



Just. Plain. Smart.

Let's face it ... data sheets are boring!

Contact us today to arrange a demonstration and get your eyeballs on our Virtual Agent Collector, so you can really see what she can do for your business!

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Keep reading though, the details follow ...





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Our cloud-based Virtual Agent Collector is designed to guide the consumer through a carefully tailored dialog to achieve the best and most profitable collection result.

The Virtual Agent Collector will increase your revenue from on line payments by 50% or more.

Features

Benefits

- Optional Virtual Agent avatar
- Configurable Real Time Decisioning Engine
- Accept Credit Cards & ACH payments
- Integrates with your current website without modifications
- Create payment plans within the guidelines you define, either predefined or constructed in real time
- Create custom settlement offerings based on client, status, balance, age or other data elements
- Gather customer information to aid in future collectability such as phone numbers, addresses, employment information and more

- Works 24 hours a day, 365 days a year with no breaks, vacations, benefits or paychecks
- Reduce human resource costs and improves your bottom line
- Increase in on-line payment revenue by 20 50%
- Frees up your collectors and CSR's for other tasks
- Collect up to 50% more dollars per session
- Reduce account handling time by gathering information on disputes, bankruptcy and insurance rebilling
- No FDCPA violations, the Virtual Collector always follows your company policies
- Correctly calculates payment plans and settlements
- Optimized for mobile devices to reach more consumers
- Studies have shown that nearly 90% of all debtors would prefer an on-line agent to talking with a live collector; give the consumer what they want and you'll get what you want







Consumers can view account details, enabling them to have sufficient information to self-manage their accounts. The addition of an avatar brings a personal and non-threatening touch to a sometimes difficult situation.

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Consumers have the option to choose their language. The avatar will speak in the selected language to reinforce the message being communicated.



ELENT





Virtual Agent Collector can be programmed to present real-time solutions custom designed for each unique customer situation or circumstance.



The graphic designer tool helps you build process flows to meet the demands of your company and, most importantly, the consumer.



