

NetWatcher® Managed Detection & Response Service Installation Guide

What is NetWatcher?

NetWatcher is a Security-as-a-Service platform that enables customers to have a cost-effective 24 x 7 security service monitoring their networks for vulnerabilities and exploits. Many government and industry compliance requirements, and security best practices, outline the need for continuous monitoring, intrusion detection, active scanning, log monitoring, net-flow analysis, event management and endpoint integration. NetWatcher enables customers to immediately deploy these services and take advantage of a fully-staffed Security Operations Center (SOC). This means superior security that is easy to use, accurate and affordable.

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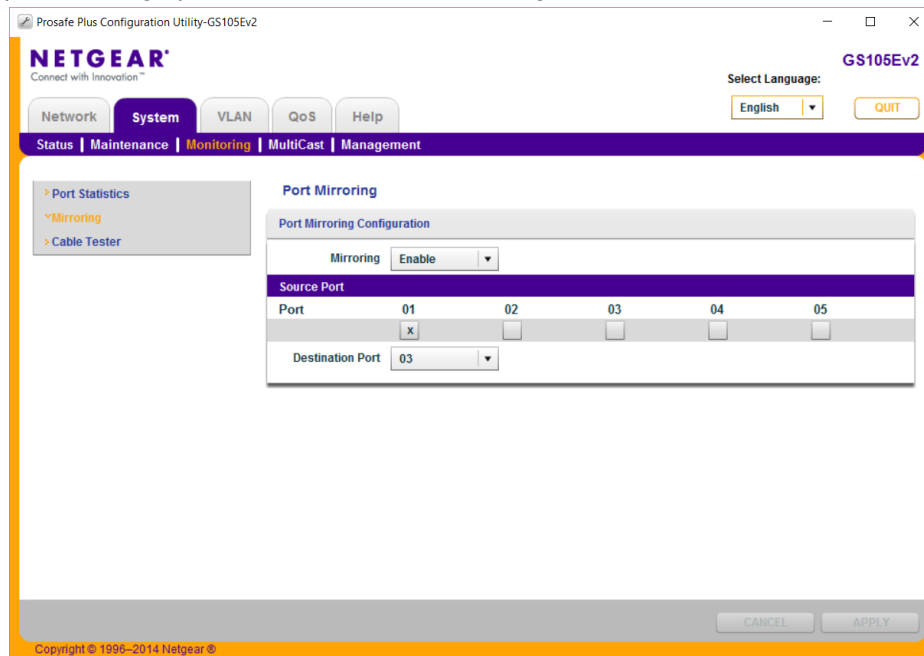
Connecting Hardware Sensor to NetWatcher Cloud

1. The NetWatcher team should have sent you an Activate email that will allow you to create your Customer Portal account. If you didn't get this send a note to info@netwatcher.com and someone will assist you.
2. Ensure you are not blocking any of the following ports OUTBOUND. These ports are what the sensor uses to communicate back to the NetWatcher cloud.
 - TCP 22 => portal.netwatcher.com
 - TCP 8443 => p.netwatcher.com
 - UDP 443 => vpn.netwatcher.com
 - TCP 443 => vpn-tcp.netwatcher.com
 - TCP 443 => index.docker.io
 - TCP 443 => registry-1.docker.io
 - TCP 443 => public.update.core-os.net
 - TCP 80 to google.com => Used to test internet/DNS connectivity
3. Connect one of the LAN ports on the sensors to the internet (doesn't matter which one) and let the sensor download its OS/Containers/Rulesets. This can take 20 min. The sensor light on the 'sensors' tab in the Customer Portal will go amber if the sensor sets itself up correctly.
4. If you need to setup a static IP address see [this article](#).
5. Run Setup <https://portal.netwatcher.com/setup>

Setting up Network Intrusion Detection (NIDS)

6. Create a mirror of the port that the firewall is plugged into on the router/switch

Here is an example of setting up a mirror on a NetGear managed switch:

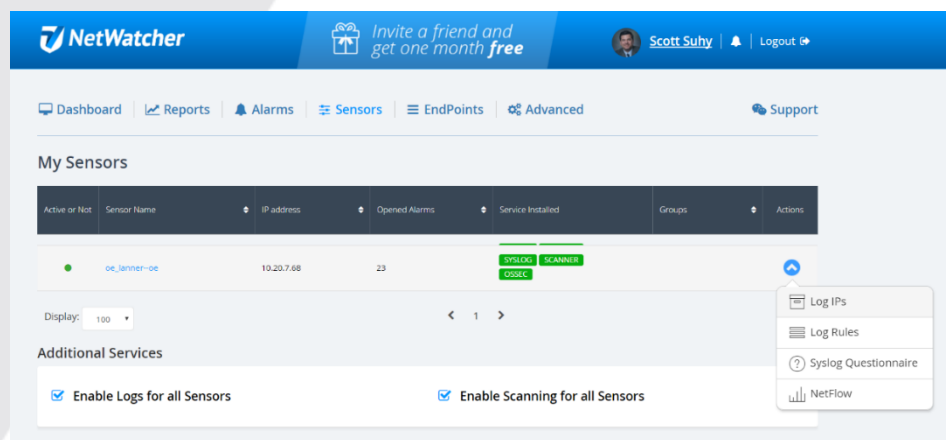


7. Connect the other LAN port on the sensor to the newly created mirror port.
8. Verify the sensor light turns green on the sensors tab in the Customer Portal

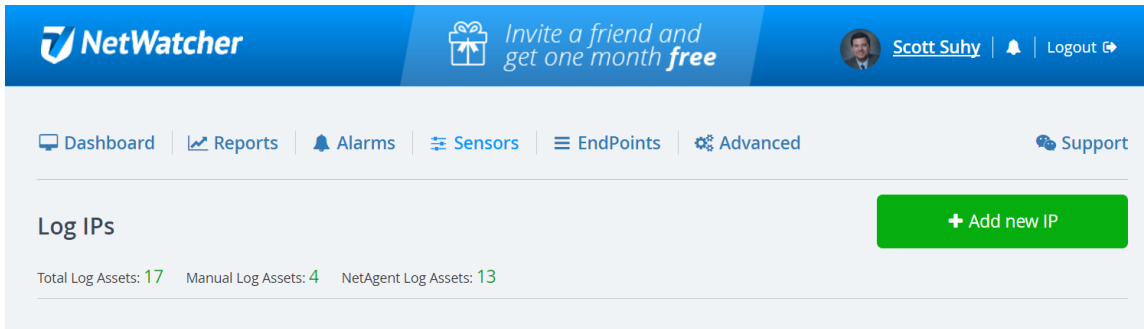
If you are setting up the SIEM for log aggregation this is accomplished in 2 parts (setting up hardware SYSLOGs like firewalls and setting up servers and desktop logs)

Setting up SYSLOG Ingestion

9. Verify the device you want to monitor is on the supported device list found [here](#).
10. In the Customer Portal go to the "Sensors" tab and select the sensor that you want to receive the logs and choose the Actions | Log IPs option.



11. Choose “Add new IP”



NetWatcher

Invite a friend and get one month **free**

Scott Suhy | Logout

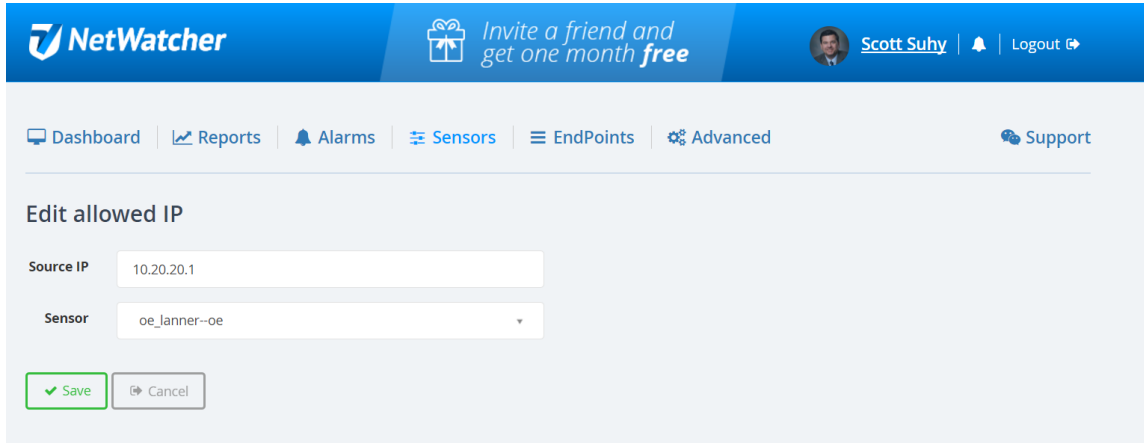
Dashboard | Reports | Alarms | Sensors | EndPoints | Advanced | Support

