FAIS DISCLOSURE NOTICE

DISCLOSURES REQUIRED IN TERMS OF THE FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 OF 2002

1	Comment	L e i e				
ŀ	Company name:		ncial Services (Pty) Ltd – FSP 462	1		
Ŀ	Physical Address:		k Road, Meadowdale,1610	Postal Address:	P O Box 1590, Bedfordview,2008	
ļ.	Telephone Number			E-Mail Address:	customerservices@efm.co.za	
	Customer Services			Switchboard Number:	011 458 7555	
2	•	Eqstra Financial Services (Pty) Ltd does not own 10% of the insurer and did not derive more than 30% of its total remuneration over the preceding 12 months from the				
	insurer, as stated below Eqstra Financial Services (Pty) Ltd has been appointed by the insurer to act as a Non-Mandated Intermediary in terms of a Binder Agreement and is remunerated a fee of 9% of					
				Non-Mandated Intermediary in	terms of a Binder Agreement and is remunerated a fee of 9%	
	· · · · · · · · · · · · · · · · · · ·	vices rendered on behalf of				
۱ ۱			al Indemnity Insurance Cover in			
;		nd Intermediary Services (FA	IS) Registration Number: 46229) – Categories: 1.2 Short-tern	Personal Lines, 1.23 Personal Lines A1, 1.6 Short-term	
	Commercial Lines					
5	Without in any way limiting and subject to the other provisions of the Services Agreement/Mandate, Eqstra Financial Services (Pty) Ltd accepts responsibility for the lawful actions of their Representatives (as defined in the Financial Advisory and Intermediary Services Act) in rendering financial services within the course and scope of their employment.					
7					ıstra Financial Services (Pty) Ltd	
	Claims Procedure:		Insurance Call Centre Claims No: 0861 377 872 – Email Address: accman@efm.co.za VAPS Warranty Call Centre Claims No: 0861 378 324 – Email address: esclaims@eqstrasure.co.za			
			,			
	Complaints Procedu				: be notified to email - <u>complaints@eqstrafleet.co.za</u> Compla	
			Framework may be accessed a			
1	Compliance Officer:	Geta Hancke	ghancke@moonstonecomplian	<u>ce.co.za</u> – Telephone No: 021	383 8000 - Practice Number: 188	
0	Key Individual:	Isabel Le Grar	nge – <u>isabel@cubu.co.za</u> – Telep	hone No: 010 040 7785		
1	Policy Wording:	A copy of the	policy wording can be obtained	from Eastra Financial Services	(Pty) Ltd – via Email or Telephone	
2	Conflict of Interest	Statutory Disc	closures Conflict of Interest Man	agement Policy - <u>www.efm.co</u>	.za/Home/FinancialServices	
			2.	YOUR INSURER		
			2.1 A	BOUT THE INSURER		
me:		Guardrisk Insurance Comp	any Limited ("Guardrisk") Co. Re	g No. 1992/001639/06		
ysical	I Address:		vonia Road, Sandton, 2196	Postal Address:	PO Box 786015, Sandton, 2146	
lepho	one Number:	+27-11-669-1000		Facsimile Number:	+27-11-669-1931/2	
gal St	tatus	Guardrisk is an Authorised	Financial Services Provider in te	rms of FAIS. Its FAIS registrati	on number is 75	
IS Re	gistration:	In terms of the FSP license	, Guardrisk is authorised to rend		t category 1: Personal Lines – Personal Lines AI and Commerc	
	-	Lines		er financial services for produ	tt category 1: Personal Lines – Personal Lines AI and Commerc	
and F	FG Cover	Lines Guardrisk has Professional	Indemnity Cover and a Fidelity	er financial services for produ Guarantee Cover in place		
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