NetWatcher

NetWatcher® Managed Detection & Response Service Installation Guide

What is NetWatcher?

NetWatcher is a Security-as-a-Service platform that enables customers to have a cost-effective 24 x 7 security service monitoring their networks for vulnerabilities and exploits. Many government and industry compliance requirements, and security best practices, outline the need for continuous monitoring, intrusion detection, active scanning, log monitoring, net-flow analysis, event management and endpoint integration. NetWatcher enables customers to immediately deploy these services and take advantage of a fully-staffed Security Operations Center (SOC). This means superior security that is easy to use, accurate and affordable.

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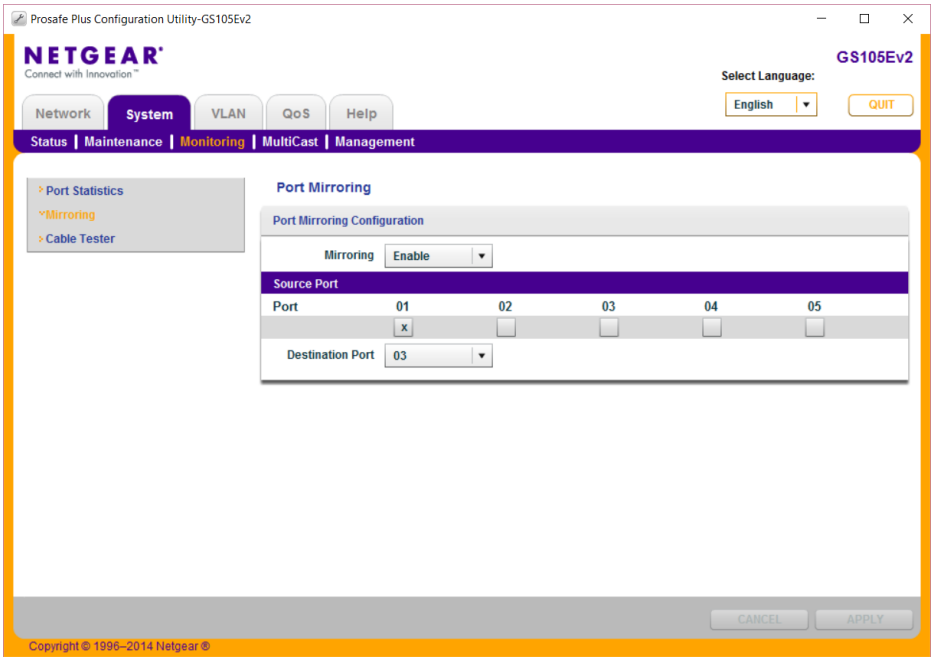
Connecting Hardware Sensor to NetWatcher Cloud

1. The NetWatcher team should have sent you an Activate email that will allow you to create your Customer Portal account. If you didn't get this send a note to info@netwatcher.com and someone will assist you.
2. Ensure you are not blocking any of the following ports OUTBOUND. These ports are what the sensor uses to communicate back to the NetWatcher cloud.
   - TCP 22 => portal.netwatcher.com
   - TCP 8443 => p.netwatcher.com
   - UDP 443 => vpn.netwatcher.com
   - TCP 443 => vpn-tcp.netwatcher.com
   - TCP 443 => index.docker.io
   - TCP 443 => registry-1.docker.io
   - TCP 443 => public.update.core-os.net
   - TCP 80 to google.com => Used to test internet/DNS connectivity
3. Connect one of the LAN ports on the sensors to the internet (doesn't matter which one) and let the sensor download its OS/Containers/Rulesets. This can take 20 min. The sensor light on the 'sensors' tab in the Customer Portal will go amber if the sensor sets itself up correctly.
4. If you need to setup a static IP address see this article.
5. Run Setup https://portal.netwatcher.com/setup

Setting up Network Intrusion Detection (NIDS)

6. Create a mirror of the port that the firewall is plugged into on the router/switch
   Here is an example of setting up a mirror on a NetGear managed switch:

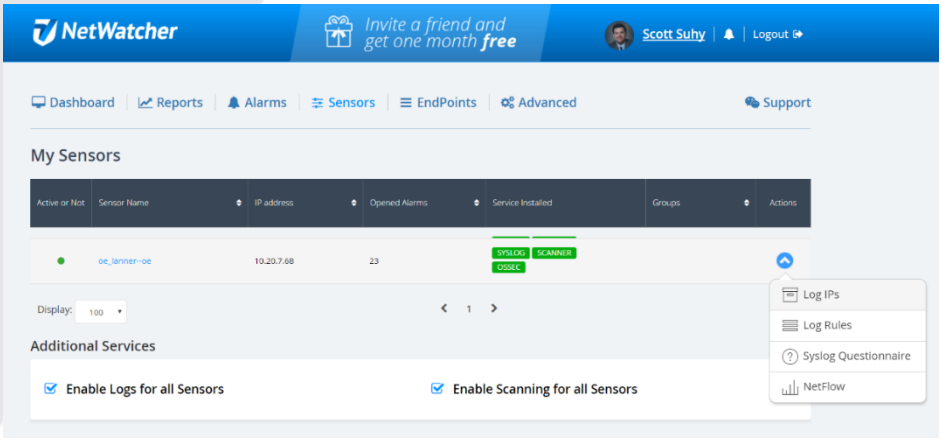


7. Connect the other LAN port on the sensor to the newly created mirror port.
8. Verify the sensor light turns green on the sensors tab in the Customer Portal

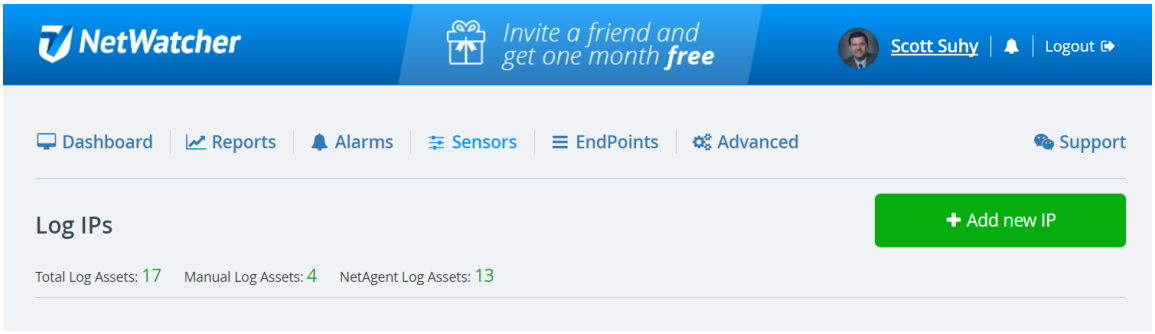
If you are setting up the SIEM for log aggregation this is accomplished in 2 parts (setting up hardware SYSLOGs like firewalls and setting up servers and desktop logs)

Setting up SYSLOG Ingestion

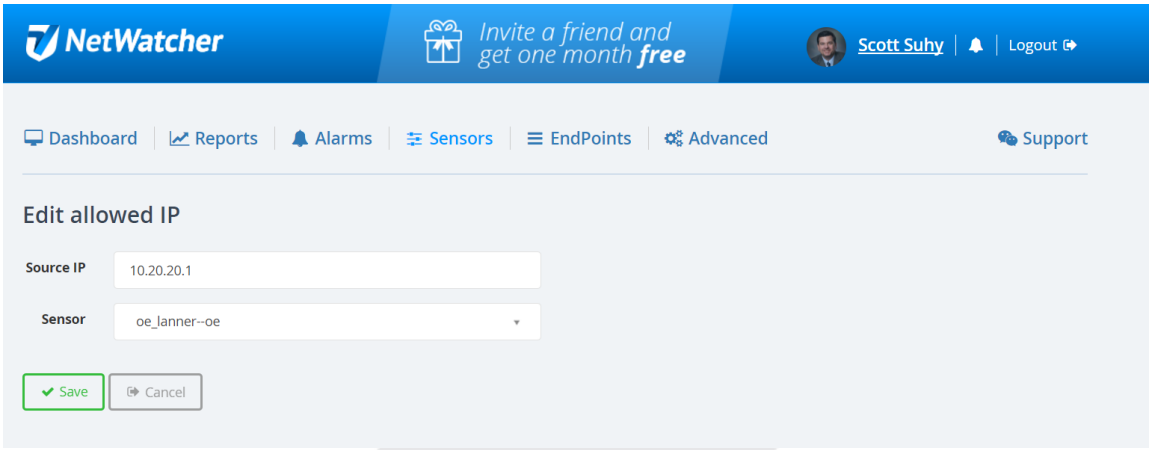
9. Verify the device you want to monitor is on the supported device list found here.
10. In the Customer Portal go to the "Sensors" tab and select the sensor that you want to receive the logs and choose the Actions | Log IPs option.