Log IPs

Total Log Assets: 17 Manual Log Assets: 4 NetAgent Log Assets: 13

+ Add new IP

12. Add the IP of the Device



NetWatcher

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Scott Suhy | Logout

Dashboard | Reports | Alarms | Sensors | EndPoints | Advanced | Support

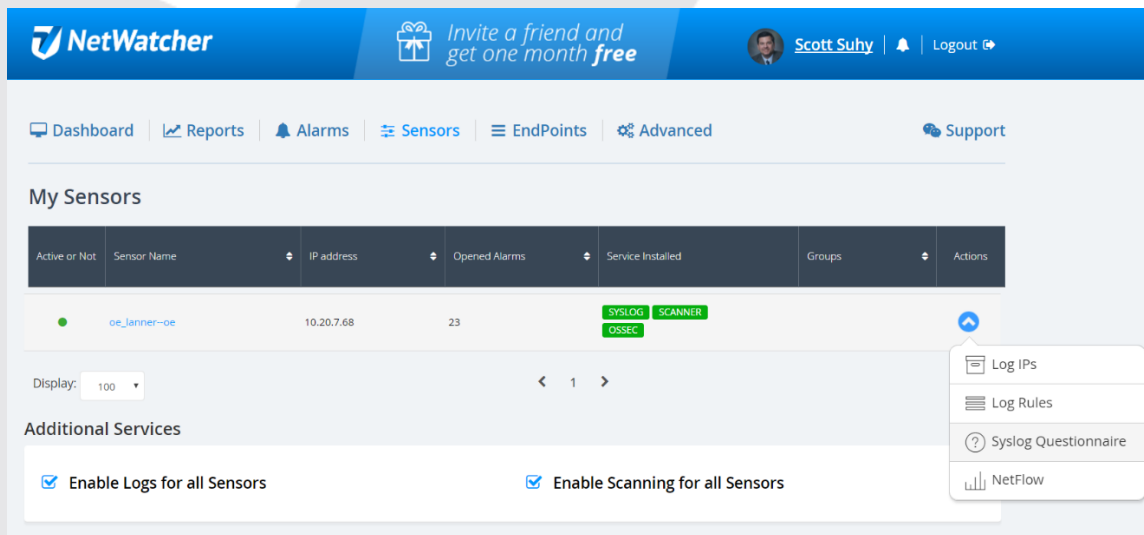
Edit allowed IP

Source IP: 10.20.20.1

Sensor: oe_lanner--oe

Save **Cancel**

13. Go back to the main page under the ‘Sensors’ tab and select Action | Syslog Questionnaire



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Dashboard | Reports | Alarms | Sensors | EndPoints | Advanced | Support

My Sensors

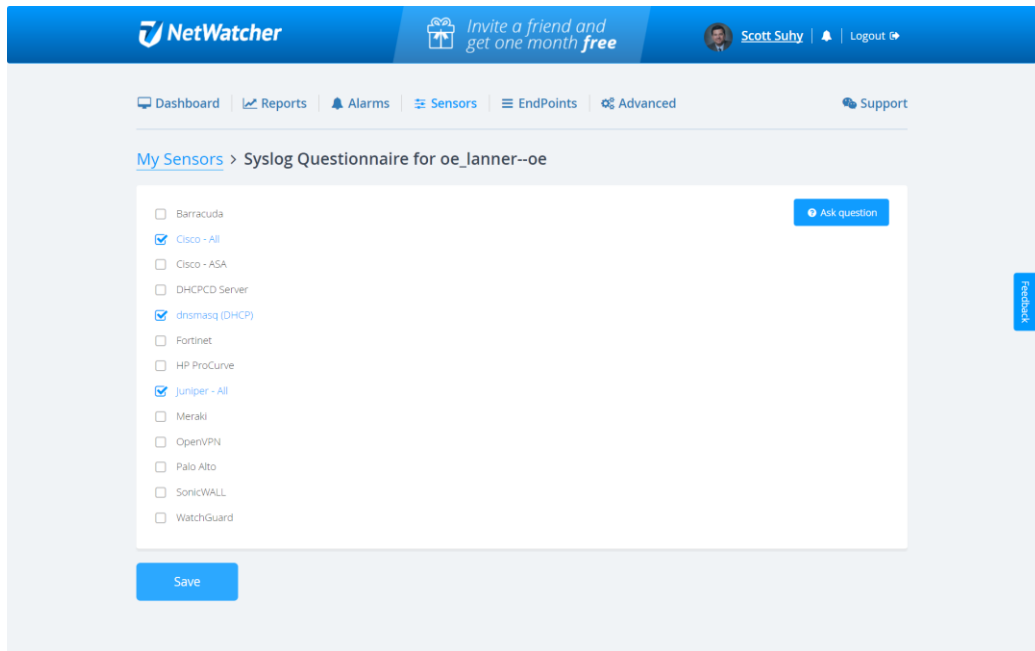
Active or Not	Sensor Name	IP address	Opened Alarms	Service Installed	Groups	Actions
●	oe_lanner--oe	10.20.7.68	23	SYSLOG SCANNER OSSEC		<ul style="list-style-type: none"> Log IPs Log Rules Syslog Questionnaire NetFlow

Display: 100

Additional Services

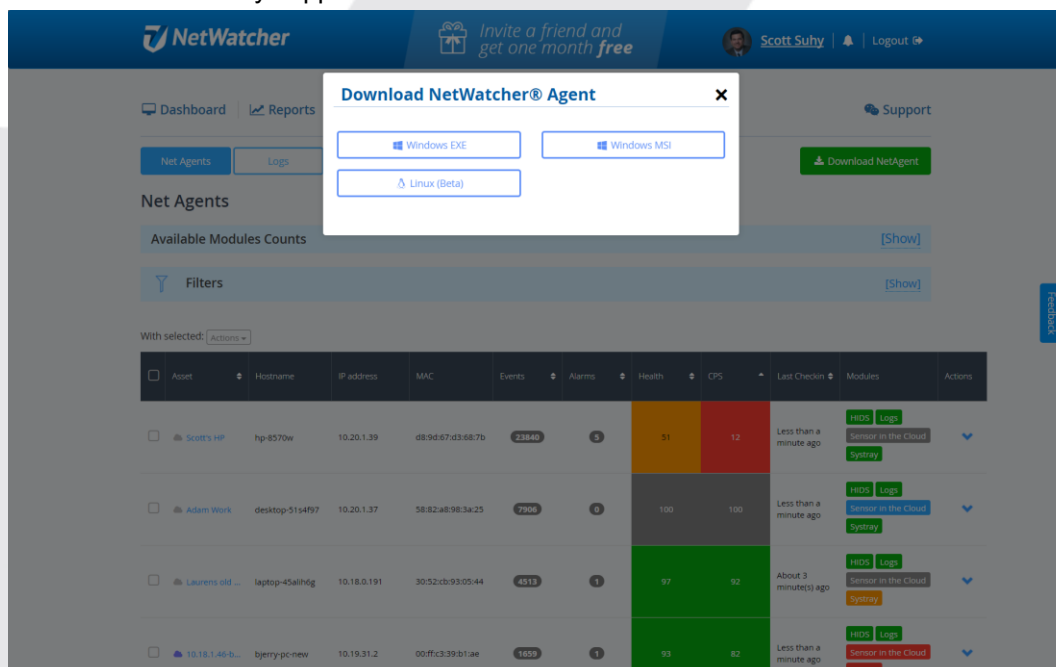
☒ Enable Logs for all Sensors ☒ Enable Scanning for all Sensors

14. Select the device type that is sending the SYSLOG. If it is not on the list, choose 'Ask Question' and specify the device and the DevOps team will enable the ruleset manually.

