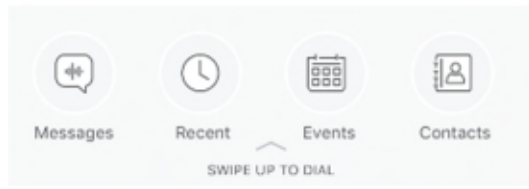


MITEL USER GUIDE – MOBILITY

iPhone

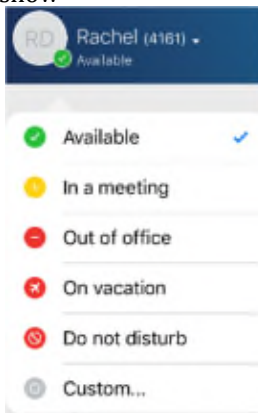
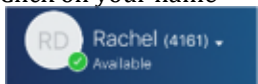
Main Menu Bar



- **Messages** – Access New or Saved voice messages or Instant Messages
- **Recent** – Shows call History
- **Events** – Access Calendar items of the day. Directly dial into conferences by selecting join.
- **Contacts** – Click for more information, to call, email or IM
- **Keypad** – Swipe up anywhere on the screen to bring up keypad

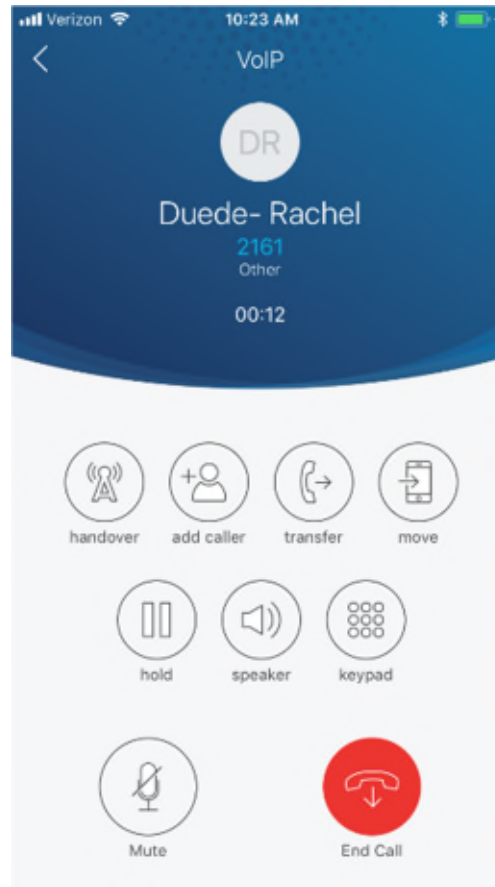
Availability State

- Click on your name
- Click on the availability state you want to show

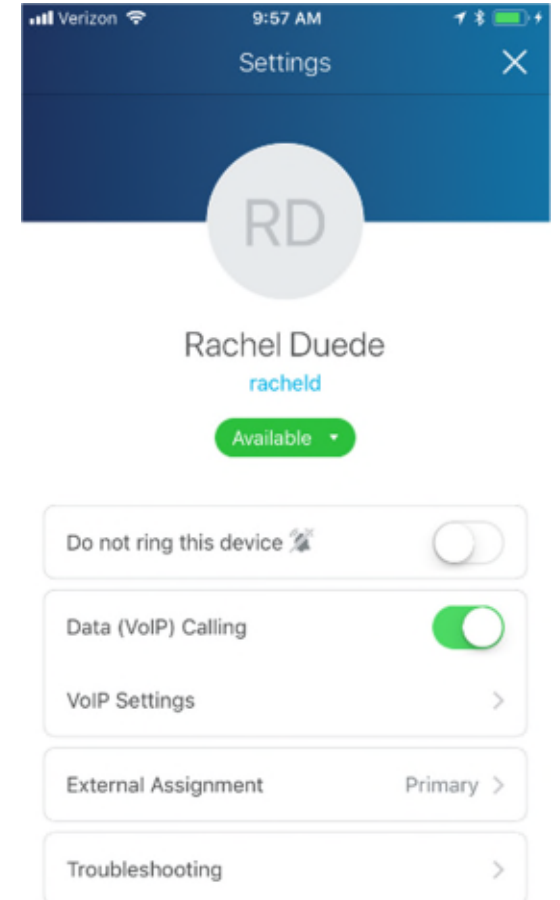


Active Call Pane

Information about calls in progress



Settings

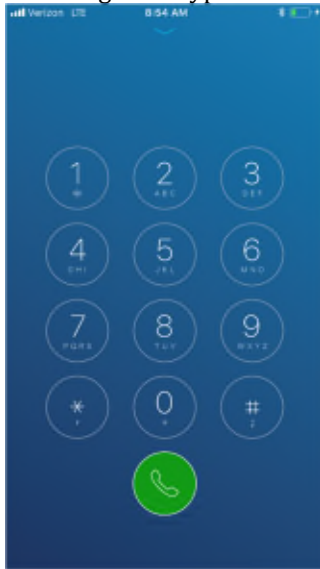


- **Availability State** – Choose which presence to display
- **Do not ring this device** – Turn off call offering
- **Data (VoIP) Calling** – Turn on or off
- **VoIP Settings** – Choose VoIP settings
- **Trouble Shooting** – Connection Status, Configuration, Logging
- **Logout** – Log out of Mobility Client

Call Information

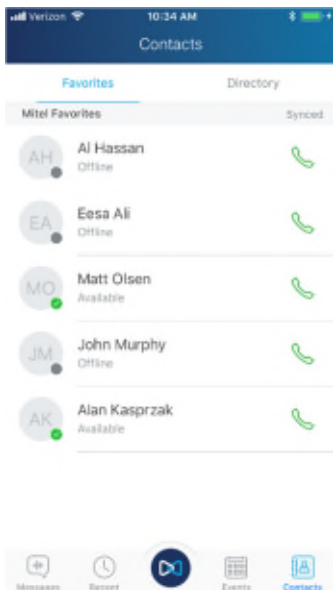
Placing a Call

- Dial using the Keypad



OR