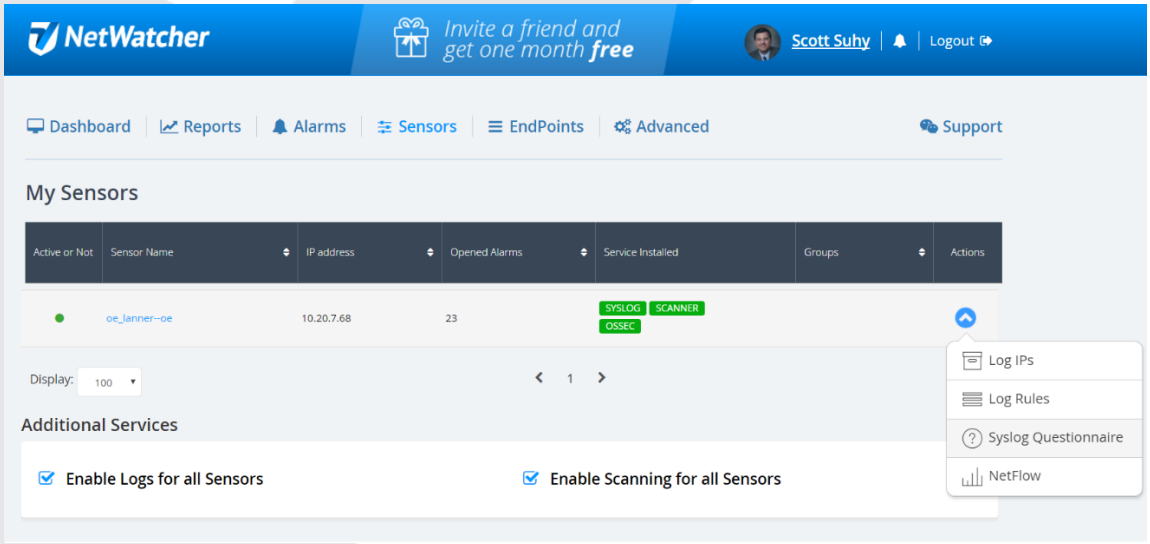
11. Choose “Add new IP”



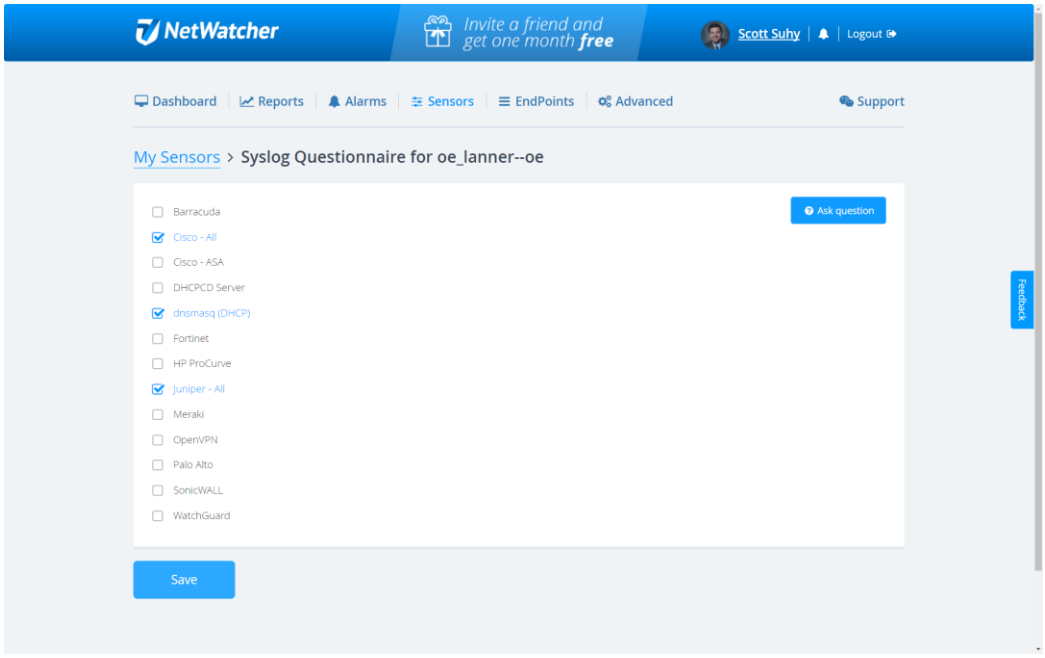
12. Add the IP of the Device



13. Go back to the main page under the ‘Sensors’ tab and select Action | Syslog Questionnaire

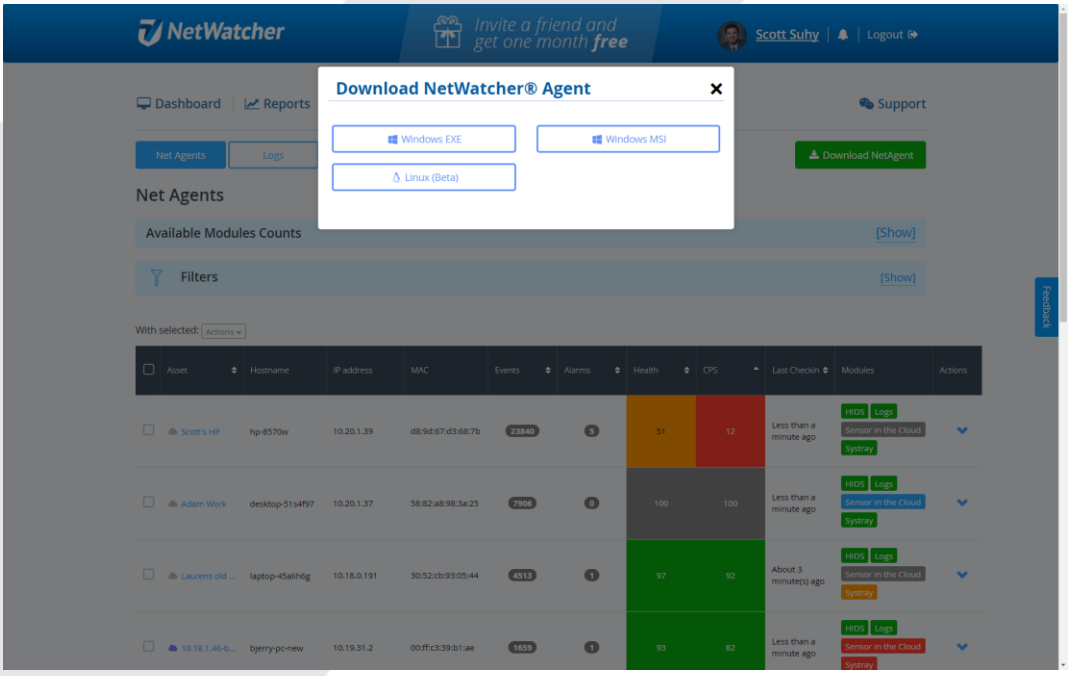


14. Select the device type that is sending the SYSLOG. If it is not on the list, choose ‘Ask Question’ and specify the device and the DevOps team will enable the ruleset manually.