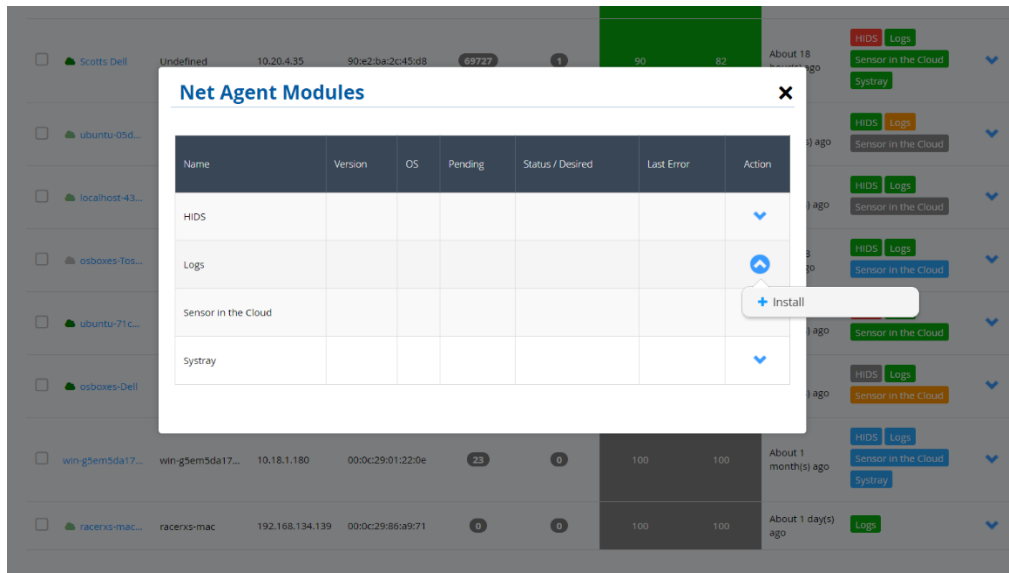


Setting up Server / Desktop / Laptop LOGS

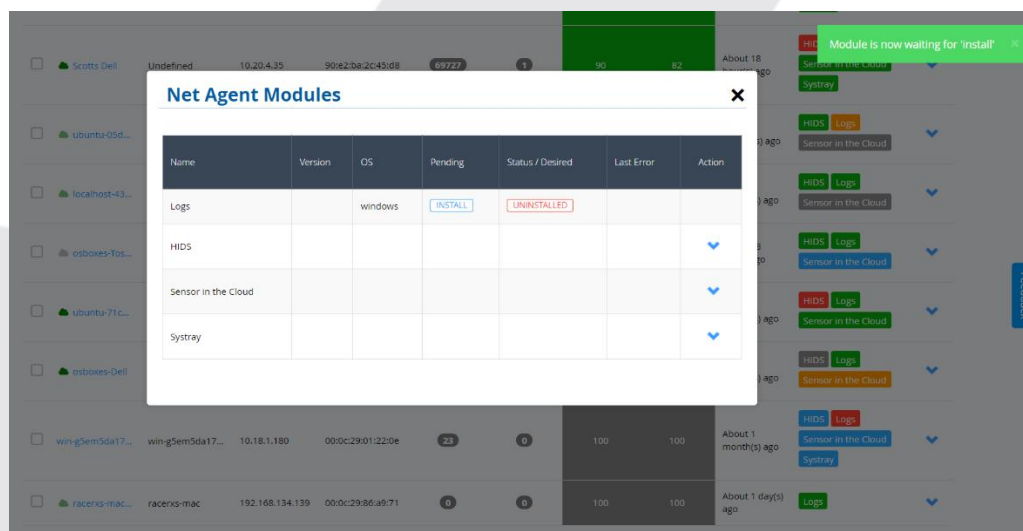
15. Got to the 'Endpoints' tab and choose the green 'Download NetAgents' button. Remember that the NetAgent is free and can be run on any supported Windows or Ubuntu/Redhat Linux asset.



16. Once the NetAgent has been deployed the asset will show up on the list (may take a few minutes). Select 'LOGS' and the following dialog box will appear—choose Action 'Install' for LOGS. Repeat for HIDS if you want to install the Host Intrusion Detection Logs as well.

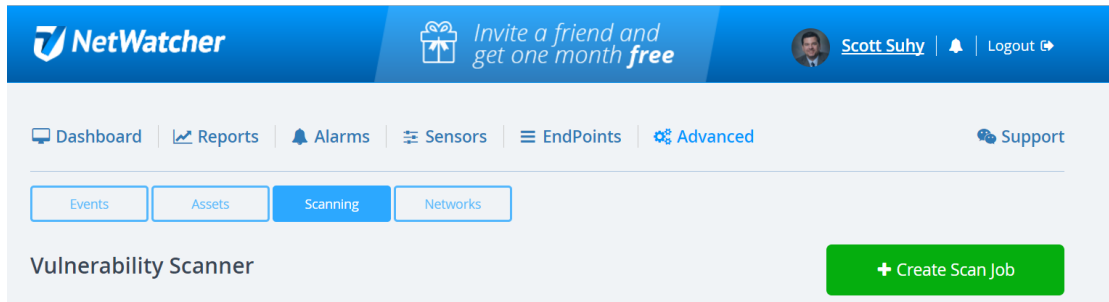


17. The Dialog box will reflect a Pending Install and in a minute or so the Logs will begin to send to the sensor. If the sensor is not live, the Logs will go directly to the cloud over a secure VPN until the sensor goes live again.



Setting Up Reoccurring Vulnerability Scans

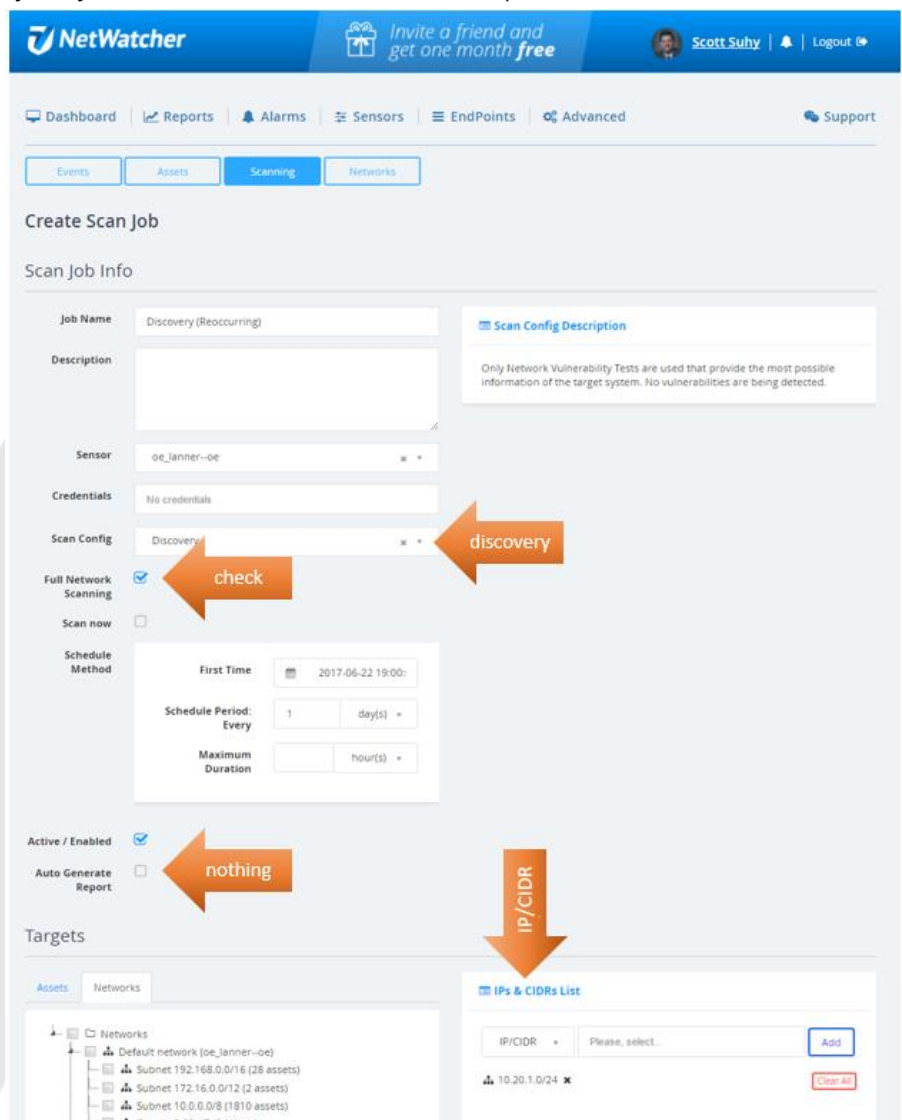
18. Got to the 'Advanced' tab (you need to have 'Intermediate' checked in your user profile to see the 'Advanced' tab) and choose the 'Scanning' button and then choose the 'Create Scan Job' button.



