher.com