



## **Hitachi Systems Micro Clinic Pvt. Ltd. Case Study**

### **About the Company**

Hitachi Systems Micro Clinic, a market leader in providing end-to-end IT solutions and services to businesses, is a result of a relentless journey which began in the year 1991. With an aim to help businesses adopt resilient and state-of-the-art infrastructure, the company offers customized IT solutions to businesses by collaborating with OEM vendors. These solutions are being delivered to more than 3000 customers. The company is committed to work with utmost dedication for the welfare of society by leveraging new technology from time to time. Skilled resources and an expertise in international IT practices is the reason behind its success.

### **Key Challenges**

- Managing and storing a huge volume of resumes in database was quite tiresome for the recruiter. As a result, many resumes went misplaced and quality resumes were ignored.
- Tracking the right candidate based on skills, education, qualifications was a time-consuming task. The recruiter had to sort out resumes manually spending hours to choose the best fit for a Job Description/ Vacancy.

Hitachi Systems Micro Clinic Pvt. Ltd. uses ERP designed by Flexiele. They were looking for a solution which could be integrated with this software and streamline the entire recruitment process. This was required so that valuable time being wasted could be spent on other important tasks.



## **Our Solution**

- Candidate resume insertion from desktop, emails or folder was automated and the recruiter could also upload resumes in bulk. Candidate data was extracted from resumes into 80+ fields, eliminating the need to scan the entire resume for getting the desired information.
- Application process was simplified for candidates. They did not need to fill in lengthy forms, resulting in quick submissions. They only submitted their resumes and the fields were automatically populated by the parser.

## **The Result**

- With a streamlined recruitment workflow and a faster candidate selection process, the recruiter could close jobs quickly. A strong resume parser in place ended all worries about finding the right candidate.
- They witnessed minimal exit rate of candidates which strengthened their database and gave them more options to choose from.
- Hiring quality went up. They were able to recruit right candidates for a position.
- Parsing resumes in real-time promoted smart talent acquisition.



## Why Hitachi Systems Micro Clinic Pvt. Ltd. Chose RChilli?

[RChilli](#) was chosen for its unparalleled customer support and responsiveness. Its intuitive user experience and customizable platform is what sets it apart from its competitors.

### About RChilli

RChilli, one of the leading Hiring AI tool and Analytics Solutions Providers, helps businesses across the globe **CAPTURE, MANAGE and ANALYZE resume/CV data**. Offering an excellent resume parsing, semantic search & matching and resume enrichment technology, we deliver all the benefits of automation and intelligent talent searching to accelerate candidate selection process.

Visit us at [www.rchilli.com](http://www.rchilli.com) or reach us at [team@rchilli.com](mailto:team@rchilli.com)