19. We want to setup 2 scans (Discovery daily and a Full and Fast on a Weekend)

Step 1: Setup the Discovery scan.

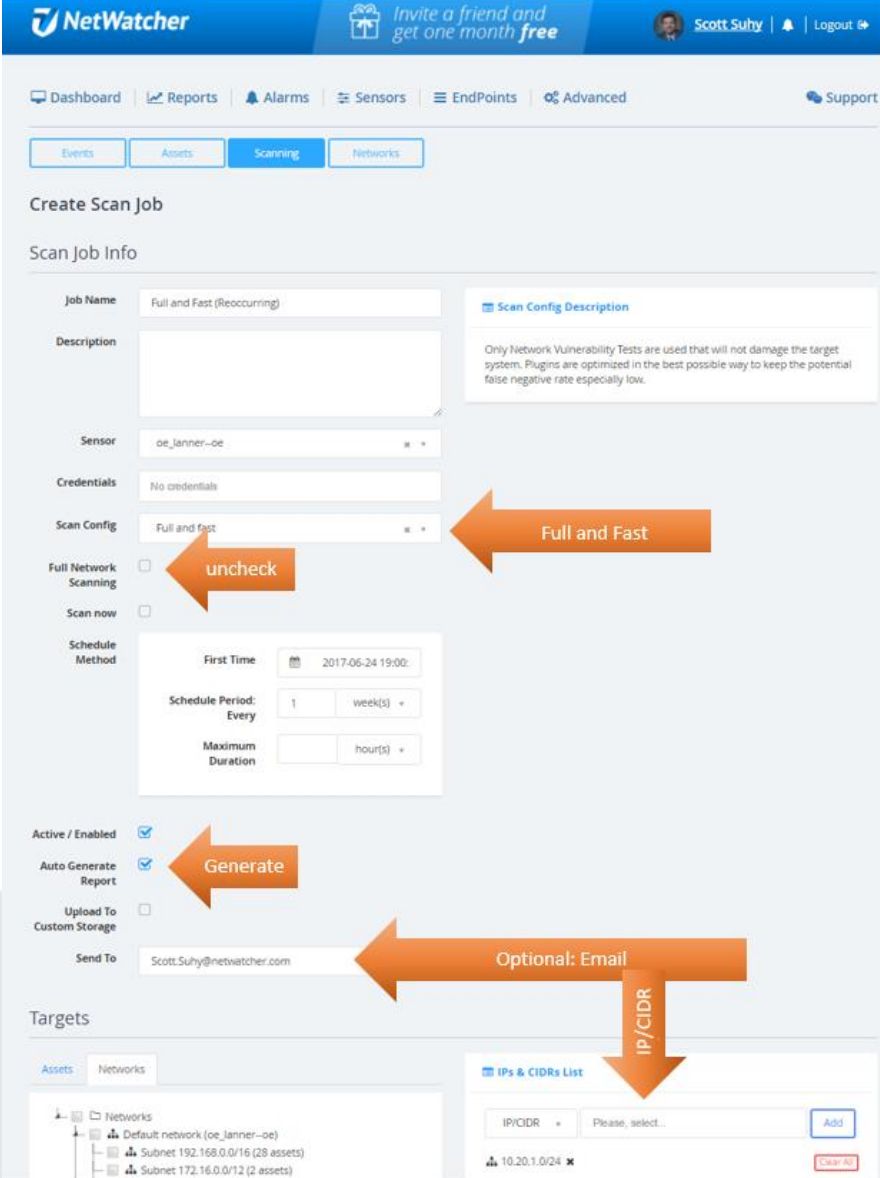
Note how the 'full network scanning' checkbox is checked. This ensures we see every IP in the range provided. Don't generate a report from the Discovery scan as it is not necessary.



Step 2: Create the Full and Fast Scan

For this scan, you will not need to check the 'Full Network Scanning' because the Discovery scan already found all the assets. This will greatly shorten the time the "Full and Fast" scan runs. You also might want to generate a report and have it sent to an email address. To add credentials, go to <https://portal.netwatcher.com/account> and choose the 'credentials button'.

Note: Always schedule the "Discovery" scan at least 2 hours ahead of the "Full and Fast" scan so they don't overlap.

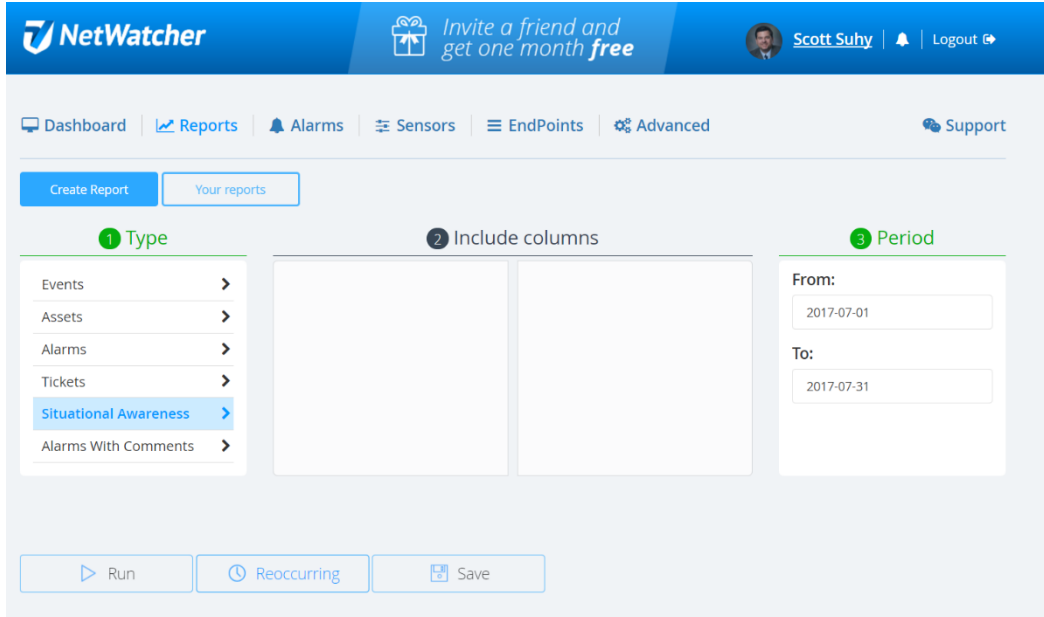


The screenshot shows the 'Create Scan Job' page in the NetWatcher portal. The interface includes a top navigation bar with 'Dashboard', 'Reports', 'Alarms', 'Sensors', 'EndPoints', 'Advanced', and 'Support'. Below this is a 'Create Scan Job' section with a 'Scan Job Info' tab. The form contains the following fields and annotations:

