



ARE YOU READY FOR THE **TEAMS** 'EXPLOSION'?

Presenter

Doug Davis

Petri IT Knowledgebase,
Executive Editor at Petri.com

Moderator

Brad Sams

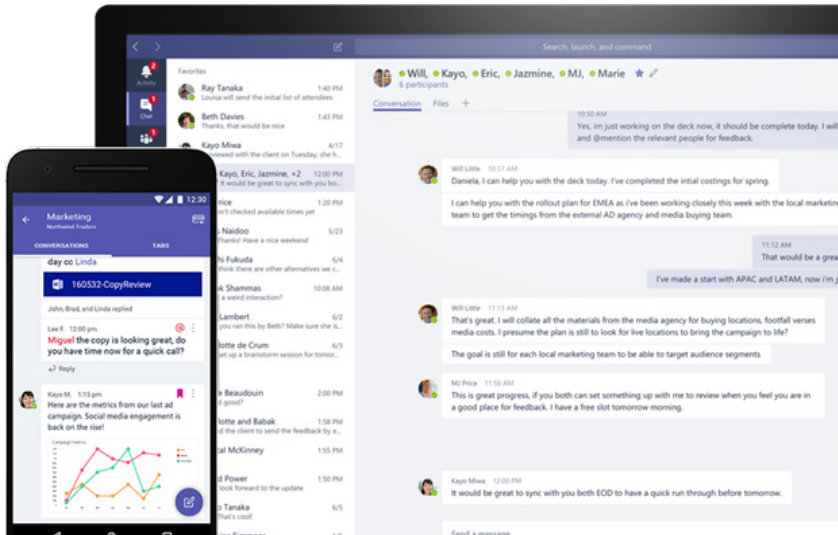
Product Owner of the
Radar tools at Quadrotech

Sponsored By

Quadrotech

OVERVIEW

Microsoft Teams was released in November 2016. Since then, there has been rapid development seen across the platform – with an almost constant stream of new features, and the news that it will replace Skype for Business online. As organizations continue to choose Teams as their collaboration platform of choice, this webinar tech brief will explore why it is crucial to manage Teams carefully, and keep on top of its growth in order to get the most out of the platform.



Context

Doug and Brad provide a deep look into the past, present and future of Microsoft Teams to show how Microsoft is positioning the software to be the central-hub of collaboration in the corporate environment. In addition, Doug shows you how you can prepare your organization for the transition to Teams and how to effectively monitor its usage inside your company.

Key Takeaways

Teams is the Future of Microsoft's Communication Platform

Microsoft is making a significant push to make Teams the central hub of collaboration in the Office 365 ecosystem and if you are not using the software today, it's time to invest the hours to learn the platform as it is the future for the company.

One Year After General Availability:

- 200,000 orgs are now using the software
- Growing third-party plugin ecosystem
- Will soon be in the Microsoft Store

What Can you do in Teams?

The chat application offers significantly more functionality than a basic messaging platform. With deep ties into Office 365, it leverages the entire suite of services offered by Microsoft which include the following capabilities:

- Creation of focused Teams and Sub Channels within those teams
- 1:1 and 1:Many chat
- Meetings – including Guest Access
- File Sharing
- Video Chat Capabilities
- Web, desktop and mobile clients
- Bots and apps can be added
- Enterprise Security
- SaaS implementation and is being enhanced on a regular basis

Why Teams Will Explode in your organization

Even though Microsoft has email and other communication and collaboration tools, Teams streamlines the experience and will help reduce the time spent looking for content or trying to stay updated on a project.

Unlike email, Teams aligns conversations around a topic that is discoverable and in chronological order to anyone who has access to view the conversations. With a proper channel configured, if a new member

is added to the project, they can instantly have access to all of the relevant history and documentation without the need to forward them dozens of emails that may not be in the correct order.

Additionally, all files and external tools that are related to a discussion, can be tabbed across the top of the thread to make it easier to find relevant content (sales forecasts, payroll, ect) without the need to open OneDrive or a SharePoint site.

Information Overload

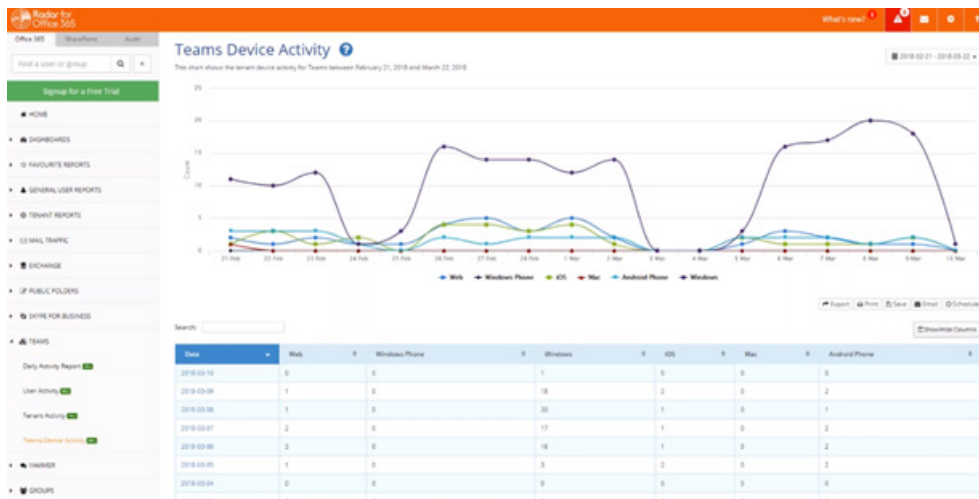
With all new tools, it is possible to over-use the features and end up in a situation where you have lost data simply because you cannot locate it. This is true with Teams which is why it is important to create a plan so that you don't end up with too many channels.

Doug suggests the following steps to make your Teams rollout a success:

- You need to communicate the roll out of Teams within your organization
- Microsoft won't do that for you and will push this out to everyone on their timetable
- Restrict, at least initially, who can create Teams and Channels
- Monitor and track Teams usage
- Purge dead Teams...people will post to them in the future and nobody will pick up

Managing the Teams Explosion - Reporting

Quadrotech has recently launched Teams-supporting reporting and audit capabilities with Radar for Office 365 that can help you monitor devices, active channels and many more aspects of the platform. This is critical to making sure that as you expand your usage of Teams, it doesn't become unorganized or filled with a significant amount of the software.



With this software, you can audit the usage inside of Teams to gain a better understanding of how the software is being used and which channels are most active inside of your environment. In addition, you can monitor user activity and device activity to better understand who and with what type of devices are using the communication tool.

ADDITIONAL INFORMATION

- Radar for Office 365. You can find more information about this monitoring tool from Quadrotech, [here](#).
- Download Microsoft Teams. If you need to download the Teams software, you can find that information [here](#).