SYSTEMS THINKING WORKSHOP

WITH A LITTLE HELP FROM THE TOYOTA WAY

Purpose

- Attain common understanding of current condition, challenge & target condition
- Unblock mental models
- Open perspective to other models
- Find a way forward
- Make change part of normal daily work

Playlist

https://www.youtube.com/playlist?list=PL2baQZ5qPWc7K4yQlldHz-SaZ00wZayWS

Skills

- Value Stream Mapping
- Beer game from MIT/Fifth Discipline
- Six Thinking Hats (Edward de Bono)
- Toyota Kata (Mike Rother)
- Business Model Canvas (Strategyzer)

Resources (need to copy links)

Kata	**http://www-personal.umich.edu/~mrother/Homepage.html**
Beer Game	**http://web.mit.edu/jsterman/www/SDG/beergame.html**
Six Hats	**http://www.debonogroup.com/six_thinking_hats.php**
VSM	**http://www.valueglide.com/blog/how-to-improve-your-service-delivery**
BMC	**https://strategyzer.com/canvas/business-model-canvas**