



Internal Use Only

RETURN AUTHORIZATION FORM

Technical Support 800-628-9870 Ext 505

QUOTE REQUIRED

\$150 \$250 \$350

PO# \_\_\_\_\_

Pre-Approval per unit:

PDI WILL CALL FOR APPROVAL IF REPAIR EXCEEDS MARKED AMOUNT. IF PO# OR PRE-APPROVAL AMOUNT BOX IS NOT COMPLETE, REPAIRS MAY BE DELAYED. PO# MUST BE INCLUDED ON NON-WARRANTY REPAIRS!

Table with 4 columns: BILL TO / ADDRESS / CITY, ST, ZIP / PHONE / CONTACT / EMAIL / FAX and SHIP TO / ADDRESS / CITY, ST, ZIP / PHONE / CONTACT / EMAIL / FAX

WAS TECH SUPPORT CONTACTED [Yes/No] REASON FOR RETURN [Repair/Credit]

Table with 4 columns: QTY, PDI MODEL #, SERIAL #, DESCRIPTION OF ISSUE

\*ANY TVS LEFT OVER 90 DAYS WITH NO APPROVAL WILL BE RETURNED "AS IS" AT CUSTOMER'S EXPENSE
\*INCLUDE A COPY OF THE RMA FORM IN THE BOX AND WRITE RMA NUMBER ON OUTSIDE OF BOX

SHIP TO: PDi COMMUNICATION SYSTEMS, INC
40 GREENWOOD LN
SPRINGBORO, OH 45066

- PLEASE FAX FORM TO 937-743-9816 OR SUBMIT VIA EMAIL AT support@pdiarm.com
RMA NUMBER WILL BE RETURNED TO YOU AFTER PROCESSING

ALL SHIPPING DAMAGE MUST BE REPORTED WITHIN 3 WORKING DAYS TO 937-550-2821

RMA #

RECEIVED