#### Quality & Compliance

## verba

# **Ethical Wall**

### Safeguarding the compliance, privacy and security of your Unified Communications system

Verba Ethical Wall: Powerful protective technology that works with your Skype for Business or Cisco Unified Communications (UC) platform to give you firm control of the communications within your enterprise – plus the ability to regulate the access levels of external (federated) parties when extending your unified communications outside company boundaries.

Designed to separate groups or individuals from communicating for ethical, compliance, or privacy reasons, Ethical Wall can block presence visibility to ensure specific interactions are not recorded or stored, can attach disclaimers to any text based conversation, can filter content, and can control communication modes to eliminate conflicts of interest and guard against damaging data leakage.

Working as an integral part of Verba's award-winning recording platform, or as a standalone system that can work with any other recording application, Ethical Wall is an essential tool for effortless enforcement of corporate policy and industry regulations, and mitigates risk so that you can reap the substantial benefits that UC brings.



#### **Protecting Policy**

With the ability to place 1 or 2-way boundaries, specifying who can talk with whom, and the facility to control which communications modes can be used for which conversations, Ethical wall lets you meet all the security, compliance and privacy issues associated with a UC deployment, and preserves the integrity of your most sensitive data and conversations.

#### **Protecting Privacy**

Ethical Wall protects key personnel from receiving unsolicited IM or voice communications, and can prevent their online status from being seen by certain groups or individuals from inside or outside the organization - yet still allow them to initiate a conversation with others. With Ethical Wall, your organization can decide how connected it wants – or needs to be.

### Highlights

- Integral to the Verba Recording System
- Prevents groups, individuals, & federations from communicating for compliance, ethical, or privacy reasons
- Keeps you in control of Presence visibility
- Ensures specified interactions are not recorded or stored
- Attaches disclaimers to text conversations
- Secures information & guards against abuse
- Lets you control which communication modes can be used for which conversations: IM, Voice, Video, Screen Sharing, File Transfer
- ✓ Supports Skype for Business & Cisco communication modes
- Scalable, multi-tenant







#### Compatibility, Scalability, Multi-tenancy

Deployed for just one department or across an entire organization, and from single to multi-site operations, Ethical Wall supports all the communication modes of Skype for Business and Cisco Collaboration products. Blocking support is available for Presence, IM, Voice, Video and File Transfer in both Skype for Business and Cisco, while blocking support for screen-sharing, polling and whiteboard is available for Skype for Business.

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000	Allow Presence Inside the C-Level Team C-Level team can see each other's presence	Users Thomas Powell Jerry Jones							Users Thomas Powell Jerry Jones		
100	Block Presence of C-Level Team Presence of the C-Level team can not be seen by anyone	Everyone	-×+						Users Thomas Powell Jerry Jones		
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#### **Key Features**

- Presence Blocking: Control the visibility of your users and control which external (federated) partners can see your status
- Session Blocking: Specify who can communicate with whom in your organization and when, and control which communication modes can be used for which conversations, and granularly control the access levels of federated parties
- Disclaimers: Inform parties of confidentiality, liability limitations, and more, ensure that proper disclaimers are communicated to your external contacts
- Content Filtering: Protect your proprietary or sensitive information, set a baseline for language use in your internal and customer communications, automatically block or redact messages when necessary
- Ethical Wall can be licensed separately or combined with recording. When combined with recording, the solution becomes a complete legal compliance solution for Unified Communications.

Microsoft Partner

Skype for Business

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#### About Geomant

Geomant is a wellestablished, innovative Software Developer and Systems Integrator, specializing in Microsoft technologies. Geomant has offices across Europe, USA and Australia, and a global reseller network.

Geomant's range of solutions for Skype for Business are all designed to add functionality and integration capability to Microsoft's Unified Communications platform.

Geomant's solutions include contact centre software, Interactive Voice Response (IVR), and call recording.

#### Contact Geomant

www.geomant.com products@geomant.com

Americas:+1 512 222 32 06Europe:+44 1789 387900APAC:+61 409 99 78 39