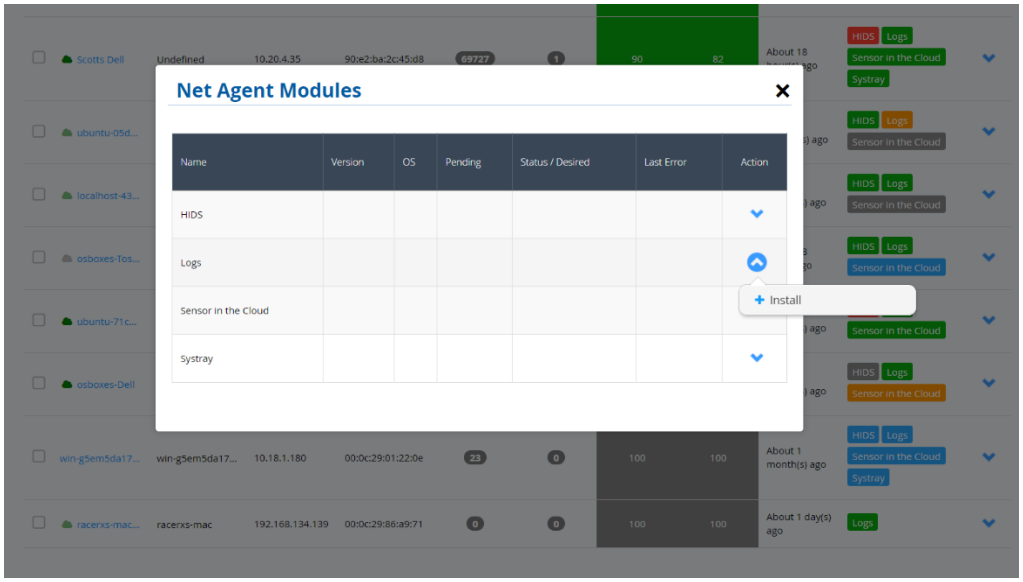


Setting up Server / Desktop / Laptop LOGS

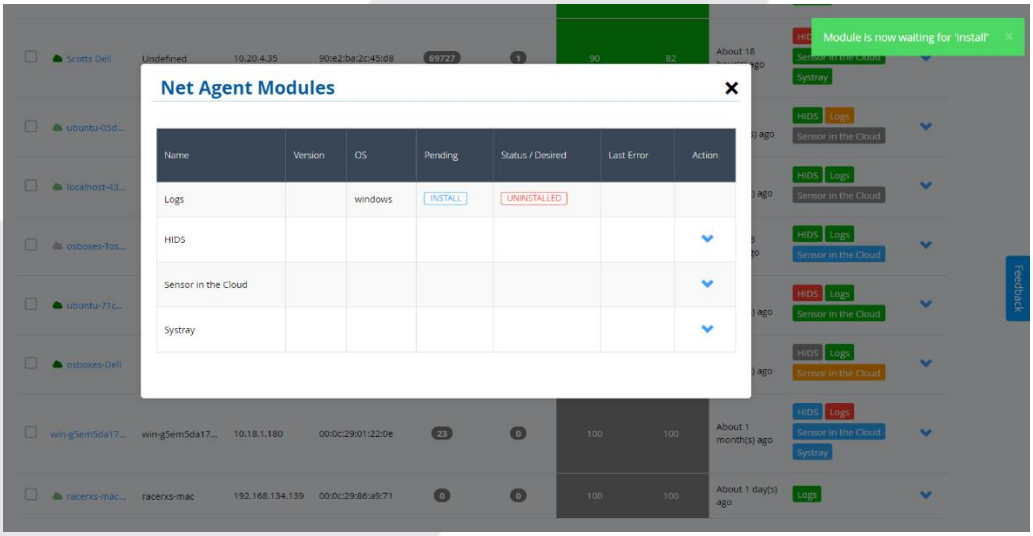
15. Got to the ‘Endpoints’ tab and choose the green ‘Download NetAgents’ button. Remember that the NetAgent is free and can be run on any supported Windows or Ubuntu/Redhat Linux asset.



16. Once the NetAgent has been deployed the asset will show up on the list (may take a few minutes). Select 'LOGS' and the following dialog box will appear—choose Action 'Install' for LOGS. Repeat for HIDS if you want to install the Host Intrusion Detection Logs as well.

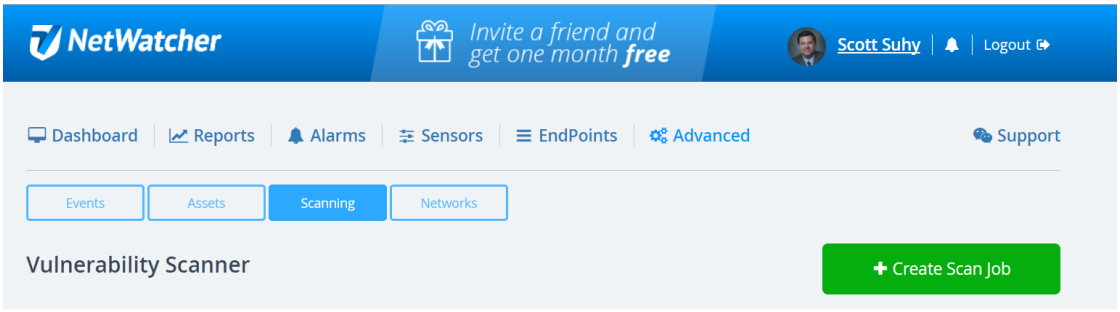


17. The Dialog box will reflect a Pending Install and in a minute or so the Logs will begin to send to the sensor. If the sensor is not live, the Logs will go directly to the cloud over a secure VPN until the sensor goes live again.



Setting Up Reoccurring Vulnerability Scans

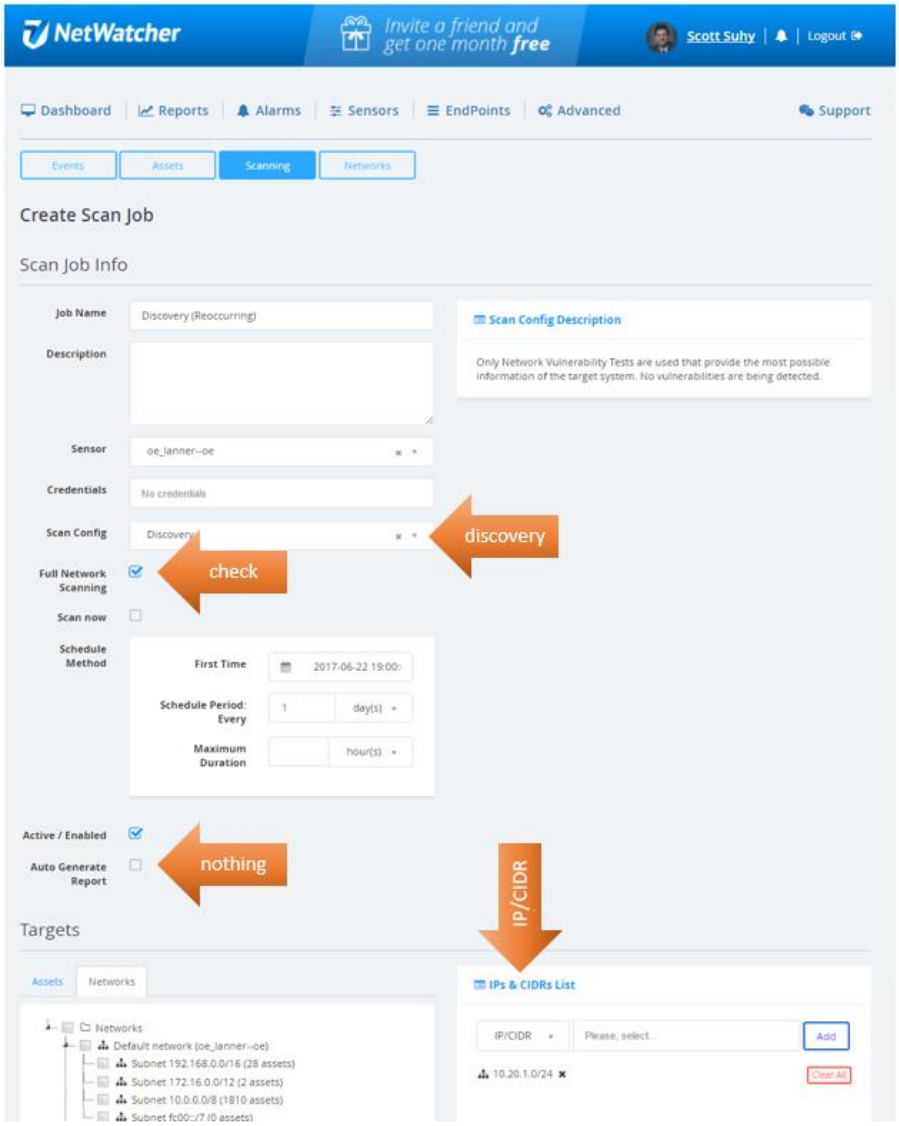
18. Got to the ‘Advanced’ tab (you need to have ‘Intermediate’ checked in your user profile to see the ‘Advanced’ tab) and choose the ‘Scanning’ button and then choose the ‘Create Scan Job’ button.



19. We want to setup 2 scans (Discovery daily and a Full and Fast on a Weekend)

Step 1: Setup the Discovery scan.