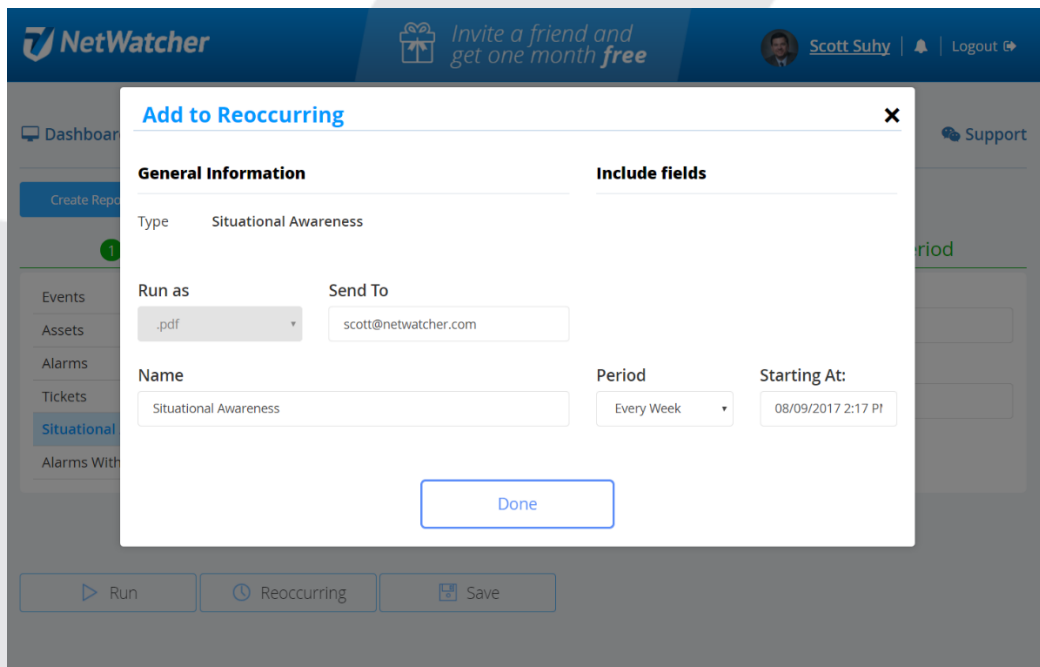
- Job Name:** 'Full and Fast (Reoccurring)'
- Description:** A text area for the scan description.
- Sensor:** 'oe_lanner-oe'
- Credentials:** 'No credentials'
- Scan Config:** 'Full and fast' (An orange arrow labeled 'Full and Fast' points to this dropdown.)
- Full Network Scanning:** An unchecked checkbox (An orange arrow labeled 'uncheck' points to this checkbox.)
- Scan now:** An unchecked checkbox
- Schedule Method:** A section with 'First Time' (2017-06-24 19:00), 'Schedule Period: Every 1 week(s)', and 'Maximum Duration'.
- Active / Enabled:** A checked checkbox
- Auto Generate Report:** A checked checkbox (An orange arrow labeled 'Generate' points to this checkbox.)
- Upload To Custom Storage:** An unchecked checkbox
- Send To:** 'Scott.Suhly@netwatcher.com' (An orange arrow labeled 'Optional: Email' points to this field.)
- Targets:** A section with 'Assets' and 'Networks' tabs. The 'Networks' tab is active, showing a tree view of networks. Below this is an 'IPs & CIDRs List' table with columns for 'IP/CIDR' and 'Please, select...'. An orange arrow labeled 'IP/CIDR' points to the 'IP/CIDR' column.

Setup Reoccurring Reports

20. Go to the 'Reports' tab in the Customer Portal and choose the 'Situational Awareness' report. This gives you an overview of the entire landscape. Create the report from the beginning of a month to the end of a month.

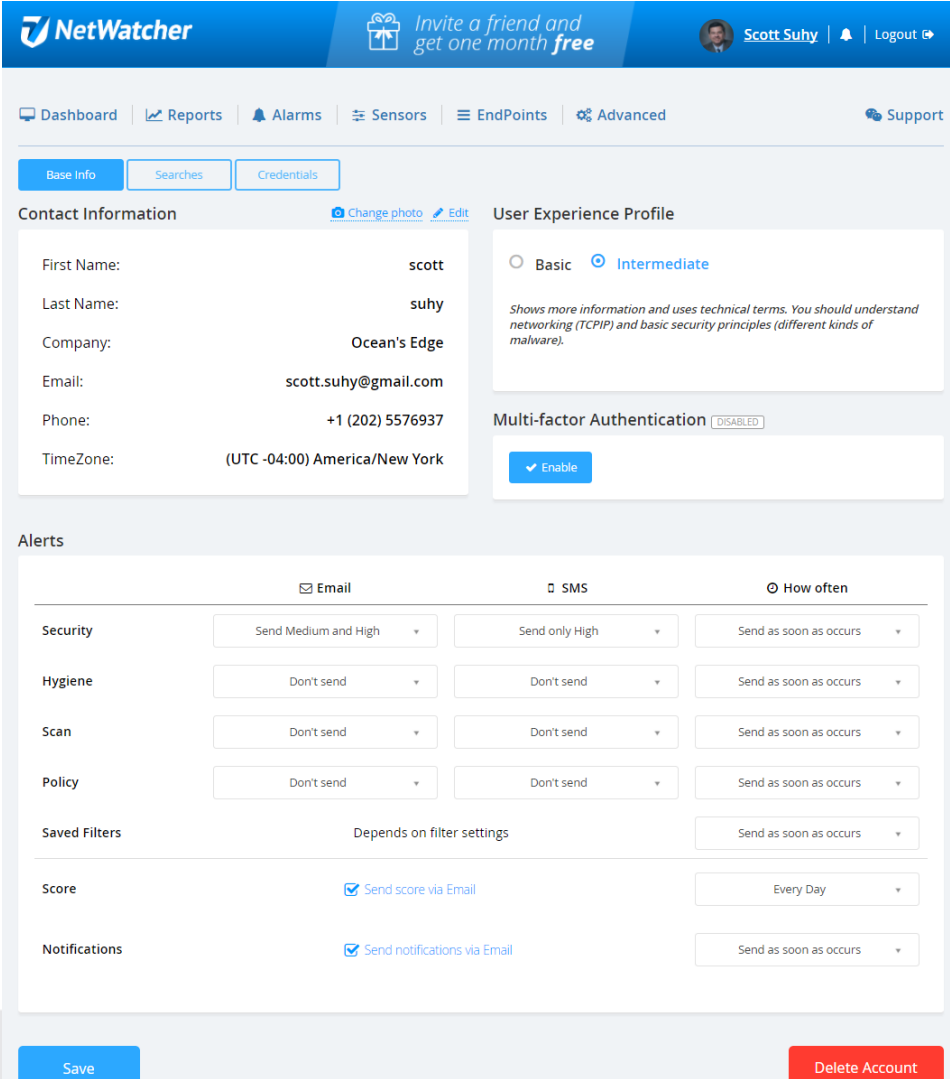


21. Choose where to send the report to (email address, but it will also store it on the portal for you to download in the future) and choose how often you want to receive the report.



Setup Notifications

22. Setup your notifications by choosing your name in the upper right corner of the screen.





The screenshot shows the NetWatcher user interface. At the top, there's a blue header with the NetWatcher logo, a promotional banner for inviting a friend, and a user profile section for Scott Suhy with a bell icon and a Logout button. Below the header is a navigation bar with links for Dashboard, Reports, Alarms, Sensors, EndPoints, Advanced, and Support. The main content area is divided into two columns. The left column has tabs for Base Info, Searches, and Credentials. Under Base Info, there's a 'Contact Information' section with fields for First Name (scott), Last Name (suhy), Company (Ocean's Edge), Email (scott.suhy@gmail.com), Phone (+1 (202) 5576937), and TimeZone (UTC -04:00) America/New York. The right column has a 'User Experience Profile' section with radio buttons for Basic and Intermediate (selected), and a 'Multi-factor Authentication' section with a Disabled status and an Enable button. Below these is an 'Alerts' section with a table for configuring notifications. The table has columns for Email, SMS, and How often. The rows include Security, Hygiene, Scan, Policy, Saved Filters, Score, and Notifications. At the bottom of the form are 'Save' and 'Delete Account' buttons.




	Email	SMS	How often
Security	Send Medium and High	Send only High	Send as soon as occurs
Hygiene	Don't send	Don't send	Send as soon as occurs
Scan	Don't send	Don't send	Send as soon as occurs
Policy	Don't send	Don't send	Send as soon as occurs
Saved Filters	Depends on filter settings		Send as soon as occurs
Score	<input checked="" type="checkbox"/> Send score via Email		Every Day
Notifications	<input checked="" type="checkbox"/> Send notifications via Email		Send as soon as occurs

Connecting Virtual Sensor to NetWatcher Cloud – VSphere

1. The NetWatcher team should have sent you an Activate email that will allow you to create your Customer Portal account. If you didn't get this send a note to info@netwatcher.com and someone will assist you.
2. Ensure you are not blocking any of the following ports OUTBOUND. These ports are what the sensor uses to communicate back to the NetWatcher cloud.
 - TCP 22 => portal.netwatcher.com
 - TCP 8443 => p.netwatcher.com
 - UDP 443 => vpn.netwatcher.com
 - TCP 443 => vpn-tcp.netwatcher.com
 - TCP 443 => index.docker.io
 - TCP 443 => registry-1.docker.io
 - TCP 443 => public.update.core-os.net
 - TCP 80 to google.com => Used to test internet/DNS connectivity
3. Log in to <https://portal.netwatcher.com/login> navigate to <https://portal.netwatcher.com/sensor/sensors> , click on your sensor, and press the download button next to the Virtual Machine. It will take a while to download as it's a large file. We use <http://www.7-zip.org> for compression and there is no password. There are two parts, extract the first one and it will continue into the second one. • Unzip, then untar downloaded .xz file. Compare the SHA1 hash.




