## **EQSTRA PRIVACY POLICY**

Thank you for visiting <u>efm.co.za</u> (the "Site"). Please take a moment to read this privacy policy, which is in accordance to the Electronic Communications and Transactions Act (No 36 of 2005), in order to familiarise yourself with how we collect and use your personal identifiable information. If you do not agree with this policy, we recommend that you do not continue using this Site and exit immediately.

This Site is owned and operated by enX Corporation Limited ("EQSTRA"), whose main office is located at 12 Corobrik Road, Meadowdale, Johannesburg, South Africa. EQSTRA is a registered corporation in the Republic of South Africa with registration number 1984/007045/06.

This policy applies to all EQSTRA direct entities and/or divisions but does not include any websites operated by associated companies/brands.

## Personally Identifiable Information Collected by EQSTRA

EQSTRA may collect and store personally identifiable information about you if you voluntarily submit such information to EQSTRA. Personally identifiable information may include your name, email address, physical address and other information that specifically identifies you.

## Non-Personally Identifiable Information Collected by EQSTRA

EQSTRA may also automatically collect (through cookies, described below, and other methods) and store aggregate or anonymous information about user contact with and use of the Site. Examples of this type of information include demographic information, the type of internet browser you are using, the type of computer operating system application software and peripherals you are using, the domain name of the web site from which you linked to our Site and your browsing habits on and usage of the Site.

Non-Personally identifiable information may also include personally identifiable information that has been aggregated so that no one individual is specifically identifiable (such as, how many users in a particular city access the Site).

## **How We Use Your Personally Identifiable Information**

EQSTRA will only use your personally identifiable information as described in this policy.

EQSTRA may use the personally identifiable information we collect to contact you about our products and services or those of or other third parties from time to time. Except for the parties described below, we do not sell or share your personally identifiable information with third parties without your consent. We may share your personally identifiable information with companies that are affiliates of EQSTRA, technical consultants and other third parties who make our Site available, enhance its functionality, or provide associated services (but only for the purpose of providing such services to EQSTRA).

Information obtained in connection with the Site may be intermingled with and used by us in conjunction with information obtained through sources other than the Site, including both offline and online sources.

We reserve the right to transfer any information to our successors in business and purchasers of Site assets or a particular division or line of business.

We also reserve the right to access and/or disclose any information as required by courts or administrative agencies and to the extent necessary to permit us to investigate suspected fraud, harassment or other violations of any law, rule or regulation, the Site rules or policies, or the rights of third parties or to investigate any suspected conduct which EQSTRA deems improper.

## How We Use Your Non-Personally Identifiable Information

We may share non-personally identifiable information with third parties for any number of reasons, including advertising, promotional and/or other purposes.

#### **Cookies**

We may use cookies and similar technologies to collect non-personally identifiable information from you and to customise your use of the Site. A cookie is a small data file that certain websites write to your hard drive when you visit them. We may also use web bugs, clear gifs and similar technologies that collect data similar to that collected by a cookie.

A cookie file can contain various types of information, including a user ID that the site uses to track the pages you have visited.

Most browsers are initially set up to accept cookies; however, you can reset your browser to refuse all cookies or indicate when a cookie is being sent or you can flush your browser of cookies from time to time. (Note: you may need to consult the help area of your browser application for instructions.) If you choose to disable cookies or refuse to accept a cookie, you may not be able to utilise all features of the Site.

#### Links

Our Site may contain links to web sites maintained by third parties.

EQSTRA is not responsible for the privacy practices of such sites. You should carefully read their own privacy policies before providing any information to such websites.