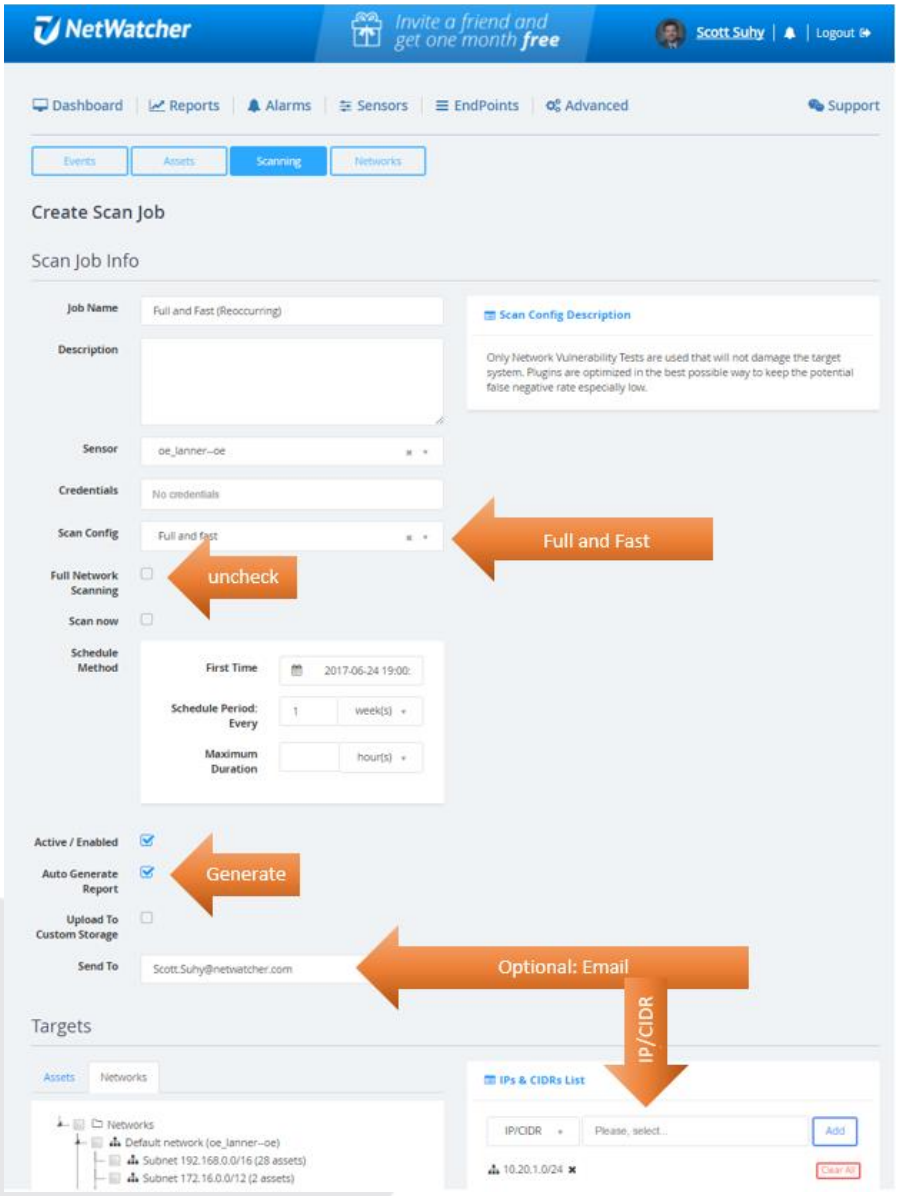
Note how the 'full network scanning' checkbox is checked. This ensures we see every IP in the range provided. Don't generate a report from the Discovery scan as it is not necessary.



Step 2: Create the Full and Fast Scan

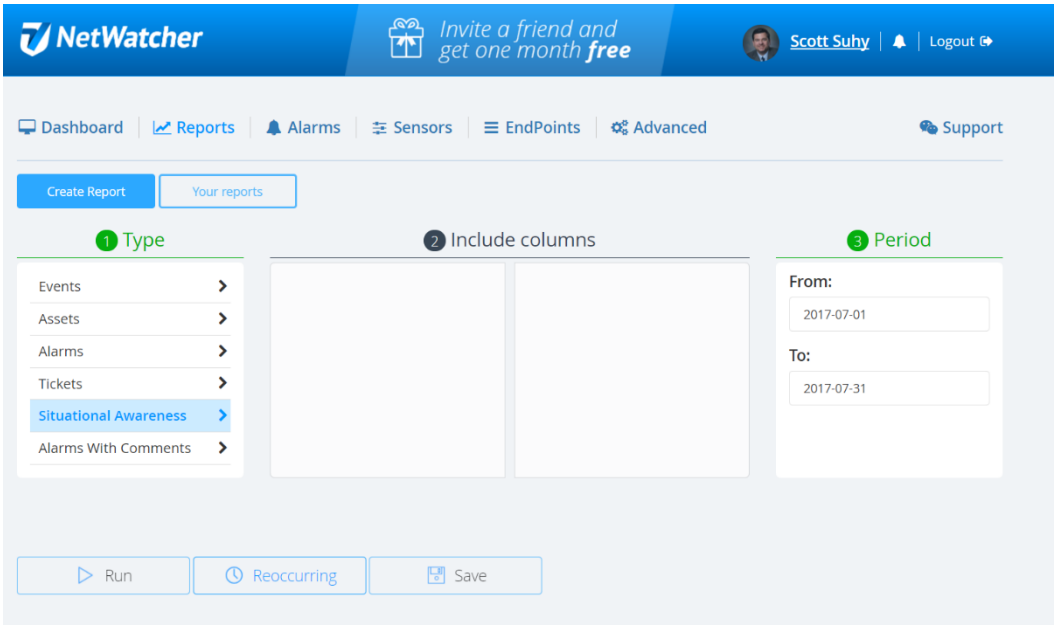
For this scan, you will not need to check the 'Full Network Scanning' because the Discovery scan already found all the assets. This will greatly shorten the time the "Full and Fast" scan runs. You also might want to generate a report and have it sent to an email address. To add credentials, go to https://portal.netwatcher.com/account and choose the 'credentials button'.

Note: Always schedule the "Discovery" scan at least 2 hours ahead of the "Full and Fast" scan so they don't overlap.

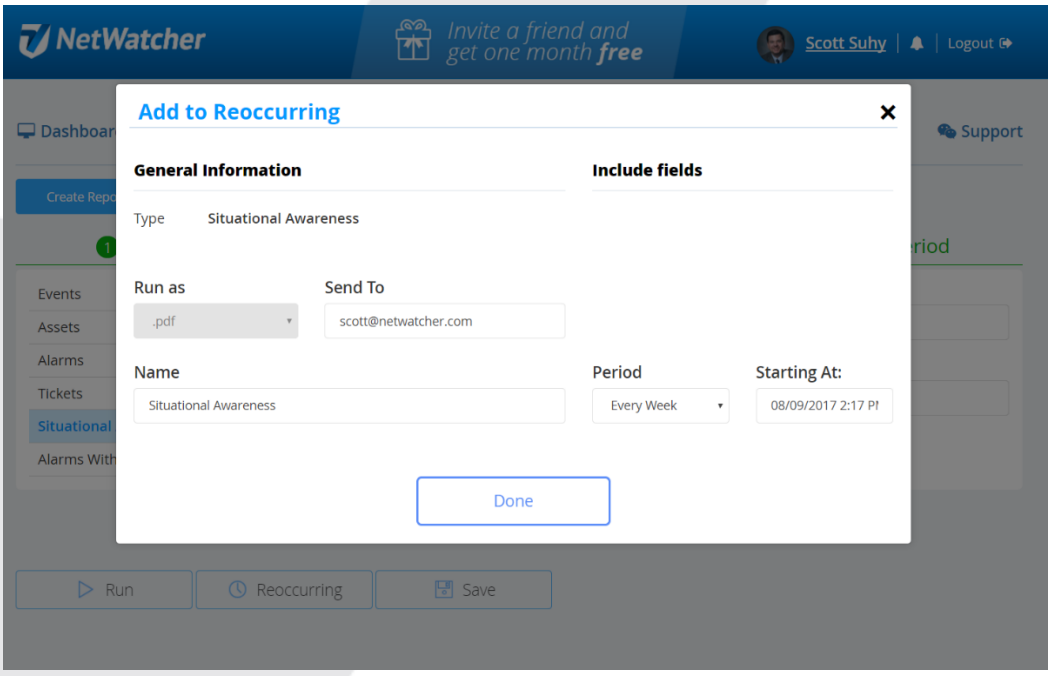


Setup Reoccurring Reports

20. Go to the ‘Reports’ tab in the Customer Portal and choose the ‘Situational Awareness’ report. This gives you an overview of the entire landscape. Create the report from the beginning of a month to the end of a month.