 Invite a friend and
get one month **free**


 Scott Suhv |
 
 Logout

Dashboard | Reports | Alarms | Sensors | EndPoints | Advanced | Support

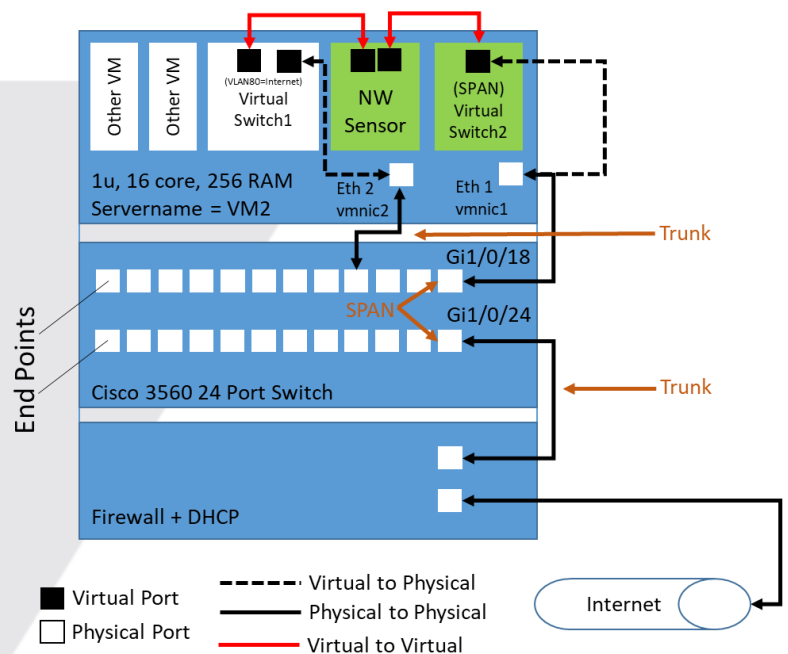
Sensors | Logs

My Sensors > oe-virtual00

Sensor Details [Hide]

Sensor Id:	12a276d1-2c9f-43b6-93ea-26faeeb18e1d
Name:	oe-virtual00
Date:	Dec-28-15
Local IP:	10.20.1.11
Local DNS:	s43b693ea26faeeb18e1d.s.n-w.io
Disk Usage:	Used: 1.1GiB, Free: 90.1GiB, Total: 94.6GiB, Percent Used: 1.1%
Groups:	[Edit]
One Time Password:	<input type="button" value="Get one-time password"/>
Virtual Machine:	<input type="button" value="Download"/> [Built: Jun-26-17]
Filename:	NetWatcher-12a276d1-2c9f-43b6-93ea-26faeeb18e1d.tar.xz
Timestamp:	2017-06-26 16:28:57
SHA1 Hash	8a7b6111c445393af39ebc6eda23239c7eb167a4
Size	602.17 MiB

4. Understand your current VM architecture and map out how you will setup your sensor VM. Here is a typical setup:



5. Create a mirror of the firewall traffic for the Network Intrusion Detection (NIDS)

Example on a Cisco device: See <https://learningnetwork.cisco.com/docs/DOC-26018>

Identify Source port for SPAN

#show run int Gi1/0/24

```
Building configuration...
Current configuration : 92 bytes
interface GigabitEthernet1/0/24
description Trunk to Internet Firewall
switchport mode trunk
end
```

Identify Destination port for SPAN

#show run int Gi1/0/18

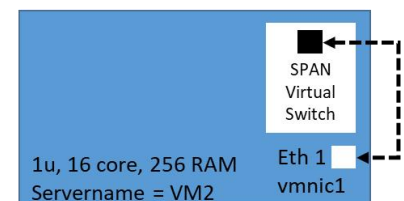
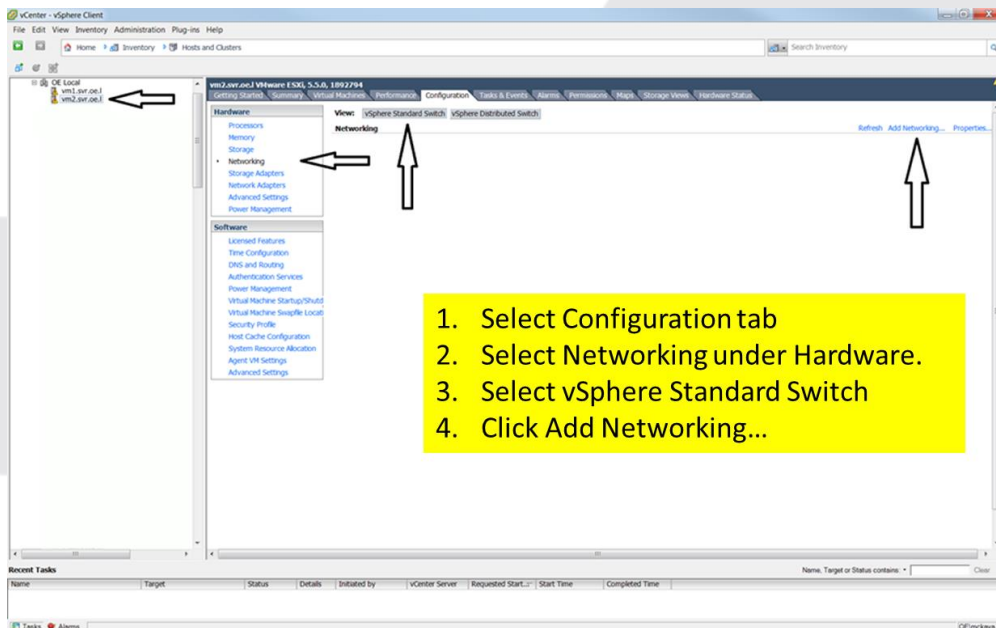
```
Building configuration...
Current configuration : 86 bytes
interface GigabitEthernet1/0/18
description Link to vm2 vmnic1
switchport mode trunk
switchport nonegotiate
end
```

Configure SPAN:

#monitor session 2 source interface Gi1/0/24

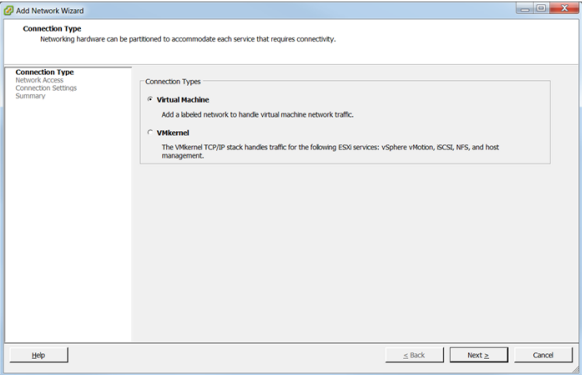
#monitor session 2 destination interface Gi1/0/18

6. Create a Virtual Switch w/Virtual SPAN Port & Map it to a Physical Port

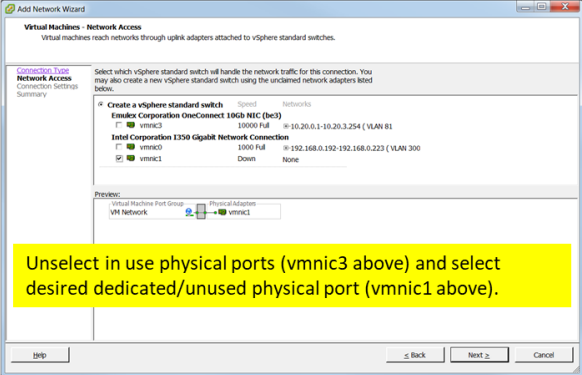


7. Create a Virtual Switch w/Virtual SPAN Port & Map it to a Physical Port--Create the SPAN Port to mirror all traffic. Set VLAN ID to 4095 (Step 3) to ensure proper handling of VLAN tags.