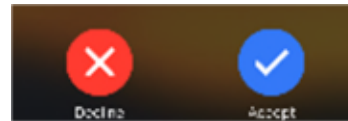
- Select a contact from the Contacts Tab



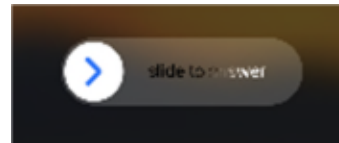
Answering a Call

When there is a call coming in:

- Press Answer or Decline if unlocked



- or Slide to Answer if locked



Ending a Call

- Press  End Call

Placing a Call on Hold

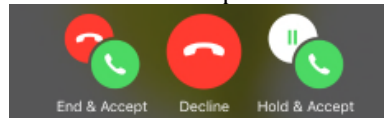
- Press  hold

Removing a Call from Hold

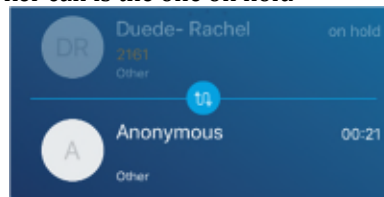
- Press  unhold

Switching between Calls

- Select Hold & Accept



The White Call with the counter is the active call
The darker call is the one on hold



- Press  to flip between calls





Muting Yourself

- Press 



Removing Yourself from Mute

- Press 

Transferring a Call

- Press 
- Select one of the following:
 -  Blind Transfer - Transfers to an internal or external number immediately
 -  Consult & Transfer - Lets you speak with the third party before the transfer
- To Transfer to your desk phone Press 

Conferencing

- While on a call, press  and first contact is placed on hold
- Use keypad to dial number or select contact from contacts, favorites, Messages
- Select  to combine calls

Training Links:

<https://www.loffler.com/support/product-training>

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