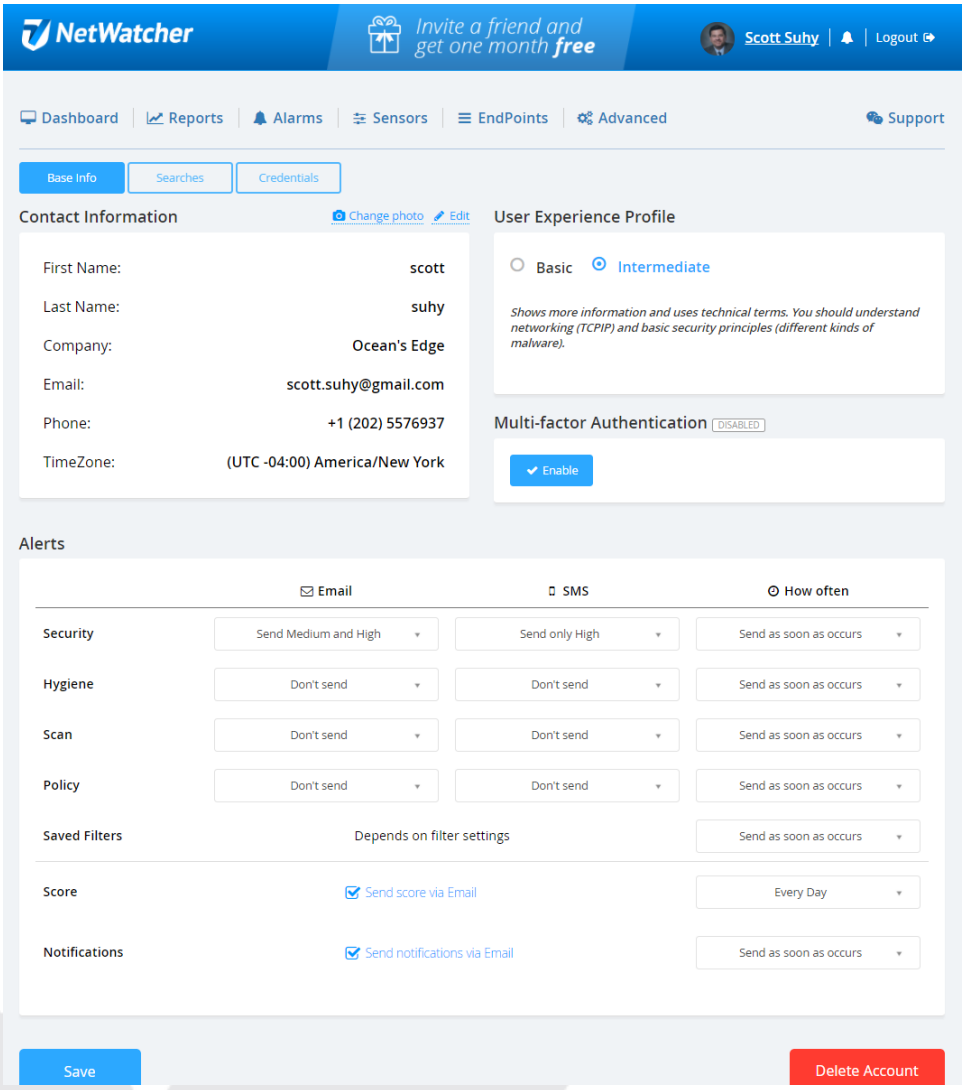


21. Choose where to send the report to (email address, but it will also store it on the portal for you to download in the future) and choose how often you want to receive the report.



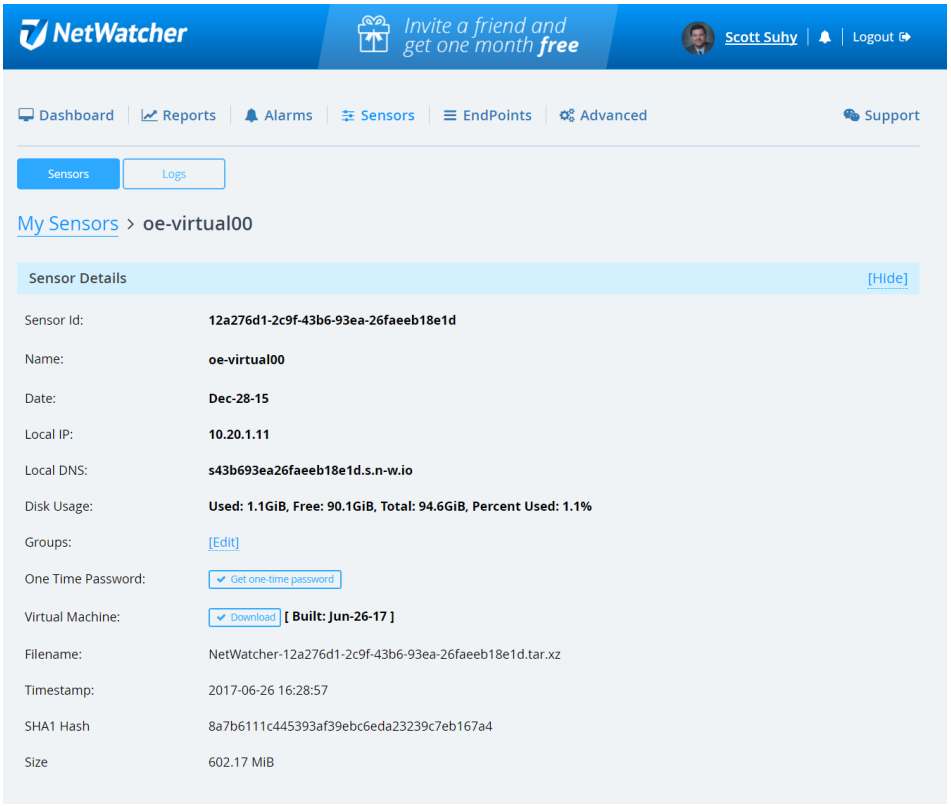
Setup Notifications

22. Setup your notifications by choosing your name in the upper right corner of the screen.

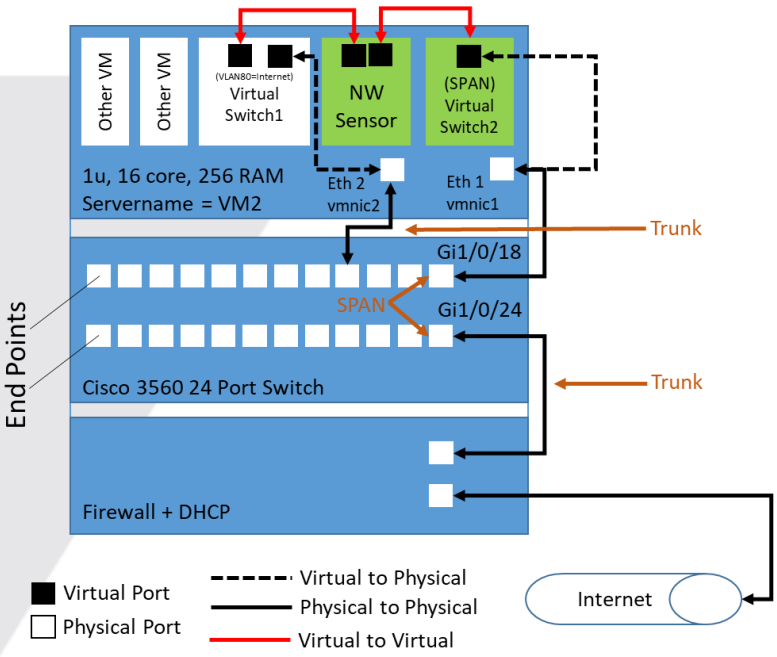


Connecting Virtual Sensor to NetWatcher Cloud – VSphere

1. The NetWatcher team should have sent you an Activate email that will allow you to create your Customer Portal account. If you didn't get this send a note to info@netwatcher.com and someone will assist you.
2. Ensure you are not blocking any of the following ports OUTBOUND. These ports are what the sensor uses to communicate back to the NetWatcher cloud.
    - TCP 22 => portal.netwatcher.com
    - TCP 8443 => p.netwatcher.com
    - UDP 443 => vpn.netwatcher.com
    - TCP 443 => vpn-tcp.netwatcher.com
    - TCP 443 => index.docker.io
    - TCP 443 => registry-1.docker.io
    - TCP 443 => public.update.core-os.net
    - TCP 80 to google.com => Used to test internet/DNS connectivity
3. Log in to https://portal.netwatcher.com/login navigate to https://portal.netwatcher.com/sensor/sensors , click on your sensor, and press the download button next to the Virtual Machine. It will take a while to download as it's a large file. We use http://www.7-zip.org for compression and there is no password. There are two parts, extract the first one and it will continue into the second one. • Unzip, then untar downloaded .xz file. Compare the SHA1 hash.



