



**VANTAGE**  
COLLEGE

## **NOTICE**

### **STUDENT COMPLAINT POLICY**

Dear Students of Vantage College:

Vantage College schools hold Certificates of Approval from the Texas Workforce Commission (TWC). The TWC - assigned school numbers are:

- (S2116) Vantage College (El Paso)
- (S3595) Vantage College – El Paso Central
- (S2379) Vantage College - Austin
- (S2748) Vantage College – San Antonio (North)
- (S3061) Vantage College – San Antonio South

The schools' programs are approved by TWC, Texas Higher Education Coordinating Board (THECB), Council on Occupational Education (COE), and Texas Veterans Commission (TVC).

If you have any concerns about the school or any of its educational programs you must address them by contacting your Campus Director or Student Services Director, or by following the grievance process outlined in the schools catalog. If you were not provided with this information, please inform school management.

If you are not satisfied with this school's response to your complaint or you are not able to file a complaint with the school, you can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.

Information on filing a complaint with the different regulatory agencies can be found on:

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|---|---|
| TWC - Career Schools and Colleges       | <a href="http://csc.twc.state.tx.us">http://csc.twc.state.tx.us</a>     |
| THECB – Texas Higher Educ. Coord. Board | <a href="http://www.thecb.state.tx.us">http://www.thecb.state.tx.us</a> |
| COE – Council Occupational Education    | <a href="http://www.council.org">http://www.council.org</a>             |
| TVC – Texas Veterans Commission         | <a href="http://www.tvc.state.tx.us">http://www.tvc.state.tx.us</a>     |