#### **Images**

Images used on the EQSTRA website are the property of the person credited with the image. Some images are sources from free stock image sites including, <a href="Pixabay">Pixabay</a>, <a href="StockSnap">StockSnap</a>, <a href="Unsplash">Unsplash</a>, <a href="Pexabay">Pexabay</a>, <a href="Text-align: Exabay</a>) <a href="Text-align: Exabay</a>, <a href="Text-align: Exabay</a>) <a href="Text-

## **Opt-Out Procedures**

You have the option to opt-out of receiving information from EQSTRA. This opt out messaging will appear at the bottom of every promotional email that is sent out to you by EEQSTRA in relation to this Site. EQSTRA also gives you the option to remove your information from its database of active users. If you no longer wish to take advantage of this Site or to receive any form of direct contact from EQSTRA, whether it is email, discounts, newsletters, or other promotional offers or materials, or wish us to delete your personally identifiable information from our database of active users, please send us a request with the subject line "Privacy-Urgent", and email: <a href="mailto:info@eqstrafleet.co.za">info@eqstrafleet.co.za</a>.

However, EQSTRA is not responsible for removing information from third party lists or databases of any kind if we have shared your information with such third parties as permitted by this policy.

Please note that, notwithstanding the fact that we may have removed your information from our list of active users, we reserve the right to keep any information submitted or collected for business reasons, such as archiving data.

## Reviewing or changing your information

In order to ensure that the information we maintain is accurate, EQSTRA gives users the option to change or modify their information previously provided. If you would like to change your information currently in our database, please contact us.

EQSTRA is not responsible for updating information contained in third party lists or databases.

#### Security

We are committed to taking reasonable and responsible steps to ensure the security of your information.

To prevent unauthorised access, maintain data accuracy, and ensure the appropriate use of information, we have put into place physical, electronic, and

managerial procedures to help safeguard and secure the information we collect online.

However, due to the inherent open nature of the Internet, and subject to the provisions of sections 43(5) and 43(6) of the Electronic Communications and Transactions Act, we shall not be liable for any damage, loss or liability of whatsoever nature arising from the use or inability to use this website or the services or content provided from and through this website. Furthermore, EQSTRA makes no representations or warranties, implied or otherwise, that, amongst others, the content and technology available from this website are free from errors or omissions or that the service will be 100% uninterrupted and error free.

#### **Protection for Children**

This Site is not intended for users under the age of 18, and we have no intention of collecting personally identifiable information from children (i.e., individuals under the age of 18). If a parent or guardian learns that a child has provided us with personally identifiable information, that child's parent or guardian should contact us and send a request marked "Privacy – Urgent" if they would like the information submitted by the child deleted from our database. We will use all reasonable efforts to delete such information from our database.

Agreements in terms of Section 21 of the Electronic Communications and Transactions Act

No information or data on this website is an offer, but merely an invitation to do business. Merely sending a data message to this website shall conclude no agreements or its owners, valid agreements are only concluded as detail above. Data messages, such as e-mail, are only deemed to have been received by us once reply to and such a reply does not include an auto-reply.

The Republic of South Africa (Applicable by Governing Law)

This website is hosted, controlled and operated from the Republic of South Africa ("RSA"), and thus the South African Law governs the use or inability to use this Site and these terms and conditions.

By using the Site, you freely and specifically give us your consent to export your personally identifiable information to RSA and to store and use it in RSA as specified in this policy.

#### **Your Consent**

We may amend our privacy policy at any time and will post those changes on this page, so you are always aware of what information we collect, how we use it and under what circumstances we may disclose it. However, if we plan to materially change the way in which we use or disclose your personally identifiable information, we will provide you with prior notice and a chance to opt-out of such differing uses.

## **Notification of changes**

If we decide at any time to change our Privacy Policy, we will post those changes on our Site so you are always aware of what information we collect, how we use it, and under circumstances, if any, we disclose it.

## **Contacting Us**

If you have any questions about this privacy policy, the practices of this Site, or your dealings with this Site, you can contact us:

12 Corobrik Road Meadowdale Johannesburg South Africa

+27 11 458 7555

info@egstrafleet.co.za

# In addition, our mailing address is:

EQSTRA

P O Box 1050 Bedfordview 2008

# **Effective Date**

This privacy policy was last updated on Sep 26, 2019.