4. Understand your current VM architecture and map out how you will setup your sensor VM. Here is a typical setup:



5. Create a mirror of the firewall traffic for the Network Intrusion Detection (NIDS)

   Example on a Cisco device: See https://learningnetwork.cisco.com/docs/DOC-26018

Identify Source port for SPAN

#show run int Gi1/0/24

```
Building configuration...
Current configuration : 92 bytes
interface GigabitEthernet1/0/24
 description Trunk to Internet Firewall
 switchport mode trunk
end
```

Identify Destination port for SPAN

#show run int Gi1/0/18

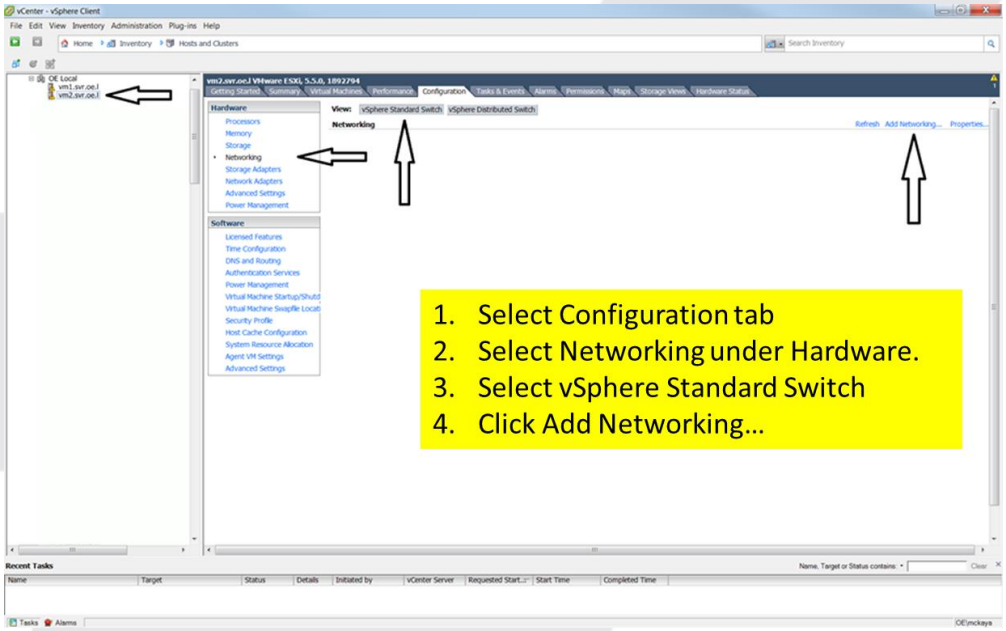
```
Building configuration...
Current configuration : 86 bytes
interface GigabitEthernet1/0/18
 description Link to vm2 vmnic1
 switchport mode trunk
 switchport nonegotiate
end
```

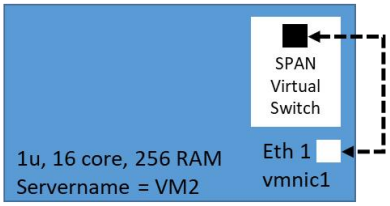
Configure SPAN:

#monitor session 2 source interface Gi1/0/24

#monitor session 2 destination interface Gi1/0/18

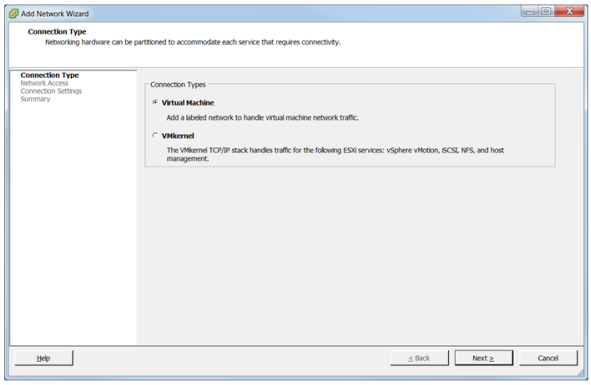
6. Create a Virtual Switch w/Virtual SPAN Port & Map it to a Physical Port



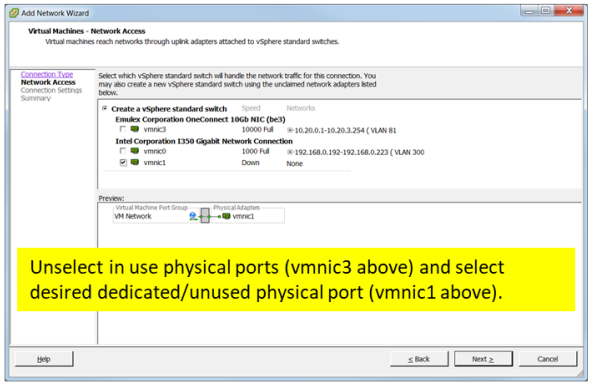


7. Create a Virtual Switch w/Virtual SPAN Port & Map it to a Physical Port--Create the SPAN Port to mirror all traffic. Set VLAN ID to 4095 (Step 3) to ensure proper handling of VLAN tags.

