



INFORMATION
RISK MANAGEMENT

CASE STUDY

AMEY: USING SYNERGi TO ACHIEVE ISO COMPLIANCE.

altran

SECURE CYBER **UNLOCK OPPORTUNITY**

IRM**SECURITY**.COM

HOW AMEY USED SYNERGi AS A POWERHOUSE TO ACHIEVE ISO 27001 COMPLIANCE

.....

Why Amey chose SYNERGi:

Amey PLC is a leading supplier of consulting and infrastructure support services, with a team of 20,000 working across four continents. More specifically, one of the divisions in Amey's Utilities function shares their story on using SYNERGi. The journey to ISO 27001 certification involved a successful surveillance audit and the ability to keep all ISO 270001 documentation in one place.

Amey uses the SYNERGi GRC platform to implement and maintain ISO 27001 certification for the Smart Metering function. Smart meters are dual-fuel meters in residential homes which monitor and automatically submit meter readings for both Gas and Electricity for its partner EDFE. As a big part of the business, it was vital that the organisation had an efficient platform to manage the various controls required as part of the certification process.

SYNERGi was an existing product when Paul Lawson joined the Smart Metering division of Amey. After joining the business as an Information Security Manager, he took it upon himself to finalise the implementation of the platform with the support of the IRM SYNERGi team.

.....

What challenges did you experience before implementing SYNERGi and how has the platform enabled you to overcome these challenges?

When Paul joined Amey in February 2018, the Smart Metering division held an existing ISO 27001 certification, but had an upcoming surveillance audit within three months. Despite this prospective task, the training, risks, incidents, IS forums, policies had not been updated for over 18 months.

This lack of attention generated a huge task for the division. They needed to monitor, evaluate and remediate the risks in the business in order to achieve recertification, using SYNERGi as a GRC platform to support the process.



"The framework helped us achieve a successful surveillance audit and helps keep all our ISO 27001 documentation in a single place."

- INFORMATION SECURITY MANAGER, AMEY

.....

Which areas of the platform have been most beneficial?

As a new starter with Amey, it was invaluable for the Information Security Manager to actually create and define the scope and business entities within SYNERGi as part of the education and training process.

To kick-start the process, a new risk register was created in SYNERGi, as their previous register was out-of-date and no longer relevant. Amey's updated organisational policies were then entered into SYNERGi. This enabled the division to map across all the controls that are relevant to each policy, offering visibility on the compliance status of each policy.

A full audit of ISO 27001 was completed in SYNERGi including the remediation actions that can be added and tracked on the platform.

.....

Rank's most useful SYNERGi features:

1. Auditing each control against the scope to determine the compliance level of policies and processes
2. Ability to set up control owners to automatically notify them of any outstanding actions

.....

Looking to the future:

After successfully using SYNERGi for its own ISO 27001 recertification, Amey is looking to rollout SYNERGi in any business bids where certification is required.





**Think cyber.
Think security.
Think data.**

For more information on the SYNERGi
GRC platform please contact:
hello@irmsecurity.com

**SECURE CYBER
UNLOCK OPPORTUNITY.**