



### **NEPC'S 23RD ANNUAL INVESTMENT CONFERENCE**

MAY 14-15, 2018 I BOSTON, MA

### SESSION DESCRIPTION

In this session three members of NEPC's Defined Contribution Team take a lighthearted look at the financial Apps they use to navigate daily life.

What should you know about financial Apps and financial wellness?







### WHAT'S APP'ENING?

### Your t'app guides over the next half hour



CHRISTINE LOUGHLIN, CFA, CAIA

PARTNER

22 years in industry

14 years at NEPC



**TOM COOK** 

CONSULTANT

15 years in industry

11 years at NEPC



DEIRDRE POMERLEAU, CFA, CAIA

CONSULTANT
8 years in industry
8 years at NEPC

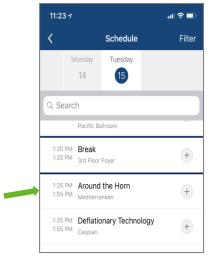


### PARTICIPATE ON OUR MOBILE APP

1. Tap Schedule



2. Locate your chosen session and tap its name.



3. On the session's page, scroll down to the "Live Polls" header and tap the name of the poll.



4. Once you've answered, tap Finish, then Exit Poll to submit your response.

Exit Poll

Edit My Responses



### **AUDIENCE QUESTIONS**

## Poll Question

### We hear a lot about Millennials. How old are they today?

- A) 10 to 26
- B) 16 to 31
- C) 21 to 37
- D) Couldn't guess



### **AUDIENCE QUESTIONS**

# Poll Question

How regularly do you use an App to view or transact in your bank, credit card, brokerage or retirement account?

- A) Daily
- B) Multiple times a week
- C) Multiple times a month
- D) Not very frequently / Never / I don't use Apps for these



### **AUDIENCE QUESTIONS**

## Poll Question

Do you believe employers will use technology more or less in the future to support and communicate with employees?

- A) More
- B) Less
- C) Same
- D) Couldn't guess



### WHAT'S APP'ENING?

How do you get your financial information?





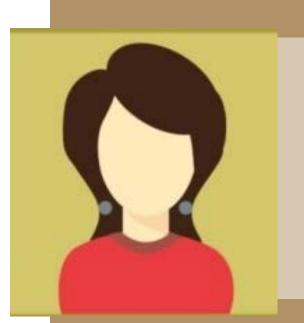
### WHAT'S APP'ENING?

How do you transact and interact on a daily and weekly basis?





# MEET KATE: A YOUNG MILLENNIAL WHO JUST STARTED HER FIRST JOB



Kate is a new grad in her first job



She has \$100,000 worth of student debt



She struggles to save and pay her bills



### **HELP FOR KATE**



- Helps with budgeting and bill paying
- Free credit score checks



- Student loan calculator
- Can compare multiple loans/payment schedules



- Rounds up purchases
- Automatically invests your "spare change"



# MEET JUSTIN: A MILLENNIAL TRYING TO MANAGE IT ALL



Justin is a 35 year old, career stable Accountant



He has a family



He struggles to save for retirement, the kids' college and a bigger home for the family



### **HELP FOR JUSTIN**







- Provides help with budgeting, setting financial goals, and credit cards
- Provides estimated home values
- Provides his retirement account balance

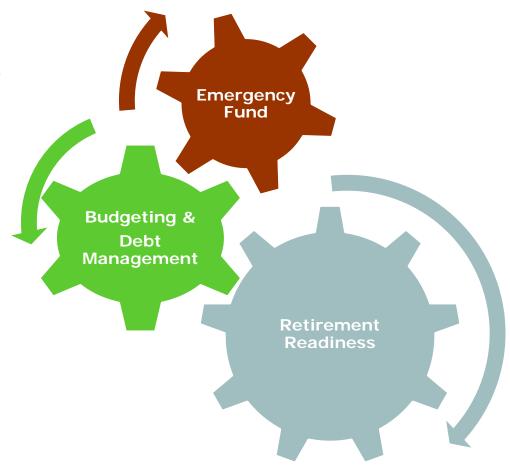


# FINANCIAL WELLNESS AT WORK

### FINANCIAL WELLNESS

### **Exploring a New Buzz Phrase**

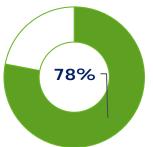
- 'Financial Wellness' is an umbrella term for programs that help employees improve their financial situation
  - Savings
  - Budgeting
  - Financial planning
  - Debt management
  - Retirement readiness
  - Planning for healthcare expenses
  - Work/life balance





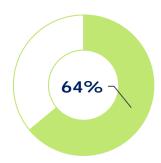
### THE CASE FOR IT

### **Poor Financial Health**



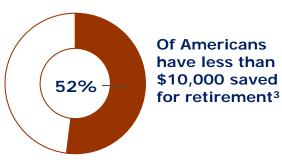
Of U.S. workers live paycheck to paycheck to make ends meet<sup>1</sup>

