ALTRAN

IRM INFORMATION RISK MANAGEMENT
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COMMUNICATIONS

Implementing a GRC insight and control solution for a Global Communications Provider

CASE STUDY | SYNERGi GRC PLATFORM

SYNERGi®

4TH

largest global mobile operator group based on number of customers in 2018.

ABOUT THE CUSTOMER

The client is a British multinational telecommunications conglomerate operating predominantly in the regions of Asia, Africa, Europe, and Oceania.

Among mobile operator groups globally, the client is ranked 4th in the number of mobile customers in 2018.

CHALLENGES AND AIMS

The organisation was manually managing their risk register, control frameworks, certifications and security projects, aiming to digitise this into a full-cycle risk management process. They had eleven incident, vulnerability, asset and technology solutions already in place, but stakeholders were becoming overwhelmed with data.

In order for Vodafone to achieve their goals of the implementation of an insight and control solution encompassing governance, risk and compliance, they first needed to look at expanding on many methodologies.

OUR SOLUTION

The client adopted the SYNERGi GRC platform as an out-of-the-box management system for visibility of compliance across ISO27001/2, SOX and GDPR. This implementation has allowed them to gain visibility of its technology and information/data assets, allowing stakeholders to validate compliancy.

The implementation of SYNERGi has meant that the organisation is now confident that the data sources are accurate and being managed effectively. They can now quantitatively measure their cybersecurity posture through notification of emerging threats.

WHY DID THEY CHOOSE SYNERGi?

- Results of security tests and evidences are stored in database
- Information can be linked as assessment result to any control
- Workflows support all lifecycle processes to maintain compliance status
- Management gain access to dashboards showing assessment activities status and insight into risks and corresponding remediation actions
- Auditees can easily delegate tasks and re-use former assessments adding in missing information
- Flexible reporting