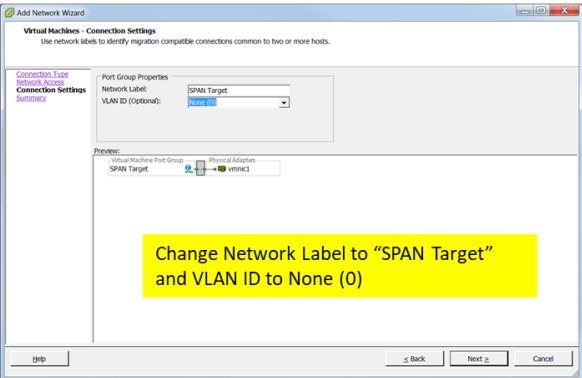
1



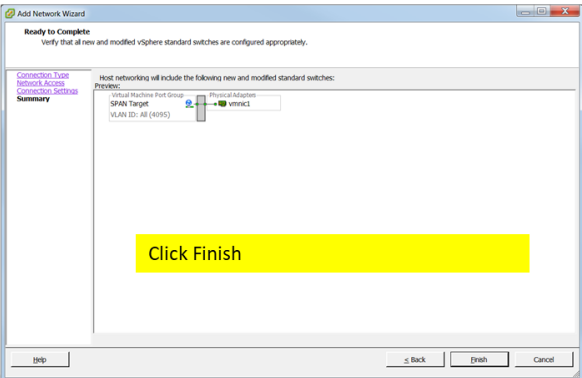
2



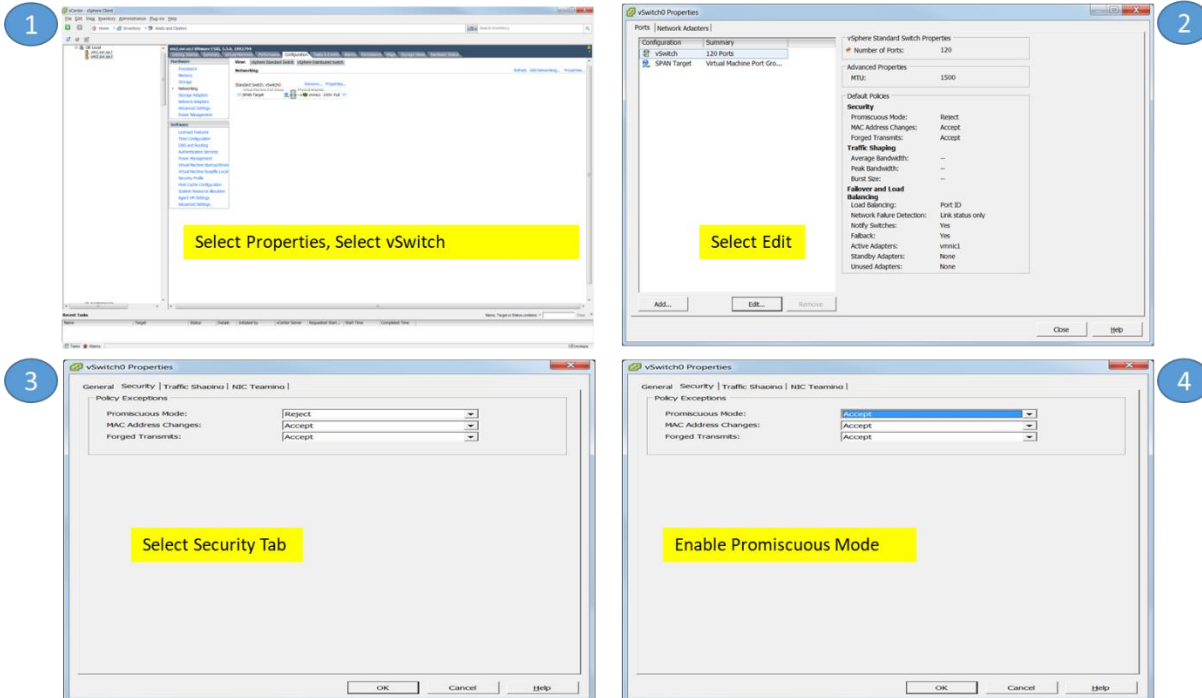
3



4

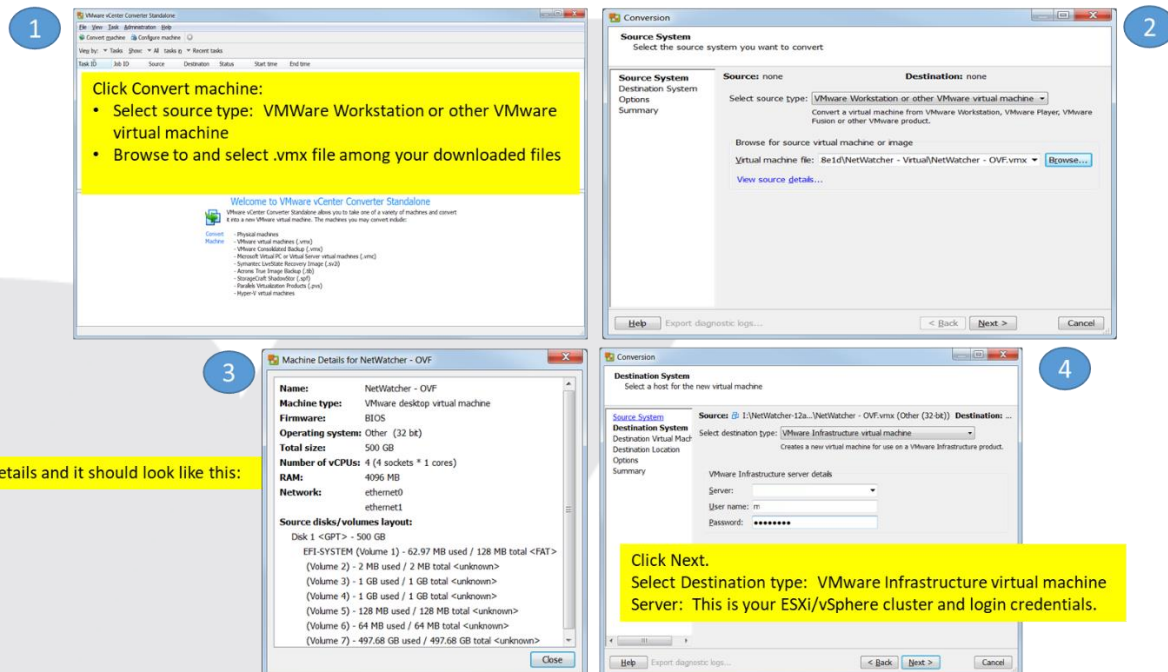


8. Create a Virtual Switch w/Virtual SPAN Port & Map it to a Physical Port--Enable Promiscuous Mode



9. Import NetWatcher Sensor VM

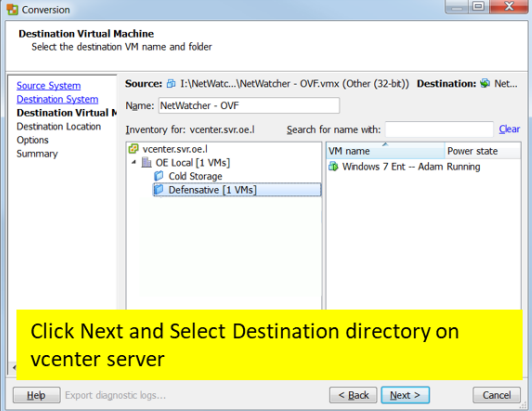
Run VMWare Converter
(<https://www.vmware.com/products/converter>)



NW
Sensor

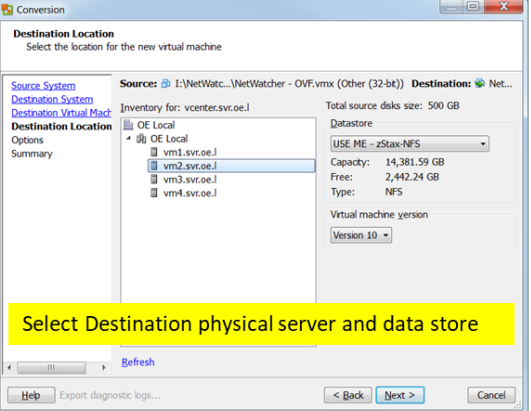
10. Import NetWatcher Sensor VM

1



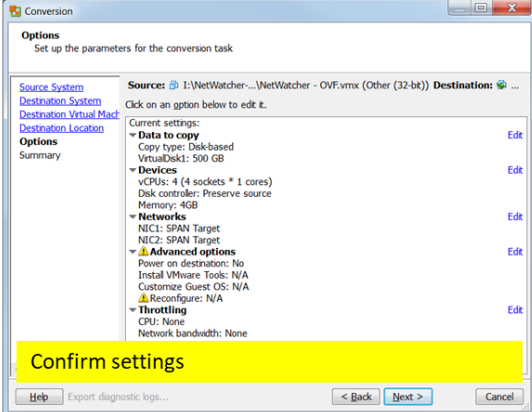
Click Next and Select Destination directory on vcenter server

