

FREQUENTLY ASKED QUESTIONS ABOUT THE NEW TRX GIFT CERTIFICATE:

WHAT IS THE DIFFERENCE BETWEEN TRX GIFT CERTIFICATES AND TRX EDUCATION GIFT CARDS?

The TRX Gift Certificates are digital gift cards that can only be purchased and redeemed on TRXTraining.com. TRX Gift Certificates are redeemable against all our products, including digital downloads, and education courses. The TRX Gift Certificate can be used for multiple orders, and are available in denominations of \$50, \$100, \$150, and \$200.

The TRX Education Gift Cards can be purchased on TRXTraining.com and from select trade shows. These gift cards can only be redeemed against Education Courses.

The TRX Education Gift cards are for 1 time use only are available in denominations of \$295 & \$845.

CAN I PURCHASE A GIFT CERTIFICATE FOR SOMEONE ELSE?

Absolutely. That is why we call then 'TRX GIFT CERTIFICATES.' These are fully transferable to another recipient.

CAN A TRX GIFT CERTIFICATE BE USED TO PURCHASE ANYTHING ON THE WEBSITE?

Yes! TRX Gift Certificate can be redeemed against all our products, digital downloads and Education courses. TRX Gift Certificates cannot be used to buy another gift certificate, and are not valid on commercial orders or purchases.

HOW TO I REDEEM THE TRX GIFT CERTIFICATES?

Every Gift certificate comes with a unique code that looks something like X12-A23-DRF-123. Browse the store as you normally would and add the items to cart as you normally do. Enter the code in to the 'Gift Certificate' box and click 'Checkout.' It's that simple.

WILL A TRX GIFT CERTIFICATE EXPIRE, AND IS IT REFUNDABLE?

No, your gift certificate never expires & it's non-refundable

CAN I USE MULTIPLE GIFT CARDS PER ORDER?

Yes, multiple gift certificates can be used toward single order/ purchase.

WHAT HAPPENS TO THE REMAINING BALANCE ON MY GIFT CERTIFICATE?

When you use the code on TRX Gift Certificate to checkout, the unused balance is automatically saved with that code. All you have to do is enter the same code during next checkout! The remaining balace will be deducted from the total amount.

WHAT ARE MY OPTIONS FOR DELIVERING A TRX GIFT CERTIFICATE?

Gift certificates are delivered to the email address entered in the 'Recipient's Email' box on the gift certificate page. If you choose to gift the certificate in-person, then email it to yourself, print, and insert the certificate in a card or an envelope.