IRM INFORMATION RISK MANAGEMENT
•ALTRAN GROUP

RANK GROUP: RAISING THE STAKES WITH SYNERGi.

aLTRan

HOW RANK USED SYNERGi TO 'RAISE THE STAKES' AND ACHIEVE ISO 27001 COMPLIANCE

Why Rank Group chose SYNERGi:

Rank Group is a gambling company who, like many organisations, were reliant on spreadsheets to manage their information security data and processes.

Multiple spreadsheets (compliance processes, risk registers, audit results etc), kept in multiple places did not allow for version control, nor a holistic view of the organisations security stance, nor the ability to effectively manage improvements in a coherent manner.

These spreadsheets then formed the basis for the largely manual undertaking of creating reports. As this information was siloed, each spreadsheet/report could only indicate one part of the organisational stance. This meant Rank were unable to acknowledge efforts, progress or potential impact of work done in other areas.

SYNERGi supported RANK by:

1. Installing a single point of contact to work with IRM's implementation manager, ensuring the project had an 'owner' allowing rapid engagement and clarity.

2. Using the information from their pre-existing PCI Report of Compliance to populate SYNERGi at day zero, giving immediate visibility of current postion/ exposure and making use of the SYNERGi interface and reporting to the Board.

3. The remediation actions could be managed through SYNERGi; this feature gives visibility ownership and categorisation of the required undertaking, facilitating the introduction of automation and monitoring of actions.

What challenges did you experience before implementing SYNERGi and how has the platform enabled you to overcome these challenges?

Overall management of compliance has improved, the ability to look at controls in a granular manner, and attach the evidence, gives a valuable central repository for audits. This was most evident during Rank's most recent UKGC (United Kingdom Gambling Comission) Audit.

The visibility of their ISO27001 stance, allowed them to demonstrate their compliance to this regulatory standard, as it is built on the same framework.

The ability to use the dashboards and reporting from SYNERGi gives context and clarity to internal conversations, as there is greater visibility across the organisation. SYNERGi centralising the controls (and the evidence for them) has simplified the compliance reporting process.

The ability to illustrate to the auditor that they have a platform with live information, which presents the organisations stance up front, allowed the Rank team to work through each control with the Auditor in the platform, and present the required evidence/assessment history.

SYNERGi® / **Rank Group**

Which areas of the platform have been most beneficial?

The entity structure and business modelling functions have been most useful to Rank. Being able to graphically represent all of the organisational structure has assisted in simplifying the process of building a compliance picture. This also provides immediate visibility of where the organisation needs to focus efforts.

Rank utilised their recent GDPR activity to kick-start their implementation. This meant that they already had mappings for their organisation to their Informational Assets, Owners and Scope Objects. Using this already available data reduced the scale of their discovery process. According to the Rank team, the ability to present gathered data in a dashboard format has been the clearest benefit in improving organisational maturity toward compliance.

Looking to the future:

Rank plans to use SYNERGi in different ways in the future including:
- The Data Protection Officer wants to use SYNERGi to support DPIA (Data Privacy Impact Assessment)
- PCI (P2PE only)
- UKGC (a version of ISO)
- Risk Management for information and group-level risk
- Supply chain management
- Utilising the Penetration Testing module in SYNERGi

SYNERGi® / **Rank Group**

IRM

INFORMATION
RISK MANAGEMENT

.ALTRAN GROUP

Think cyber.
Think security.
Think data.

For more information on the
SYNERGi GRC Platform please
contact hello@irmsecurity.com

SECURE CYBER
UNLOCK OPPORTUNITY.