2



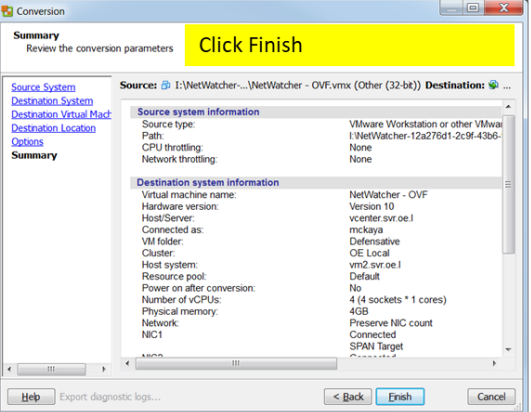
Select Destination physical server and data store

3



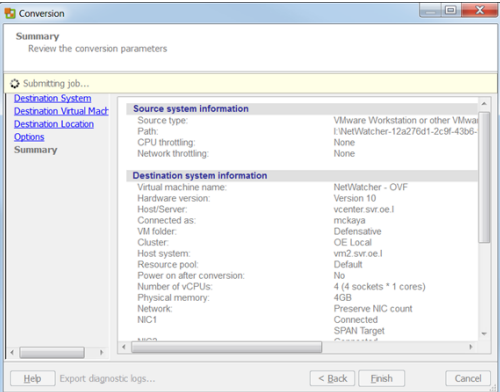
Confirm settings

4

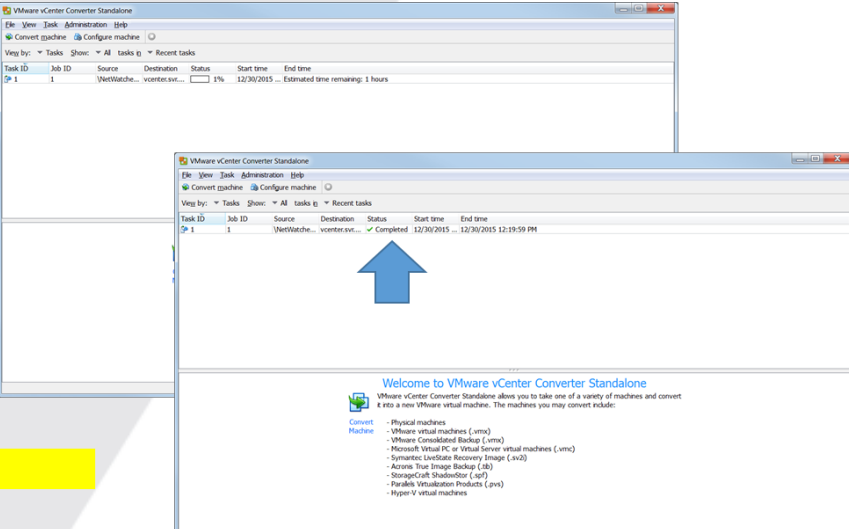


Click Finish

11. Import NetWatcher Sensor VM

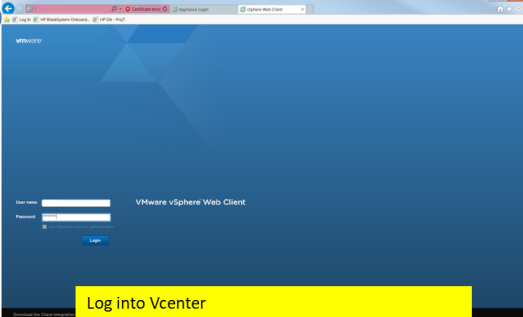


Let it build.



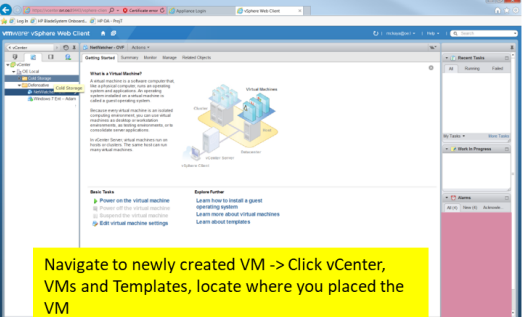
12. Map NetWatcher Sensors Network Adapter 1 and Network Adapter 2

1



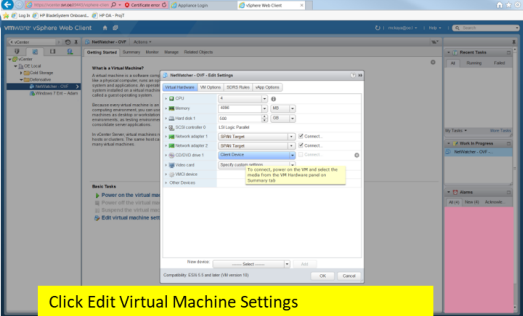
Log into Vcenter

2



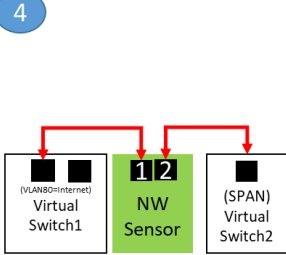
Navigate to newly created VM -> Click vCenter, VMs and Templates, locate where you placed the VM

3



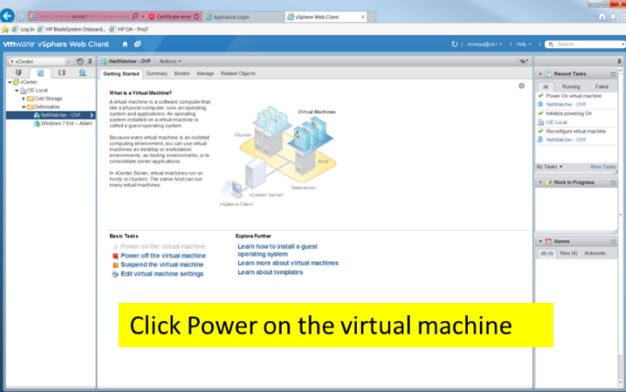
Click Edit Virtual Machine Settings

4



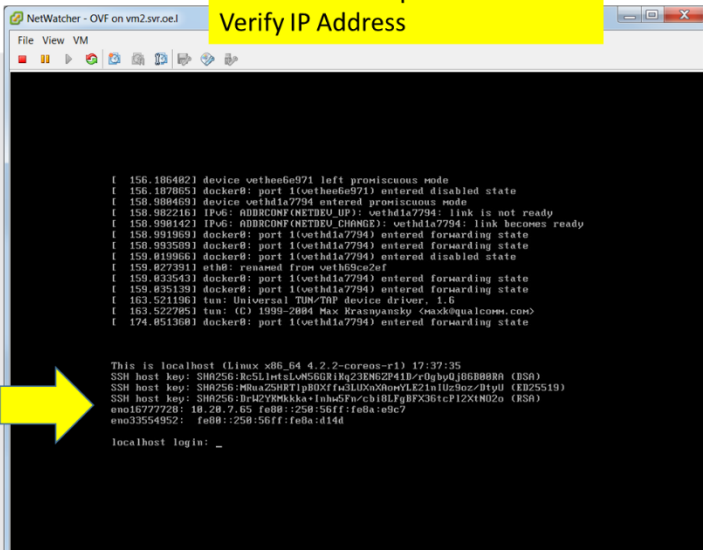
Make Network Adapter 1 point to a network with DHCP and which will have access to the internet (VLAN80 in this case) and Network Adapter 2 point to 'SPAN Target'

13. Open NetWatcher Sensor Console



Click Power on the virtual machine

Click Actions->Open Console
Verify IP Address



14. If you need to setup a static IP address see [this article](#).

15. Login to the Customer Portal to Verify Sensor is Live (Sensor will turn amber if it can connect to the NetWatcher cloud; Sensor will turn green if it can also see the mirror/SPAN traffic)

Installing the Virtual Sensor on Other Virtual Machine Platforms

- For VMWare workstation (for testing only, not production) find details [here](#)
- For Hyper-V find details [here](#)

We hope you enjoy the NetWatcher service. We've designed the service to be useful for managers, help desk techs and for advanced security analysts. We've tried to make the User Interface (UI) intuitive and easy to use as well as powerful. If you have any questions don't hesitate to contact us at info@netwatcher.com

Follow us on Twitter [@netwatcher](#).

<https://netwatcher.com>