



Go-Live Support

ARE YOU READY FOR GO-LIVE?

One of the most critical phases of any implementation comes at the end – with Go-Live. A smooth Go-Live can help maximize your system's functionality and benefits, but only with the right Go-Live plan and the appropriate support resources. That's what makes the difference between a successful Go-Live and confused, frustrated employees.

OUR GO-LIVE SUPPORT TEAM OFFERS:

- ▶ A successful history of helping clients realize their goals
- ▶ An understanding that each client's unique needs must be met
- ▶ Specific departmental expertise to provide high-quality assistance from registration to the operating room
- ▶ Subject matter expertise in the HIT applications
- ▶ Customizable round-the-clock support (24x7) for one week or more, with no cancellation penalty
- ▶ Logistical coordination resulting in efficiencies and reductions in travel and expense fees
- ▶ Competitive pricing; reduced T&E and bulk rates
- ▶ Peer to peer at the elbow support. Providers helping providers.
- ▶ Optional Real-Time Learning, an online learning tool, to create a complete training and Go-Live package

OUR GO-LIVE SOLUTIONS

- ▶ Expertise with best practice project scope management and staffing of support team
- ▶ Clinical and non-clinical subject matter experts available to augment your team
- ▶ Scalable support resources from two to 200+ support teams

FOR MORE INFORMATION

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