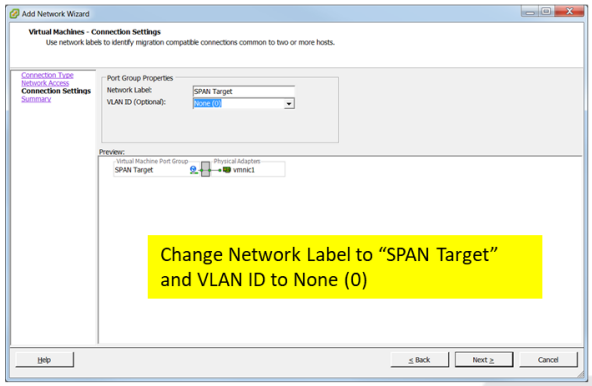
1



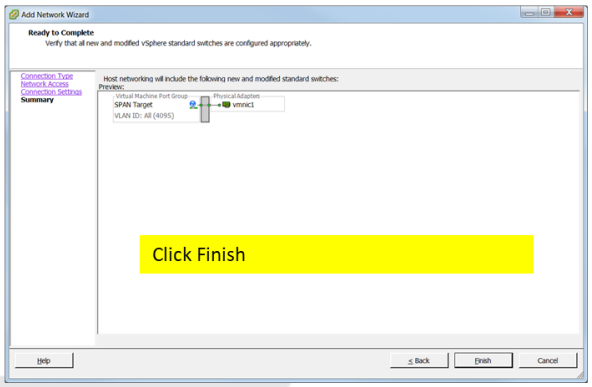
2



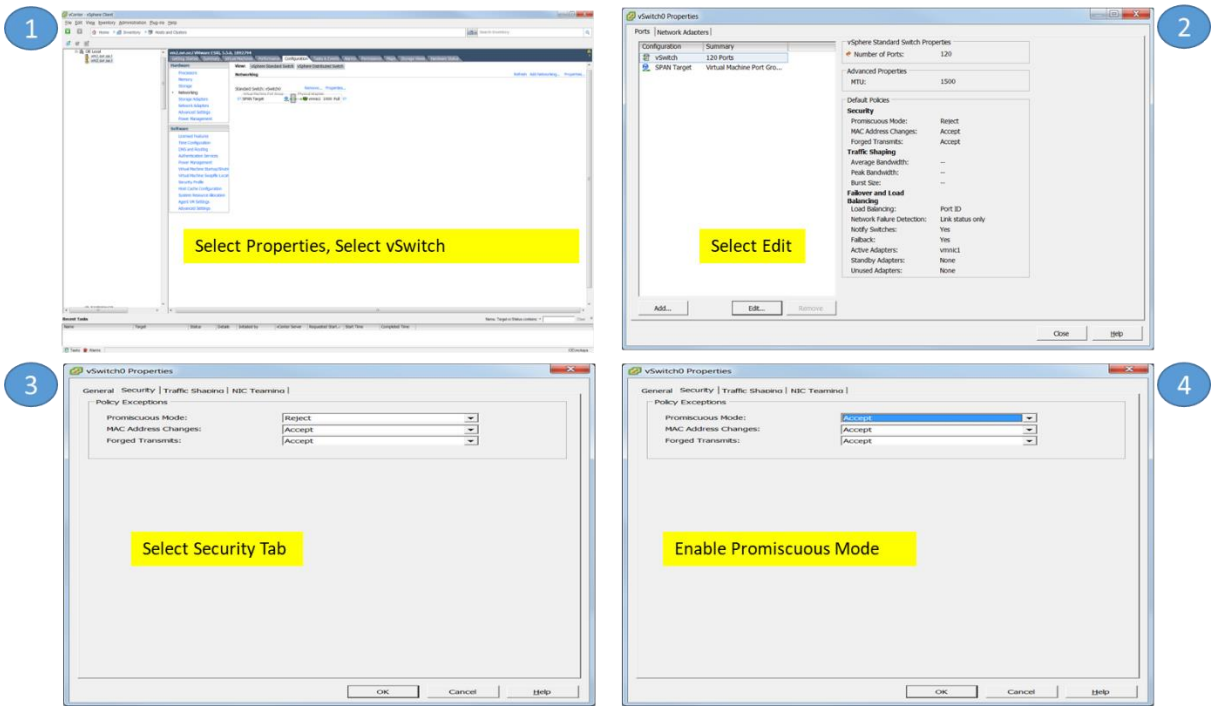
3



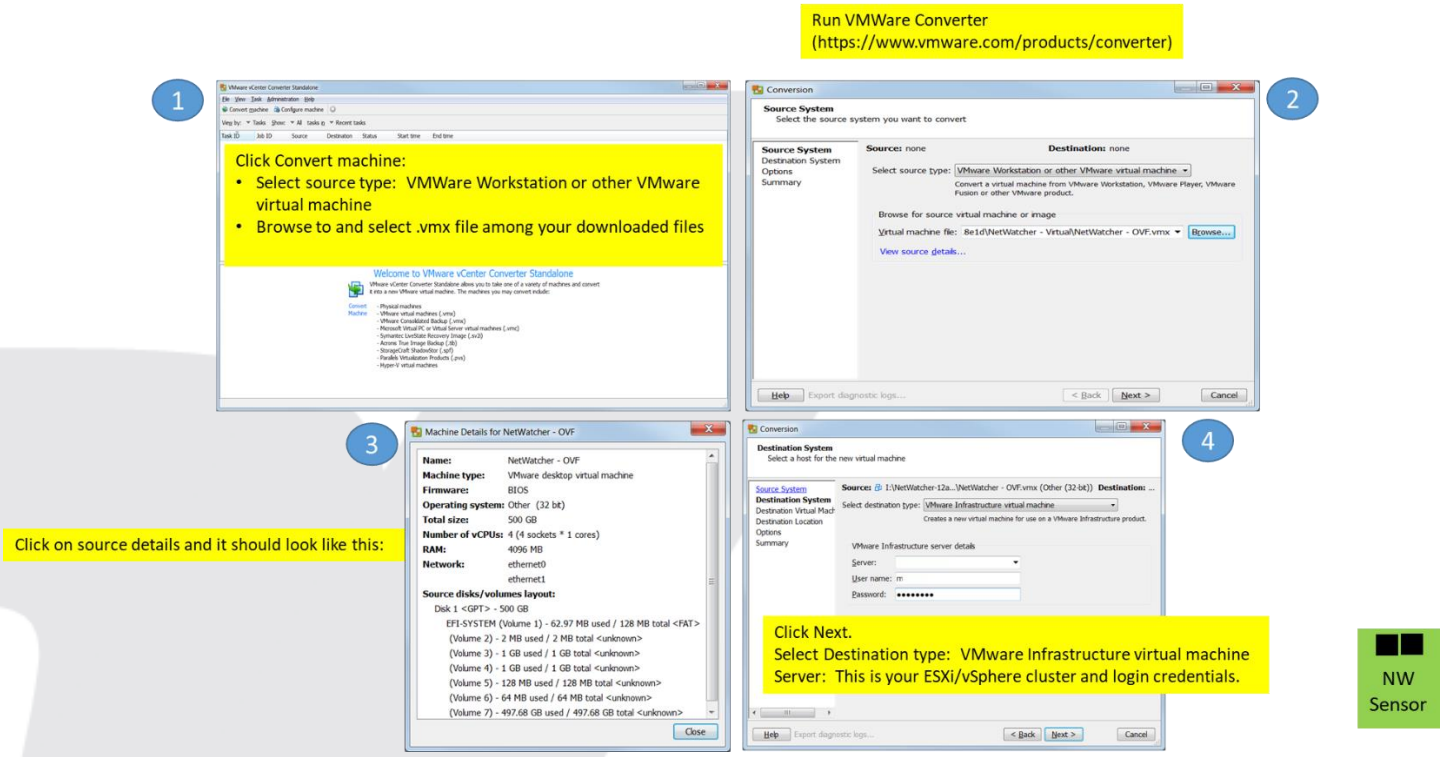
4



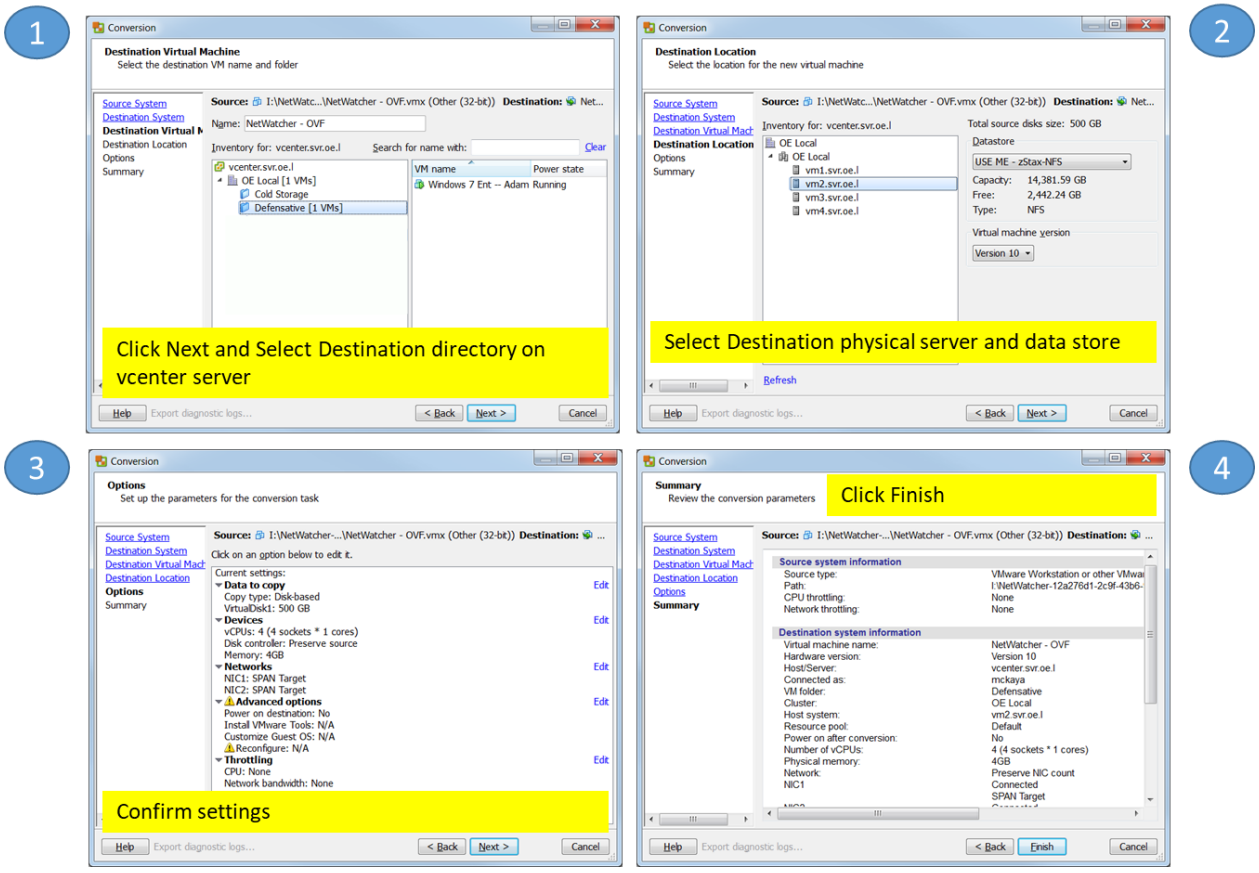
8. Create a Virtual Switch w/Virtual SPAN Port & Map it to a Physical Port--Enable Promiscuous Mode



