



Internal Use Only

RETURN AUTHORIZATION FORM

Technical Support 800-628-9870 Ext 505

QUOTE REQUIRED

\$150 \$250 \$350

PO# _____

Pre-Approval per unit:

PDI WILL CALL FOR APPROVAL IF REPAIR EXCEEDS MARKED AMOUNT. IF PO# OR PRE-APPROVAL AMOUNT BOX IS NOT COMPLETE, REPAIRS MAY BE DELAYED. PO# MUST BE INCLUDED ON NON-WARRANTY REPAIRS!

Table with columns for BILL TO and SHIP TO, and rows for ADDRESS, CITY, ST, ZIP, PHONE, CONTACT, EMAIL, and FAX.

WAS TECH SUPPORT CONTACTED [] Yes [] No REASON FOR RETURN [] Repair [] Credit

Table with columns: QTY, PDI MODEL #, SERIAL #, DESCRIPTION OF ISSUE

*ANY TVS LEFT OVER 90 DAYS WITH NO APPROVAL WILL BE RETURNED "AS IS" AT CUSTOMER'S EXPENSE
*INCLUDE A COPY OF THE RMA FORM IN THE BOX AND WRITE RMA NUMBER ON OUTSIDE OF BOX

SHIP TO: PDi COMMUNICATION SYSTEMS, INC
40 GREENWOOD LN
SPRINGBORO, OH 45066

- PLEASE FAX FORM TO 937-743-9816 OR SUBMIT VIA EMAIL AT support@pdiarm.com
RMA NUMBER WILL BE RETURNED TO YOU AFTER PROCESSING

ALL SHIPPING DAMAGE MUST BE REPORTED WITHIN 3 WORKING DAYS TO 937-550-2821

RMA #

RECEIVED