<sup>1</sup>Career Builder Study, 2017

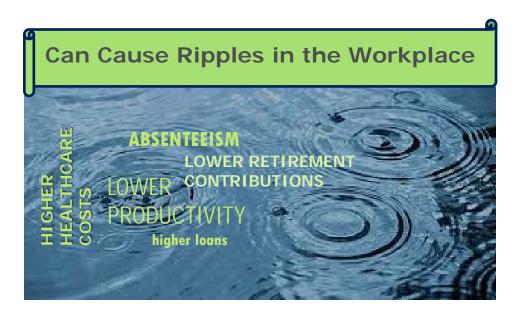


Of Americans can't cover a \$1,000 emergency<sup>2</sup>

<sup>2</sup>Market Watch, 2015



3USA Today, 2014



# Top Financial Worries of Working Americans Lack of emergency savings Health care expenses/bills Lack of retirement savings Credit card debt Mortgage/Rent payments Market volatility Student debt Paying income taxes Other 0% 20% 40%



Sources: NerdWallet survey through Harris Poll. Conducted Nov. 21-23, 2016

### A WINDOW INTO WELLNESS

### **SmartDollar**

• smartdollar is a holistic approach to personal finance

### What do you get?

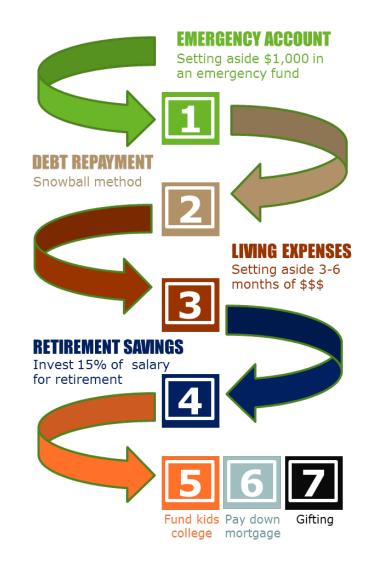
- Access to a website where you can walk through their seven "Baby Steps" to financial security
- Motivating videos and encouragement
- Measurements of progress

### What don't you get?

- No one-on-one component
- No phone lines or access to a person for help with saving, budgeting, HSA or investment decisions

#### It is not available retail

 Sold directly to employers, record keepers and financial advisors





# 3 ways

EMPLOYERS ARE
GETTING STARTED
WITH FINANCIAL
WELLNESS

### **Discovery**

Identifying the financial wellness needs of the population

1 2 3

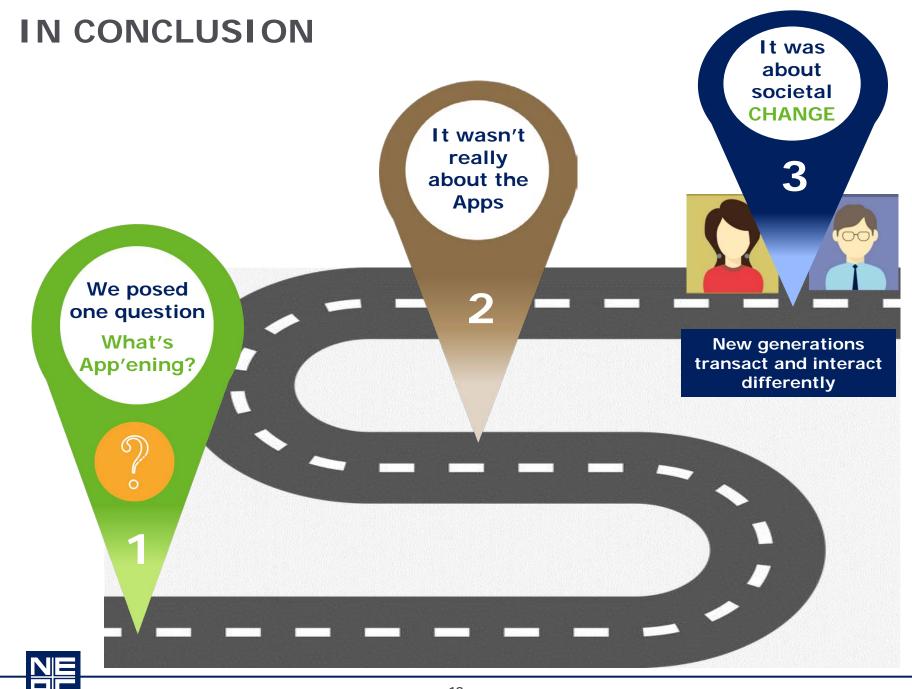
### Going To Market

Searching for the services and programs that meet the needs of their population

### **Expanding Relationships**

Discussing available tools, services and programs with their current service providers





### **DISCLAIMERS & DISCLOSURES**

- Prepared exclusively for attendees of the 2018 NEPC Investment Conference. Not for redistribution.
- The opinions presented herein represent the good faith views of NEPC as of the date of this presentation and are subject to change at any time.
- The comments provided herein should be considered a general overview and do not constitute investment advice, are not predictive of any future market performance, are not provided as a sales or advertising communication, and do not represent an offer to sell or a solicitation of an offer to buy any security.
- Information used to prepare this report was obtained directly from various external sources. While NEPC has exercised reasonable professional care in preparing this report, we cannot guarantee the accuracy of all source information contained within or the completeness of such information.
- All investments carry some level of risk. Diversification and other asset allocation techniques do not ensure profit or protect against losses.
- NEPC does not generally provide legal, regulatory or tax advice. Please consult your attorney or tax advisor for assistance as needed.
- Past performance is no guarantee of future results.