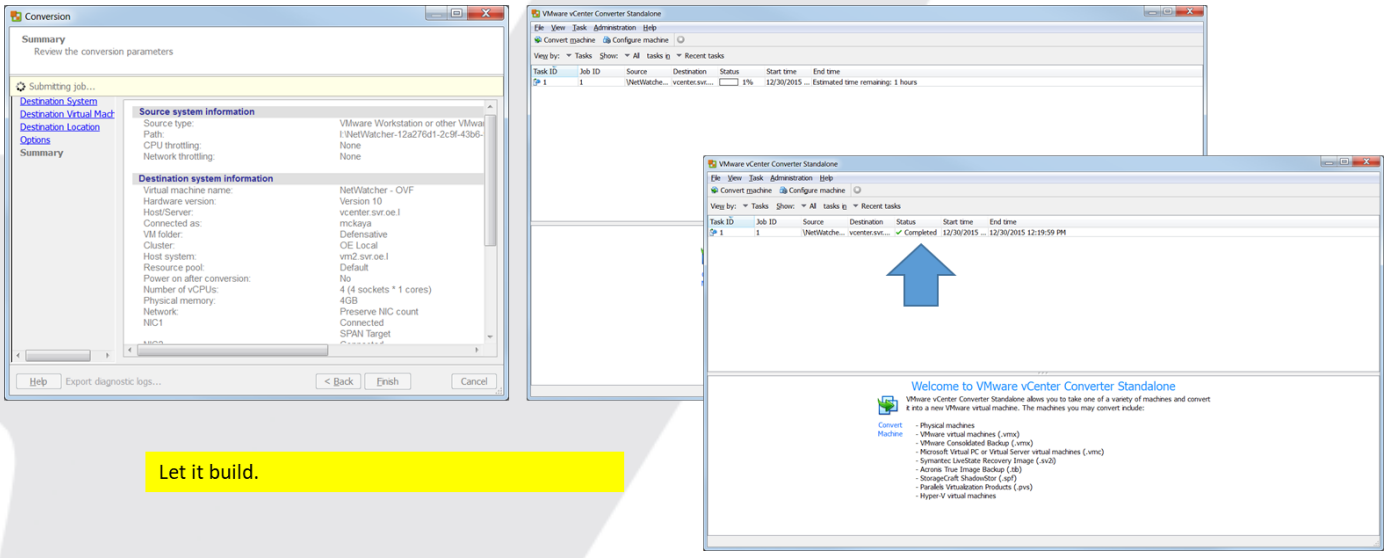
9. Import NetWatcher Sensor VM



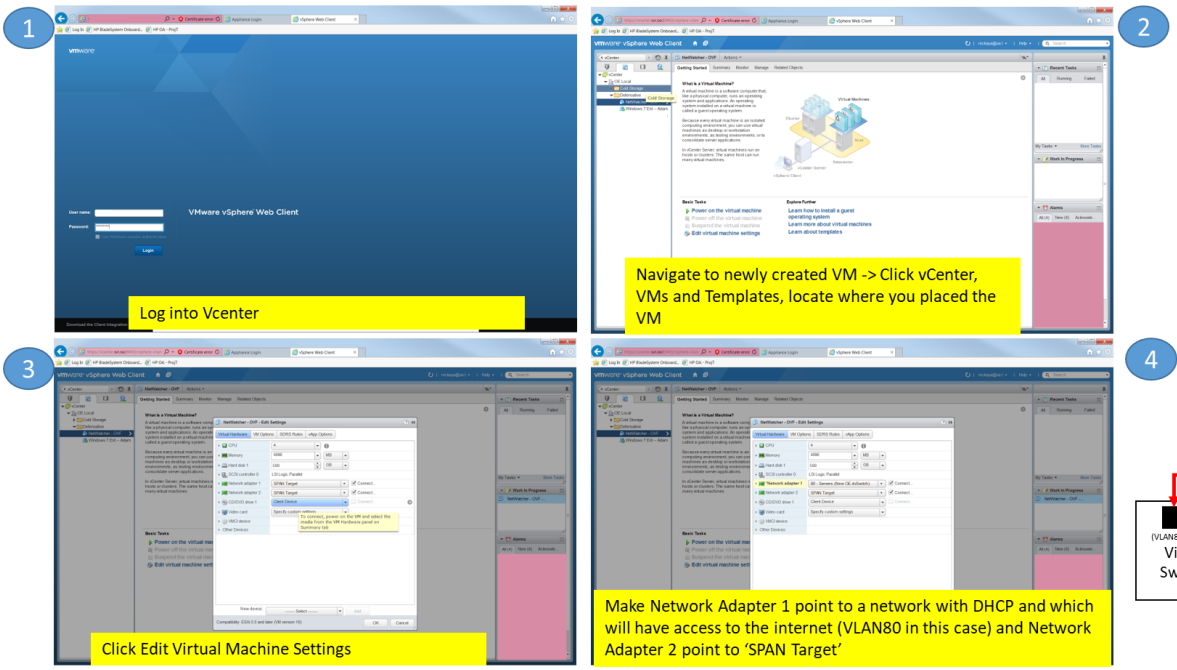
10. Import NetWatcher Sensor VM



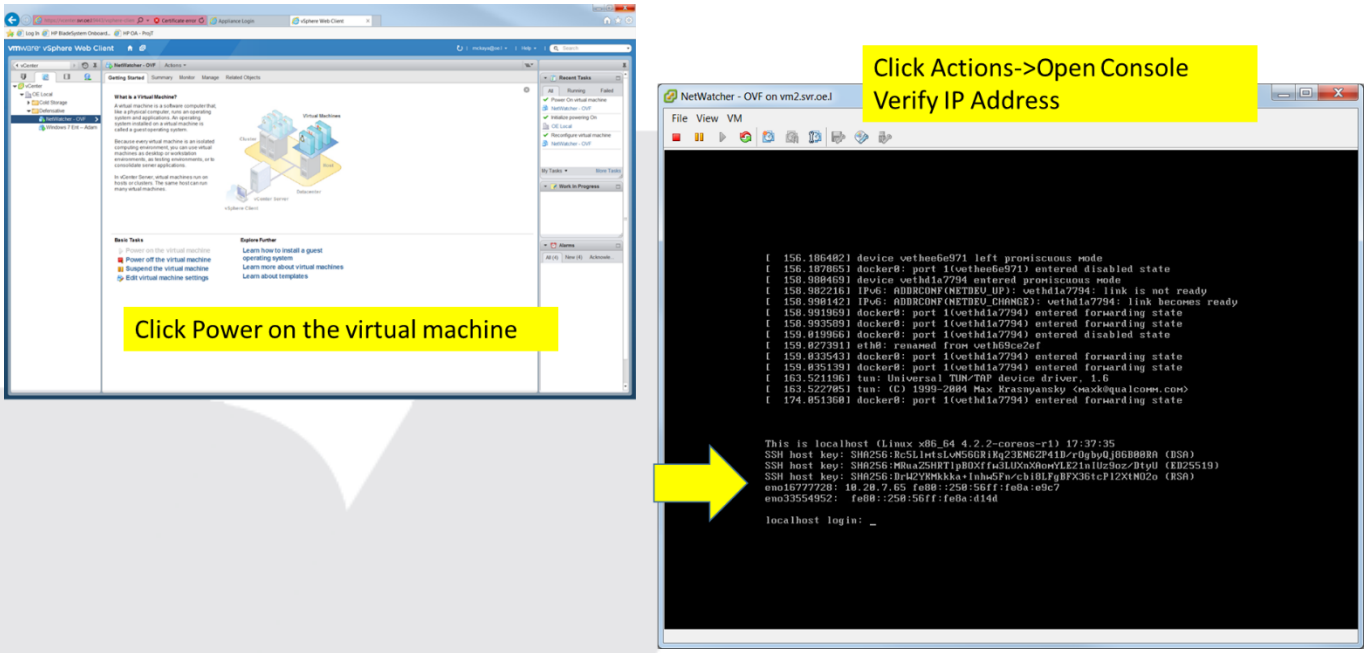
11. Import NetWatcher Sensor VM



12. Map NetWatcher Sensors Network Adapter 1 and Network Adapter 2



13. Open NetWatcher Sensor Console



14. If you need to setup a static IP address see [this article](#).

15. Login to the Customer Portal to Verify Sensor is Live (Sensor will turn amber if it can connect to the NetWatcher cloud; Sensor will turn green if it can also see the mirror/SPAN traffic)

Installing the Virtual Sensor on Other Virtual Machine Platforms

- For VMWare workstation (for testing only, not production) find details here
- For Hyper-V find details here

We hope you enjoy the NetWatcher service. We've designed the service to be useful for managers, help desk techs and for advanced security analysts. We've tried to make the User Interface (UI) intuitive and easy to use as well as powerful. If you have any questions don't hesitate to contact us at info@netwatcher.com

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https://netwatcher.com